

From: [Stephen McArthur](#)
To: [Victoria Barton-Chapple](#); [Pearl Little](#); [Baz Kaufman](#); [Nadine Walker](#)
Cc: [Meredith Keys](#)
Subject: Re: RMS media release
Date: Wednesday, 3 July 2024 12:15:41 pm
Attachments: [image001.png](#)
[image002.png](#)

Ok good thanks. I'll send the email at 1230 then media release can follow at 12:35

Get [Outlook for iOS](#)

From: Victoria Barton-Chapple <xxxxxxxxxxxxxxxxxxxx@xxx.xxx.xx>
Sent: Wednesday, July 3, 2024 12:12:33 PM
To: Pearl Little <xxxxx.xxxxx@xxx.xxx.xx>; Stephen McArthur <Stephen.McArxxxx@xxx.xxx.xx>; Baz Kaufman <xxx.xxxxxx@xxx.xxx.xx>; Nadine Walker <Nadine.Walker@wcc.govt.nz>
Cc: Meredith Keys <xxxxxxxx.xxxx@xxx.xxx.xx>
Subject: Re: RMS media release

Sure thing, ready when you are!

Get [Outlook for iOS](#)

From: Pearl Little <xxxxx.xxxxx@xxx.xxx.xx>
Sent: Wednesday, July 3, 2024 12:04:16 PM
To: Stephen McArthur <xxxxxxxxxxxxxxxx@xxx.xxx.xx>; Baz Kaufman <xxx.xxxxxx@xxx.xxx.xx>; Nadine Walker <xxxxxx.xxxxx@xxx.xxx.xx>; Victoria Barton-Chapple <xxxxxxxxxxxxxxxxxxxx@xxx.xxx.xx>
Cc: Meredith Keys <xxxxxxxx.xxxx@xxx.xxx.xx>
Subject: RE: RMS media release

Yep that sounds good to me! I believe Vic is sending it though, have CC'd [@Victoria Barton-Chapple](#) you ok with this?

From: Stephen McArthur <xxxxxxxxxxxxxxxx@xxx.xxx.xx>
Sent: Wednesday, July 3, 2024 12:00 PM
To: Baz Kaufman <xxx.xxxxxx@xxx.xxx.xx>; Pearl Little <Pearl.Little@wcc.govt.nz>; Nadine Walker <xxxxxx.xxxxx@xxx.xxx.xx>
Cc: Meredith Keys <xxxxxxxx.xxxx@xxx.xxx.xx>
Subject: RE: RMS media release

Hello Pearl

I've got an email ready to go to Elected Members? Are you good to go with the media release?

Suggest:

- I send the email at 12:30?
- Media statement goes at 12:35?

Agree?

From: Stephen McArthur <xxxxxxx.xxxxxxxx@xxx.xxx.xx>
Sent: Wednesday, July 3, 2024 10:26 AM
To: Baz Kaufman <xxx.xxxxxxx@xxx.xxx.xx>
Cc: Pearl Little <xxxxx.xxxxxx@xxx.xxx.xx>; Nadine Walker <xxxxxx.xxxxxx@xxx.xxx.xx>
Subject: RE: RMS media release

Kia ora team

I'm happy with how this is shaping up. As it is the Mayor's statement, once she is happy with it, it can go out. Before it does though, lets co-ordinate the timing on the email out to Elected members with the survey data. I'm happy to send that email out – Baz you are drafting some words?

Ngā mihi,

Stephen McArthur (He/Him)

Tātai Heke Rautaki | Te Kaunihera o Pōneke

Chief Strategy and Governance Officer | Strategy and Governance Group | Wellington City Council

 E ..@.. | W.Wellington.govt.nz |

EA: Lisa Richter | E ..@.. | 

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From: Baz Kaufman <xxx.xxxxxxx@xxx.xxx.xx>
Sent: Wednesday, July 3, 2024 10:04 AM
To: Stephen McArthur <xxxxxxx.xxxxxxxx@xxx.xxx.xx>
Subject: FW: RMS media release

