



Health and Disability Commissioner
Te Toihau Hauora, Hauātanga

18 November 2024

Rodney Parsons

By email: fyi-request-28833-53377543@requests.fyi.org.nz

Tēnā koe Mr Parsons.

Re: Information request

Our ref: E24HDC01426/SHO

Thank you for your information request of 20 October 2024 requesting “information on the number of HDC complaints and investigations against ambulance organisations over time, including how many were upheld”.

We have considered your request under the Official Information Act 1982. Please note that we have interpreted this as a request for recent information and have supplied this information from 1 July 2019.

Please find **enclosed** the information requested.

You may seek a review of this decision from the Office of the Ombudsman.

Nāku iti noa, nā

A handwritten signature in blue ink, appearing to read 'D. Corry', with a long horizontal flourish extending to the right.

Dave Corry

Senior Legal Advisor

Enc Complaints to HDC involving ambulance services_12 November 2024