

INTRODUCTION

(Brief description of the reason for the release/project)

From Aug 12, 2024, a new Traffic Light System (TLS) will be implemented for clients with work and/or social obligations. This system will replace the current 'Failure Grade' system with a **Green, Orange, and Red** Light "warning" system to ensure clients meet their benefit obligations and have a clear understanding of their compliance status.

For the first phase of the Traffic Light System, we need to automate and display the Traffic Light colours so staff can quickly recognise how compliant a beneficiary is to their work and/or social obligations. OBMAN will automate the TLS status by mapping current Failure Grade levels and statuses to a corresponding colour, and display this TLS status in the Obligation Details section of OBMAN.

AT COMPLETION - SUMMARY

Testing completed on 07/08/2024 met the Business Requirements and with minimal changes in scope (minimal impact to testing).

Reason for Change	Y/N	If Y, Reference and or Description

SCOPE

In Scope: (Brief description of the items being tested e.g. the functions, interfaces or business processes)

As a... frontline staff member

I need... OBMAN to automatically adjust and display the Traffic Light System status colors

So that... I can quickly recognise how compliant a beneficiary is to their obligations.

Acceptance Criteria:

Traffic Light System Status Information

Who will be subject to TLS?

The TLS status will be assigned to all clients with:

- Work preparation obligations
- Part-time work obligations
- Full-time work obligations
- Social obligations

Clients with deferrals or exemptions will also receive a TLS status.

Clients who do not meet the above criteria, such as non-beneficiaries or those without work or social obligations, will not have a TLS status displayed.

- **TOCONFIRM**... If a client is no longer on a benefit and has no further obligations, but has been sanctioned within the last 52-weeks (has a failure grade > 0), should the TLS status remain GREEN until the 52-week rollover has passed, or will the client have no TLS immediately on completion of benefit/obligations?

What are the TLS statuses?

Below is a summary of each TLS status to be displayed in the Obligation Details section of OBMAN:

- **GREEN** - Client has no active obligation failures, or has recomplied.
- **ORANGE** - Client has an active obligation failure, but is within the working day period.
- **RED** - Client currently has a sanction imposed on them.
- **NULL (No colour)** - Client does not have any work/social obligations or is not receiving a benefit that requires obligations (e.g. NZS clients). So field will be blank.
- **OBMAN_ERROR** - CMS is unable to retrieve the TLS information from OBMAN.

PLANNED TESTS

Script Ref	Brief Description of Grouped Scripts
TLS TC_001 – TC_003	Service Plan TLS = GREEN > TLS obligation failure within 5 day working period > TLS = ORANGE
	Service Plan TLS within 5 day working period - recompliance > TLS = GREEN
	Service Plan TLS = GREEN > TLS obligation failure initiated/ started > TLS = RED
TLS TC_004 – TC_005	Social Obligation TLS = GREEN > TLS obligation failure within 5 day working period > TLS = ORANGE
	Social Obligation TLS within 5 day working period - recompliance > TLS = GREEN
TLS TC_006 – TC_010	Job Referral TLS = GREEN > TLS obligation failure within 5 day working period > TLS = ORANGE
	Job Referral TLS within 5 day working period - recompliance > TLS = GREEN Note: once job refusal within 5 working day period user likely to click "failed in error" to recomply
	Job Referral – Did not attend/ Did not accept
TLS TC_011 – TC_013	TLS retains status colour
TLS TC_014 – TC_020	iTest Failure and Recompliance scenarios

ENVIRONMENTS

Train: ŌREA	pDev signoff = 19/07/24	mDev signoff = 31/07/24	iTest signoff = 07/08/2024	Data Unload
Go Live: 12 August 2024	D4 SUAT14	D3 SUAT12	U3 SUAT16	pDev = 03/12/2023 mDev = 21/04/2024 iTest = 02/07/2023

TEST SCHEDULE

*pDev DXC Deployment: 08/07/24
 *Risks, conflicts, dependencies Meeting: 15/07/24
 *pDev Sign-off: 19/07/24
 *Candidate Check: 22/07/24
 *mDev DXC Deployment: 23/07/24
 *mDev MSD Deployment: 24/07/24
 *PERF Deployment, Testing & Sign-off: 29/07/24 – 05/08/24
 *iTest DXC Deployment: 02/08/24
 *iTest MSD Deployment: 05/08/24
 *Testing & Sign-off: 05/08/24 – 07/08/24

RESOURCE

Out of scope

TOOLS

- JIRA (Plan & Track) = Y
- Objective = Y
- SQL = Y
- Selenium = N

FINAL SUMMARY

Planned vs Actual

Tests Remaining	Reason why not completed

DEFECTS RAISED

Jira Ref	Description
CLA-76139	D03/ mDev/ OREA/ Sanity - Obligation Details Page - Error accessing client data message displayed

DEFECTS O/S AT COMPLETION

Jira Ref	Description

EDRMS LINKS TO TESTING

Örea Train Release - Phase 1 - OBMAN - Map Failure Grade Levels/Statuses to Traffic Light System Colours (12 August 2024)

<https://objective.ssi.govt.nz/documents/fA2048722/details>

RELEASED UNDER THE OFFICIAL INFORMATION ACT