Hi Stephen

Link below. Give it another 30 min – they are still making a few changes

Cheers

Baz

Baz Kaufman
Manager Strategy Policy and Research
Wellington City Council

Location:

Mon	Tues	Wed	Thurs	Friday
Office	Office	Office	Office	Office

From: Pearl Little <xxxxx.xxxxxx@xxx.xxxx.xx>

Sent: Tuesday, July 2, 2024 2:04 PM

To: Meredith Keys <xxxxxxxx.xxxx@xxx.xxxx.xx >; Baz Kaufman <xxx.xxxxxxx@xxx.xxxx.xx >;
Stephen McArthur <xxxxxxxx.xxxxxxx@xxx.xxxx.xx >; Nadine Walker
<xxxxxx.xxxxxx@xxx.xxxx.xx >

Cc: Michael Naylor <xxxxxxx.xxxxxx@xxx.xxxx.xx >; Koro Vakauta <xxxx.xxxxxxx@xxx.xxxx.xx >;
Victoria Barton-Chapple <xxxxxxxx.xxxxxxxxxxxxxx@xxx.xxxx.xx >; Maria Belich
<xxxxxx.xxxxxx@xxx.xxxx.xx >

Subject: RMS media release

Kia ora koutou,

Koro and I have drafted up this media release about the RMS to go out tomorrow afternoon, attached for edits and approval. I will get the Mayor to sign off when everyone is happy.

 [DRAFT RMS release.docx](#)

Ngā mihi,

Pearl

Pearl Little (She/Her)

Principal Communications Specialist to the Mayor | Mātanga Whakapā Matua

E: xxxxx.xxxxxx@xxx.xxxx.xx



From: [Maria Belich](#)
To: [Marcus Downs](#); [Baz Kaufman](#); [Victoria Barton-Chapple](#); [Nadine Walker](#); [Pearl Little](#); [Meredith Keys](#); [Stephen McArthur](#)
Cc: [Michael Naylor](#); [Koro Vakauta](#); [Richard MacLean](#); [Christopher Stachowski](#)
Subject: RE: RMS media release
Date: Tuesday, 2 July 2024 3:42:49 pm
Attachments: [image003.png](#)
[image007.png](#)
[image008.png](#)
[image001.png](#)
[image002.png](#)

What's the reason we're releasing a summary rather than the full pres? Will we release that later?

From: Marcus Downs <xxxxxx.xxxxx@xxx.xxxx.xx>
Sent: Tuesday, July 2, 2024 3:30 PM
To: Baz Kaufman <xxx.xxxxxxx@xxx.xxxx.xx>; Victoria Barton-Chapple <Victoria.Barton-xxxxxx@xxx.xxxx.xx>; Nadine Walker <xxxxxx.xxxxx@xxx.xxxx.xx>; Pearl Little <xxxxxx.xxxxx@xxx.xxxx.xx>; Meredith Keys <xxxxxx.xxxx@xxx.xxxx.xx>; Stephen McArthur <xxxxxx.xxxxxxx@xxx.xxxx.xx>
Cc: Michael Naylor <xxxxxx.xxxxx@xxx.xxxx.xx>; Koro Vakauta <Koro.Vakauta@wcc.govt.nz>; Maria Belich <xxxxxx.xxxxx@xxx.xxxx.xx>; Richard MacLean <Richard.MacLeax@xxx.xxxx.xx>; Christopher Stachowski <xxxxxxxxxxxx.xxxxxxxx@xxx.xxxx.xx>
Subject: RE: RMS media release

Kia ora koutou,

The summary slides that will be released with the media release is linked below. Can we all please review that paying particular attention to the "relevant projects" box on each slide as they have not been fully reviewed for accuracy outside of our team.

