

3 February 2025

Ref: OIA-24-052

W Jackson
FYI.Org
By Email: fyi-request-29221-2581cba6@requests.fyi.org.nz

Tēnā koe W Jackson

Official Information Act 1982 request for information on the Workday Implementation at Callaghan Innovation

Thank you for your email of 16 November 2024 requesting, under the Official Information Act 1982 (the Act), the following information:

Please provide information on the full cost of the implementation of Workday, the ongoing running costs of Workday per annum, and Finance Team staff count pre and post the Workday project including contractors.

Please also provide any business cases, proposals, RFPs, tenders, post implementation reviews, or other similar documents which form the justification of investment into Workday rather than dynamics business central/NZ based HR platforms

Your request has been broken down into five parts, please find a response to each of these parts set out below:

1. Full cost of the implementation of Workday

The cost of delivering Workday as of 26 November 2024 is \$10.397m

2. The ongoing running costs of Workday per annum

Workday was implemented in September of 2024, therefore the annual running cost figures are not yet available, as the programme has not yet been running for a full 12 months.

Therefore, we are declining part 2 of your request in accordance with section 18(e) of the Act, as the

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information you requested does not yet exist.

3. Finance Team staff count pre and post the Workday project including contractors.

Finance team numbers are set out in the table below:

Finance team numbers pre implementation	13
Finance team numbers post implementation	12
Contractor numbers pre implementation	3
Contractor numbers post implementation	1

4. Provide any business cases, proposals, RFPs, tenders, post implementation reviews, or other similar documents which form the justification of investment into Workday rather than dynamics business central/NZ based HR platforms.

There are **seven** documents in scope of your request, these documents are itemised, along with our decision on the release of each document, in the document schedule enclosed.

It is necessary to withhold some information under the following section of the Act:

- Section 9(2)(b)(ii), to protect information where releasing the information would be likely to unreasonably prejudice the commercial position of the person who supplied or who is the subject of the information.

5. Post implementation review Information.

As noted in point two, Workday was implemented in September of 2024, therefore post implementation review information is not yet available, as the programme has not yet been running for a full 12 months.

Therefore, we are declining part 5 of your request in accordance with section 18(e) of the Act, as the information you requested does not yet exist.

In accordance with the “public interest” test under section 9(1) of the Act, I do not consider the withholding of this information to be outweighed by other considerations which render it desirable, in the public interest, to make that information available.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa, nā



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Kirsty Bellringer
Chief Financial Officer
Callaghan Innovation

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Document Schedule

#	Document Type	Document Date	Document name or email subject line	Release or withhold decision
1	Document	9 December 2022	ERP Procurement Plan Dec 2022	Partial withhold in accordance with Section 9(2)(b)(ii)
2	Document	17 January 2023	ERP Request for Proposal	Released in Full
3	Document	6 March 2023	Business Case Enterprise Resource Planning (ERP) Solution	Partial withhold in accordance with Section 9(2)(b)(ii)
4	Document	21 April 2023	Kia Tika Vendor Recommendation	Partial withhold in accordance with Section 9(2)(b)(ii)
5	Document	19 June 2023	Update on Kia Tika Technology Selection Enterprise Resource Platform (ERP)	Partial withhold in accordance with Section 9(2)(b)(ii)
6	Document	7 July 2023	Evaluation Recommendation Report (ERP) Tool 2023	Partial withhold in accordance with Section 9(2)(b)(ii)
7	Document	18 July 2023	Board Paper-Kia Tika - Enterprise Resource Planning (ERP) Solution	Partial withhold in accordance with Section 9(2)(b)(ii)

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