

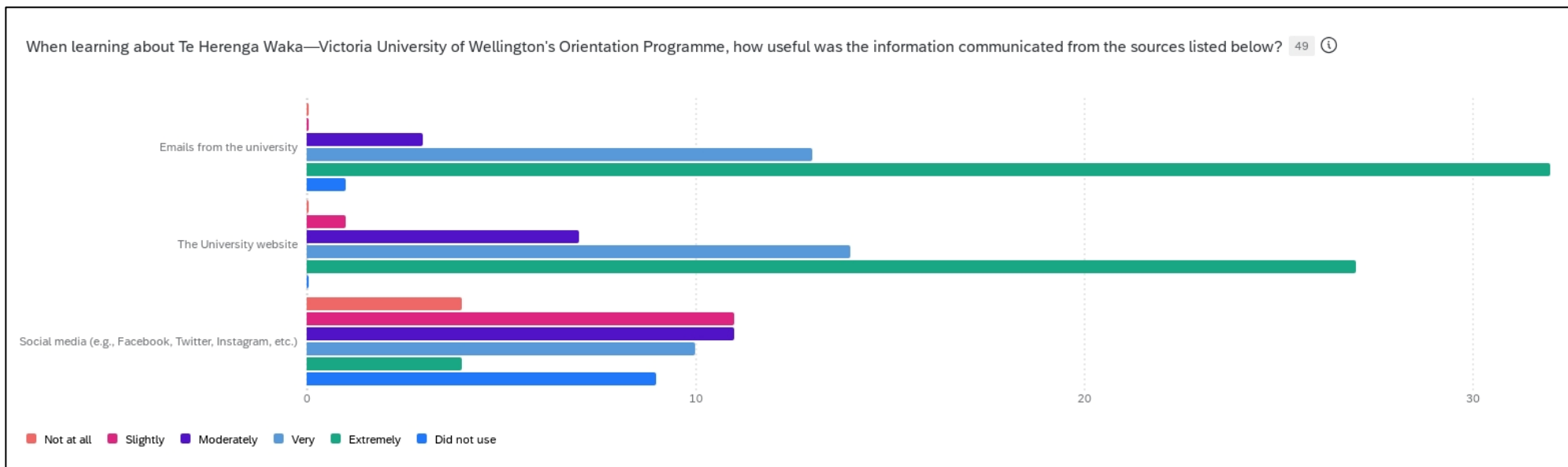


International Orientation Survey Report

Trimester 3, 2024

n = 49

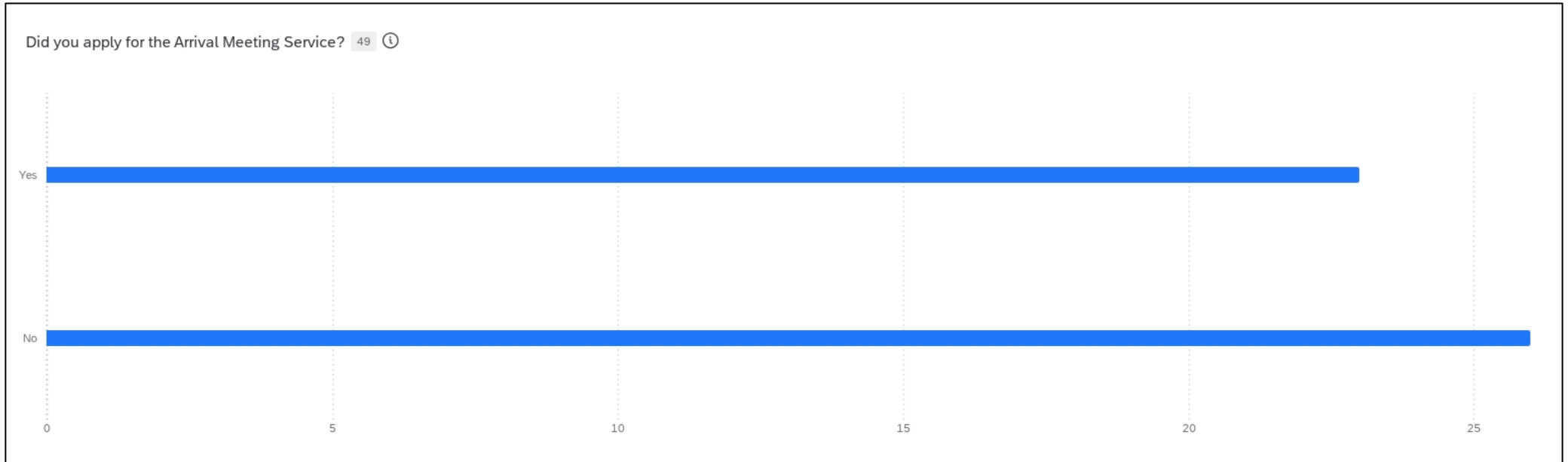
Q1) When learning about Te Herenga Waka—Victoria University of Wellington's Orientation Programme, how useful was the information communicated from the sources listed below?



