

5 December 2024

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Tēnā koe Amanda

Request for information

Thank you for your Official Information Act 1982 (OIA) request of 21 October 2024. You asked for information regarding Privacy Act 2020 requests for information.

My response to each part of your request can be found below.

1. *The number of Personal Information requests, submitted by individuals listed by month commencing September 2020 to September 2024.*

The following table shows the number of Privacy Act requests received by Police, as recorded in the Information Request Tool (IRT) database.

Month	Received
Sep-20	409
Oct-20	406
Nov-20	404
Dec-20	342
Jan-21	367
Feb-21	430
Mar-21	552
Apr-21	387
May-21	444
Jun-21	446
Jul-21	502
Aug-21	425
Sep-21	491
Oct-21	477
Nov-21	556
Dec-21	467
Jan-22	464
Feb-22	423
Mar-22	503
Apr-22	337
May-22	440
Jun-22	409

Jul-22	419
Aug-22	479
Sep-22	467
Oct-22	430
Nov-22	475
Dec-22	410
Jan-23	438
Feb-23	417
Mar-23	531
Apr-23	369
May-23	476
Jun-23	509
Jul-23	443
Aug-23	507
Sep-23	383
Oct-23	381
Nov-23	426
Dec-23	347
Jan-24	417
Feb-24	455
Mar-24	420
Apr-24	466
May-24	464
Jun-24	387
Jul-24	438
Aug-24	471
Sep-24	437

2. *Average number of days for a Personal Information request or documentation is released to the requestor, listed by month commencing September 2020 to September 2024.*

The following table shows the average number of working days between receipt and response to Privacy Act requests completed by Police, as recorded in IRT. Working days are defined in section 7 of the Privacy Act.

Month	Average working days
Sep-20	10
Oct-20	12
Nov-20	11
Dec-20	11

Jan-21	14
Feb-21	15
Mar-21	12
Apr-21	15
May-21	13
Jun-21	12
Jul-21	12
Aug-21	11
Sep-21	7
Oct-21	6
Nov-21	8
Dec-21	9
Jan-22	11
Feb-22	12
Mar-22	10
Apr-22	11
May-22	13
Jun-22	13
Jul-22	14
Aug-22	15
Sep-22	13
Oct-22	16
Nov-22	15
Dec-22	17
Jan-23	18
Feb-23	16
Mar-23	14
Apr-23	17
May-23	16
Jun-23	17
Jul-23	18
Aug-23	18
Sep-23	19
Oct-23	18
Nov-23	19
Dec-23	23
Jan-24	29
Feb-24	26
Mar-24	36
Apr-24	44
May-24	43

Jun-24	42
Jul-24	41
Aug-24	46
Sep-24	46

3. *Average number of employees, defined by police officers and administration operatives, tasked (instructed) to answer Personal Information requests, listed by month commencing September 2020 to September 2024.*

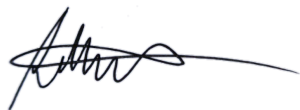
There are multiple teams across Police who are responsible for information requests made under various legislation, including Official Information Act 1982, Privacy Act 2020, and the Oranga Tamariki Act 1989. Some of these teams are also responsible for other work that is not related to information requests. Until 2022 no teams had a separate RAT (Resource Allocation Target) for information request staff – the main information request team was considered to be part of the File Management Centres until this time. Therefore, it is not possible to provide the number of employees allocated specifically to respond to Privacy Act requests for information.

This part of your request is refused in accordance with section 18(g) of the OIA, as the information requested is not held by the Police and I have no grounds for believing that the information is either held by or connected more closely with the functions of another Department or Minister of the Crown or organisation or a local authority.

Please note that as part of its commitment to openness and transparency, Police proactively releases some information and documents that may be of interest to the public. An anonymised version of this response may be publicly released on the New Zealand Police website.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely



Rachel Milne
Channel Lead – Information Requests
New Zealand Police