



30 November 2024

Ref: OIA 24-730

MT

By email: fyi-request-29116-ccc178f3@requests.fyi.org.nz

Dear MT

Response to your request under the Official Information Act 1982

I refer to your request to the New Zealand Customs Service (Customs) submitted through the FYI.org.nz website on 8 November 2024, in which you requested the following information under the Official Information Act 1982 (the Act):

"I would like to request a full organisational chart of the Intelligence, Investigations and Enforcement Group including all job titles and team names, excluding the names of any employee."

In response to your request, I can confirm that organisational charts showing the composition of Customs' Intelligence, Investigations and Enforcement Group exist, however Customs is withholding this information in full under section 6(a) of the Act, as the making available of this information would be likely to prejudice the security or defence of New Zealand or the international relations of the Government of New Zealand. The release of this information would likely divulge the number, location, and type of resources that Customs has to conduct intelligence, investigative, and enforcement activities, and could prejudice Customs' ability to uphold the security of New Zealand's borders.

In lieu of this information, Customs can provide you with some general information regarding the make-up of the Intelligence, Investigations and Enforcement Group, which can be found below:

Customs Intelligence, Investigations and Enforcement Group Teams	Units
Intelligence	Strategic Intelligence and Financial Crime
	Operational and Tactical Intelligence
	Disruption and Counter-Terrorism
Investigations	Fraud and Prohibition
	Drugs
	Child Exploitation Operations and Targeting
	Regional Investigations

Customs Intelligence, Investigations and Enforcement Group Teams	Units
National Security and Emergency Management	N/A
Integrated Targeting and Operations Centre	Targeting
	Operations Centre
Operations Support	Surveillance
	Human Source and Electronic Forensics
	Detector Dog
	Technical

Each team and unit are made up of staff of the following ranks and roles:

- Manager
- Manager Operations / Principal Advisor / Senior Advisor
- Chief Customs Officer
- Customs Technical Specialist
- Supervising Customs Officer
- Senior Customs Officer
- Customs Officer
- Administrator.

While Customs has not been able to provide you with the full information you have requested, I trust that you find my response helpful. Customs careers website provides more information about the functions of the various teams within the Intelligence, Investigations and Enforcement Group at Customs and can be found through the following link: careers.customs.govt.nz/home.

You have the right, by way of complaint to the Office of the Ombudsman under section 28(3) of the Act, to seek an investigation and review of this decision. Information about how to make a complaint is available online at: www.ombudsman.parliament.nz or you can phone 0800 802 602.

If you have any queries in regard to this response, please contact the Correspondence, Reviews and Ministerial Servicing Team by email at OIA@customs.govt.nz.

Yours sincerely



Terry Brown
Group Manager
Intelligence, Investigations and Enforcement