When learning about Te Herenga Waka—Victoria University of Wellington's Orientation Programme, how useful was the information communicated from the sources listed below? 49 ⓘ

When learning about Te Herenga Waka—Victoria University of Wellington's Ori... ↑	Not at all	Slightly	Moderately	Very	Extremely	Did not use
Emails from the university	0	0	3	13	32	1
The University website	0	1	7	14	27	0
Social media (e.g., Facebook, Twitter, Instagram, etc.)	4	11	11	10	4	9

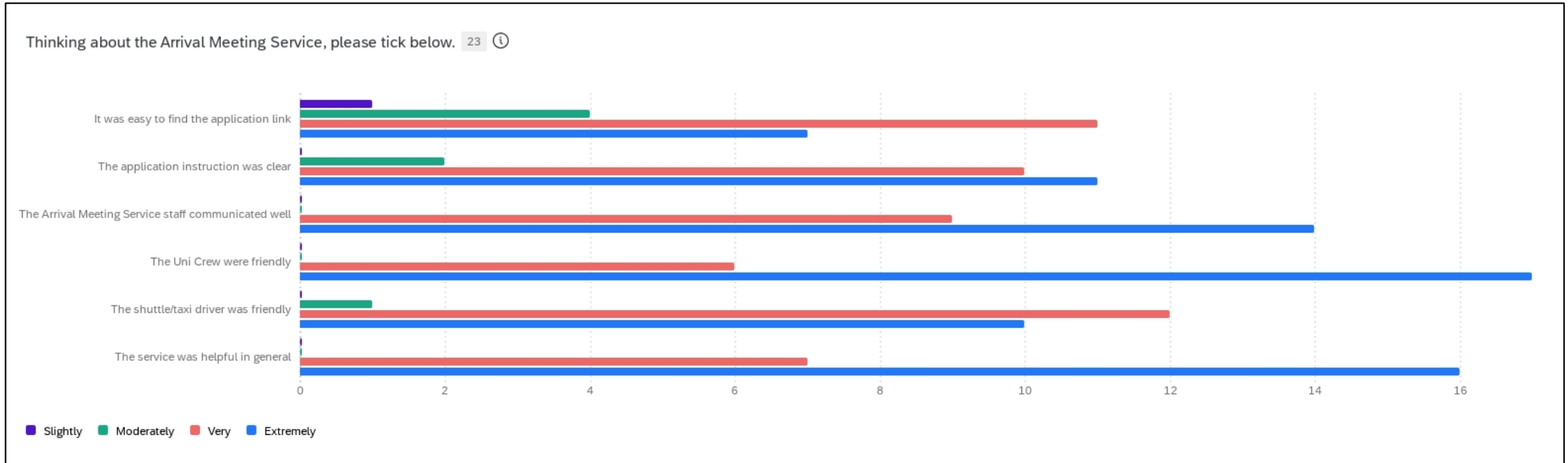
Q2 - Did you apply for the Arrival Meeting Service?



Did you apply for the Arrival Meeting Service? 49 ⓘ

Q2 - Did you apply for the Arrival Meeting Service?	Percentage	Count
Yes	47%	23
No	53%	26

Q3) Thinking about the Arrival Meeting Service, please tick below.



Thinking about the Arrival Meeting Service, please tick below. 23 ⓘ

Thinking about the Arrival Meeting Service, please tick below. ↑	Slightly	Moderately	Very	Extremely
It was easy to find the application link	1	4	11	7
The application instruction was clear	0	2	10	11
The Arrival Meeting Service staff communicated well	0	0	9	14
The Uni Crew were friendly	0	0	6	17
The shuttle/taxi driver was friendly	0	1	12	10
The service was helpful in general	0	0	7	16

Q4) Do you have any comments or suggestions that you would like to make about the Arrival Meeting Service?

Positive feedback:

No suggestions, thank you very much for the service

Satisfied

To be very honest being an international student and having everyone to help in the Arrival meeting was very helpful and I don't even find it like a new country. All the staff were extremely great with details and information was very useful for the upcoming student life

I have no comments but I'd like to add that the arrival meeting service staff is very nice and friendly. As we arrived the airport, we saw the staff, which made us feel cared and safe.