 [RMS2024_summary.pptx](#)

Ngā mihi,
Marcus

From: Baz Kaufman <[xxx.xxxxxxx@xxx.xxxx.xx](#)>
Sent: Tuesday, July 2, 2024 3:27 PM
To: Victoria Barton-Chapple <[xxxxxxxxxxxxxxxxxxxx@xxx.xxxx.xx](#)>; Nadine Walker <[xxxxxx.xxxxx@xxx.xxxx.xx](#)>; Pearl Little <[xxxxxx.xxxxx@xxx.xxxx.xx](#)>; Meredith Keys <[xxxxxxxx.xxxx@xxx.xxxx.xx](#)>; Stephen McArthur <[xxxxxxxx.xxxxxxx@xxx.xxxx.xx](#)>
Cc: Michael Naylor <[xxxxxx.xxxxx@xxx.xxxx.xx](#)>; Koro Vakauta <[xxxx.xxxxxxx@xxx.xxxx.xx](#)>; Maria Belich <[xxxxxx.xxxxx@xxx.xxxx.xx](#)>; Richard MacLean <[xxxxxxxx.xxxxx@xxx.xxxx.xx](#)>; Marcus Downs <[xxxxxx.xxxxx@xxx.xxxx.xx](#)>; Christopher Stachowski <[xxxxxxxxxxxx.xxxxxxxx@xxx.xxxx.xx](#)>
Subject: RE: RMS media release

The other thing we need to review in addition to the media release is the actual presentation that will accompany it. Marcus will circulate shortly

Baz

Baz Kaufman
Manager Strategy Policy and Research
Wellington City Council

Location:

Mon	Tues	Wed	Thurs	Friday
Office	Office	Office	Office	Office

From: Victoria Barton-Chapple <xxxxxxxxxxxxxxxxxxxx@xxx.xxx.xx >
Sent: Tuesday, July 2, 2024 2:28 PM
To: Nadine Walker <xxxxxx.xxxxxx@xxx.xxx.xx >; Pearl Little <xxxxx.xxxxxx@xxx.xxx.xx>;
Meredith Keys <xxxxxxxx.xxxx@xxx.xxx.xx >; Baz Kaufman <xxx.xxxxxxx@xxx.xxx.xx >;
Stephen McArthur <xxxxxxxx.xxxxxxx@xxx.xxx.xx >
Cc: Michael Naylor <xxxxxxxx.xxxxxx@xxx.xxx.xx >; Koro Vakauta <xxxx.xxxxxxx@xxx.xxx.xx >;
Maria Belich <xxxxx.xxxxxx@xxx.xxx.xx >; Richard MacLean <xxxxxxxx.xxxxxxx@xxx.xxx.xx >
Subject: RE: RMS media release

Kia ora

Yes, great mahi. Once everyone happy with it I will give it a quick format and send to media tomorrow when we get the green light. Will put on website with links to main document, but as discussed we won't share through other channels.

Looking at the media reporting log over the years, this has created quite a bit of media attention, so gird your loins!

Below is a selection of some of the other Council's RMS media stories from around the motu this year.

- <https://www.scoop.co.nz/stories/AK2406/S00768/resident-satisfaction-survey-results-a-move-in-the-right-direction.htm>
- <https://www.odt.co.nz/star-news/star-christchurch/residents-rate-councils-performance>
- <https://www.stuff.co.nz/nz-news/350305858/south-taranaki-council-gets-tick-residents>
- <https://crux.org.nz/crux-news/qldc-survey-profound-concern-over-council-and-councillor-performance>
- <https://www.odt.co.nz/southland/better-marks-gore-leadership-still-much-improve>

Ngā mihi nā, Vic

Victoria Barton-Chapple
Senior Media Specialist | Communications & Engagement | Wellington City Council

E .@.. | W Wellington.govt.nz |

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**Absolutely Positively
Wellington City Council**
Me Heke Ki Pōneke

