WR309092 – Traffic Light System – Phase 1

EPIC: INC-170, Feature: IT-5458, Story: SWFT-319

INTRODUCTION

Overview

Phase 1 of the Traffic Light System is focusing on communication, to ensure our clients are aware of their obligations.

Changes are to be made to existing SWIFTT letters, to highlight their obligations.

Reason for Change

SWIFTT Letters & DATAM - For the specified letters, text changes and formatting enhancements are required - these letters are printed by Datam (NZ Post). The formatting will require special characters (xml tags) to be added to the letters created by DXC – the characters will be agreed upon by all parties.

SCOPE

In Scope:

SWIFTT Letter Changes:

- Update the letter text of the following letters:
    a. 144 – Work test failure 50%
    b. 146 – Recomply Work test failure 50
    c. 315 – CANCEL BENEFIT
    d. 441 – Clean Slate VU Sole Parent 80%
    e. 442 – SUSPEND PARENT BENEFIT
    f. 510 – SWTAR SUSPEND PARENT BENEFIT
    g. 514 – SWTAR – Work test failure 50%

Note, the letter text will be black.

- Add xml tags to these letters to enable Datam to print the letters with the formatting changes. *For example, to indicate text is to be printed in bold.*
- Change the tittle of letter 441 to 'Clean Slate VU Sole Parent 50%

Out of Scope:

- Youth clients – the changes are not to be included in any letters sent to Youth clients.
- Letters sent to clients without work / social obligations.

APPROACH

Testing will be completed in integrated environments.
Functional testing will cover the In Scope changes. Regression testing will be done to ensure existing functionality is maintained.

Activities will include:

- Review the DXC System Design and MSD Business Requirements
- Create a Test Plan (this document)
- Identify test data required (if necessary)
- Create a Test Development document with scenarios, expected results and data requirements
- Create a Test Execution tracking spreadsheet
- *Testing for this change will be executed in the Train pDev from 15/07/24 for the duration of all phases (pDev, mDev, iTest)*
- Check and capture results
- Raise any defects or queries identified during testing
- Test Reporting

Defects will be added to the Test Development and Execution Matrix which is kept in the Test Reporting folder in Objective.

TEST SCHEDULE

Description	Milestone Date
Prepare Test Plan (Living Doc)	11/07/2024
Deliver Train pDev: D04 SUAT14/TUAT14	08/07/2024
Data Setup (OBMAN Obs, Batch, TSS)	By 12/07/2024
pDev DXC Code Deploy	15/07/2024
Test Execution Start Date	15/07/2024
pDev Sign Off	**19/07/2024**
mDev DXC Code Deploy	23/07/2024
mDev MSD Code Deploy	24/07/2024
mDev Sign Off	**02/08/2024**
iTest DXC Code Deploy	02/08/2024
iTest MSD Code Deploy	05/08/2024
Test Execution End Date	**07/08/2024**
Testing Sign Off	**07/08/2024**
Test Completion (Living Doc)	09/08/2024
GO LIVE DATE (OREA TRAIN)	**12/08/2024**

AT COMPLETION - SUMMARY

Testing completed on 07/08/2024 met the Business Requirements for sign off.

Discussions with the Business were held re: issues found in SWFT-335 and SWFT-338 with the decision made to add these to the scope of Phase 2.

ENVIRONMENTS

Test Environments	Standalone Environment	Integrated Environment Train pDev	Integrated Environment Train mDev	Integrated Environment Train iTest	Data Unload Date
SWIFTT & TRACE Environments required	N/A	D04 = SUA14 / TUAT14	D03 = SUAT12 / TUAT12	U03 = SUAT16 / TUAT16	Train pDev = 03/12/2023 Train mDev = 21/04/24 Train iTest = 02/07/2023

WR308122 – End CSA Deductions at Cancellation

EPIC: INC-33, Feature: IT-2176, Story: SWFT-282

PLANNED TESTS

WR309092 Traffic Light System – Phase 1

02 Test Development (fA2049210)

TOOLS

- JIRA = Y
- Objective = Y
- SQL = Y
- Selenium = N
- Grafana = N

RESOURCE

Out of scope

- Project Manager =
- Test Manager =
- Test Analyst =
- Release Analyst =
- Business Analyst =

FINAL SUMMARY

Planned vs Actual

03 Test Execution (fA2049211)

Tests Remaining	No. of Test O/S	Reason why not completed
TC_RQMNT1&2_003	1	Suspension Expiry set for 12/08/24, Cancellation expiry to be set on the processing of the Suspension Expiry on 12/08/24
TC_RQMNT1&2_004	1	Suspension Expiry set for 12/08/24
TC_RQMNT1,2&3_001 - 003	3	Clean Slate VU Sole Parent 80% (441) – tests were unable to be set up – reviewed letter set up Suspension by DXC (from their testing)
TC_RQMNT1&2_017	1	SWTAR Suspend Parent Benefit (510) test was unable to be set up – reviewed letter set up by DXC (from their testing)
TC_RQMNT1&2_018	1	SWTAR Work Test Failure 50% (514) test was unable to be set up – reviewed letter set up by DXC (from their testing)

DEFECTS O/S AT COMPLETION

As of 09/08/2024:

Jira Ref	Description
SWFT-335	TLS Regression in mDev (D03/Uat12) – Youth client sanctioned displayed incorrectly in OBMAN & CMS as 'ORANGE'
Comment: SWFT-335	Kyla Tuffin has Cancelled SWFT-335 and raised this issue cloned as CLA-76358 for Phase 2. I have left SWFT-335 on this report as it is still outstanding and now being tracked as CLA-76358.
SWFT-338	TLS Regression in mDev (D03/UAT12) - JS Partner with Youth Obligations - sanctioned - $50 reduction however letter produced stating 50% reduction (Production Issue)
Comment: SWFT-338	Issue will be addressed in the Phase 2 letter changes

OBJECTIVE LINKS

Documentation:

WR309092 Traffic Light System Phase 1 - Datam Requirements (A16211070)

BR309092 Traffic Light System Phase 1 Letter changes (A16232488)

System Design:

WR309092 Traffic Lights Phase 1 - Letters SD Initial Draft v1.0 (A16279705)

Change Controls:

N/A

Test Folders:

01 Test Planning (fA2049209)

02 Test Development (fA2049210)

03 Test Execution (fA2049211)

04 Test Reporting (fA2049212)