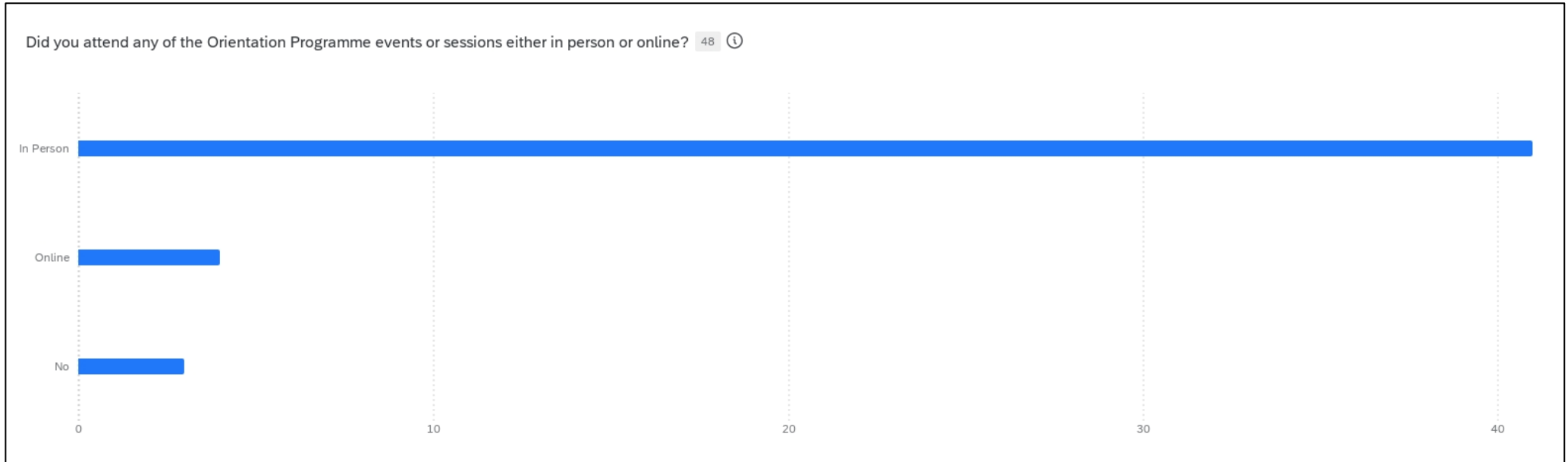
Negative feedback:

For new students who come to NZ for the very first time it's better to provide a bus card to them once they landed.

It would be nice if there's a confirmation message coming in the day before arrival.

When we book we get email confirmation but normally it's way before arrival, so it would be nice to know everything goes well when the arrival date is closer

Q5 - Did you attend any of the Orientation Programme events or sessions either in person or online?



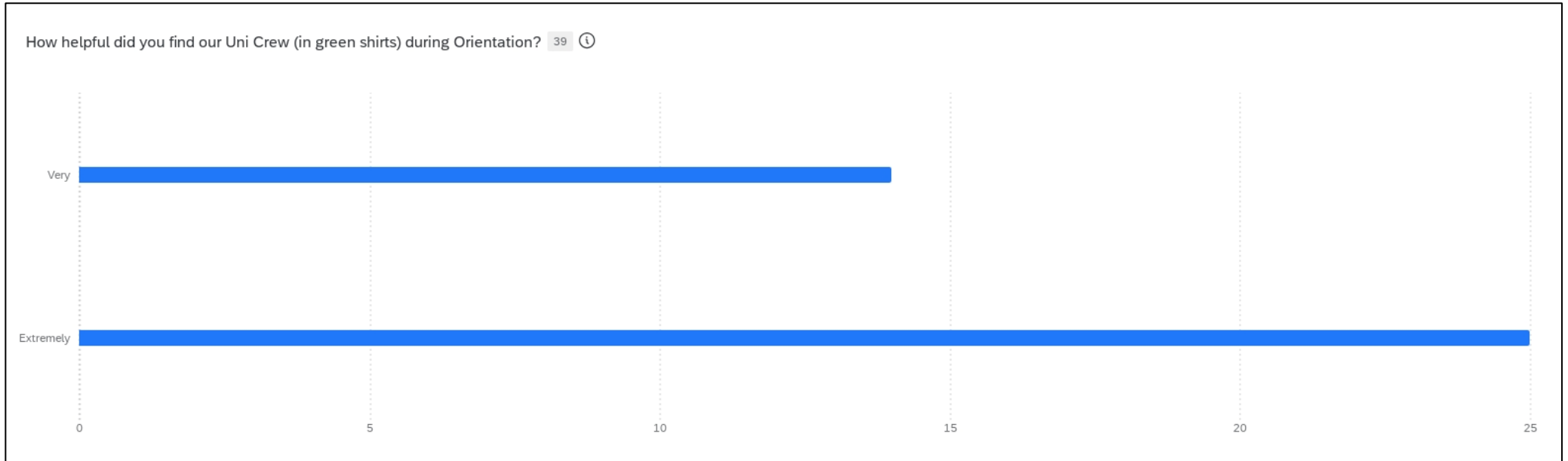
Did you attend any of the Orientation Programme events or sessions either in person or online? 48 ⓘ

Q5 - Did you attend any of the Orientation Programme events or sessions either in person or online?	Percentage	Count
In Person	85%	41
Online	8%	4
No	6%	3

Q6) International Orientation Programme – how helpful is the International Orientation Programme?