From: Nadine Walker <xxxxxx.xxxxxx@xxx.xxxx.xx>
Sent: Tuesday, July 2, 2024 2:17 PM
To: Pearl Little <xxxxxx.xxxxxx@xxx.xxxx.xx>; Meredith Keys <xxxxxxxx.xxxx@xxx.xxxx.xx>; Baz Kaufman <xxxx.xxxxxx@xxx.xxxx.xx>; Stephen McArthur <xxxxxxxx.xxxxxx@xxx.xxxx.xx>
Cc: Michael Naylor <xxxxxx.xxxxxx@xxx.xxxx.xx>; Koro Vakauta <xxxx.xxxxxx@xxx.xxxx.xx>; Victoria Barton-Chapple <xxxxxxxxxxxxxxxxxxxx@xxx.xxxx.xx>; Maria Belich <xxxxxx.xxxxxx@xxx.xxxx.xx>
Subject: RE: RMS media release

Edits from me in the doc. Nice work team

From: Pearl Little <xxxxxx.xxxxxx@xxx.xxxx.xx>
Sent: Tuesday, July 2, 2024 2:04 PM
To: Meredith Keys <xxxxxxxx.xxxx@xxx.xxxx.xx>; Baz Kaufman <xxxx.xxxxxx@xxx.xxxx.xx>; Stephen McArthur <xxxxxxxx.xxxxxx@xxx.xxxx.xx>; Nadine Walker <xxxxxx.xxxxxx@xxx.xxxx.xx>
Cc: Michael Naylor <xxxxxx.xxxxxx@xxx.xxxx.xx>; Koro Vakauta <xxxx.xxxxxx@xxx.xxxx.xx>; Victoria Barton-Chapple <xxxxxxxxxxxxxxxxxxxx@xxx.xxxx.xx>; Maria Belich <xxxxxx.xxxxxx@xxx.xxxx.xx>
Subject: RMS media release

Kia ora koutou,

Koro and I have drafted up this media release about the RMS to go out tomorrow afternoon, attached for edits and approval. I will get the Mayor to sign off when everyone is happy.

 [DRAFT RMS release.docx](#)

Ngā mihi,

Pearl

Pearl Little (She/Her)

Principal Communications Specialist to the Mayor | Mātanga Whakapā Matua

E: xxxxxx.xxxxxx@xxx.xxxx.xx



From: [Marcus Downs](#)
To: [Koro Vakauta](#)
Subject: RE: Residents' Survey summary slides
Date: Tuesday, 2 July 2024 12:10:35 pm
Attachments: [image001.png](#)
[image002.jpg](#)

Kia ora Koro,

You are correct regarding pools.

For the Libraries figures, that is for “libraries and community facilities” which come from three general satisfaction questions about community halls, community centres and libraries (individual libraries are asked about in a separate annual library card holder survey). For the sports facilities one, the rec centres are asked about individually, but sports fields are asked about generally, split into grassed sportsfields and artificial sports fields.

Hope that all make sense, let me know if you have any more questions.

Cheers,
Marcus

From: Koro Vakauta <[x@xxx](#)>
Sent: Tuesday, July 2, 2024 11:46 AM
To: Marcus Downs <[x@xxx](#)>
Subject: RE: Residents' Survey summary slides

Kia ora Marcus,

Thanks heaps for this!

A question – re facility satisfaction – I’m assuming the 75-95% rate for pools was across the seven pools and the 80-90% rate for libraries was across our 14 locations...for the 71-89% sports facility figure was that for the the five rec centres or it also includes feedback on the up to 55 other sportsfields?

Ngā mihi nui,
Koro.

From: Marcus Downs <[x@xxx](#)>
Sent: Tuesday, July 2, 2024 11:01 AM
To: Pearl Little <[x@xxx](#)>; Koro Vakauta <[x@xxx](#)>; Nadine Walker <[x@xxx](#)>; Michael Naylor <[x@xxx](#)>
Cc: Christopher Stachowski <[x@xxx](#)>; Baz Kaufman <[x@xxx](#)>
Subject: Residents' Survey summary slides

Kia ora koutou,

See attached for the slides we went through this morning. Let me know if you have any

questions.

Ngā mihi,

Marcus Downs (he/him)

Senior Advisor, Research and Evaluation | Strategy, Policy & Research | Wellington City Council

 E marcus.downs@wcc.govt.nz | W Wellington.govt.nz |

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