Field	Not at all	Slightly	Moderately	Very	Extremely	Did not attend
International Welcome (1)	0	0	2	9	26	2
Get Connected (2)	0	0	4	11	22	2
Student Panel (3)	0	0	5	9	23	2
Insurance and Visa session (4)	0	0	1	11	24	3
Keeping Safe - NZ Police (5)	0	0	1	10	23	5
Student Interest and Conflict Resolution (6)	0	0	3	12	20	4
Session for PhD (7)	0	0	4	4	7	24
Know the Culture - Māori Language and Kiwi Slang (8)	1	0	4	10	15	9
Academic Expectations (9)	0	0	4	10	19	6
Renting privately for international students (10)	0	1	1	8	17	12
Campus tour (11)	1	0	2	11	16	9
Service Expo (12)	1	1	4	11	13	9
International Buddy Program afternoon Tea (13)	1	1	1	9	10	17
City Tour (14)	2	0	0	8	13	16
Te Amaru—Disability Services new students' welcome (15)	1	1	0	3	6	28
University transition and success (16)	1	1	1	8	11	17
Get involved: Leadership programmes, exchanges, sports, and clubs (17)	1	0	1	8	12	17
Introduction to Mauri Ora and Manawa Ora (18)	1	0	1	10	13	14
Student budgeting 101 (19)	1	1	2	2	15	18
International Welcome Night (20)	1	0	1	8	19	10

Q7) How helpful did you find our Uni Crew (in green shirts) during Orientation?



How helpful did you find our Uni Crew (in green shirts) during Orientation? 39 ⓘ

Q8 - How helpful did you find our Uni Crew (in green shirts) during Orientation?	Percentage	Count
Very	36%	14
Extremely	64%	25

Q8) The Orientation Programme..

Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
helped me learn new skills	0	2	6	14	21
allowed me to meet new people	1	2	2	8	30
helped me learn about the University's academic system	1	0	1	13	28
helped me find my way around the University	1	0	4	13	25
helped me know what resources are available to me	1	0	0	9	33
provided me with information about who I should contact in an emergency	1	0	0	6	36
was fun	1	1	5	8	28
prepared me for study at the University	1	0	3	14	25
prepared me for life in Wellington	1	0	4	13	25

Q9) Do you have any comments that you would like to make about the Orientation Programme?

Positive

Continue the good programs and initiatives. It is helpful to the international students to get started living in New Zealand. In addition, it motivates them to take their studies seriously and be able to finish it.

You did really well!

It was helpful indeed, I appreciate to everyone who worked hard to make that happened

The programme was well tailored and so relevant! Answered questions that I did not even know I had 😊

Unfortunately I wasn't able to visit the university tour and some of the programmes and genuinely regret it with all my heart because of all the programs attended I loved each and every part. It was very informative and helpful. And help me feel safe and secure in this new land.

It was fun and informative. I feel welcomed. Thank you!

So many valuable information was shared through the orientation program.

Excellent program for new comers across the globe to get helped and find quick resolutions for their queries.

It was quite informative and had lot of fun and knowledge during orientation

Negative

Since phd students don't follow the trimester start dates, it will be good if an international phd student orientation could be organized in a monthly basis. I had started in the end of September, and hence by the time the orientation happened in November, I had figured a lot of things on my own. It would have helped if I didn't have to do all those things on my own initially and had institutional support.

Can welcome night or this kind of events happened after the trimester starts, because lots of people like me arrived on the day after orientation week. Other things can be acquired later, but chance to meet and make new friends is precious.

Could have considered conducting campus tours in other campuses also as i was from another campus.

Q10) Further comments: Is there anything else you would like to tell us about your experience as a new student at the University?

I'm good with what I did experience.
Maybe can provide some more English classes or sessions for international students?
I hope the school will have more dining halls in the future.
I think more support could be provided to phd students, especially in the intial months.
It's my first week so still figuring out :) So far so good thanks
It was exciting and fun
Overall experience was fun
Better to arrange welcome meal as all international students are new and maybe difficult for them to find a place a to eat
It was amazing
It has been great! And the Orientation helped me so much! I met my first friend on my course at the Orientation so just made it easy!
As an international student; I find everything overwhelming to be honest. But all of the international staff along with the uni crew were actually very helpful and the Orientation itself help me connect to the colleagues and help me make friends inside the vicinity. As mention our home away for home; it does make me feel the same.
It was a good experience. I came to know a lot of people from diverse races. I feel the inclusivity among us during the orientation.
Loved it
Being a international student I dont have to suffer for anything. It was easy all over the way.