

Fire and Emergency New Zealand Incident Report

CADNumber F3803300 **Start Date Time** 22 August 2023 11:33:42

Incident Details

Type: MED **1st Caller:** 9(2)(a)

Method: AMB

PFA:

Result: 9900: NON-FIRE EVENT: EXCL RESCUE/FALSE ALARM (MED)

Location: 77F HILLSIDE RD, WAIRAU **NZTM:** E 1754779
VALLEY,AUCKLAND N 5928569

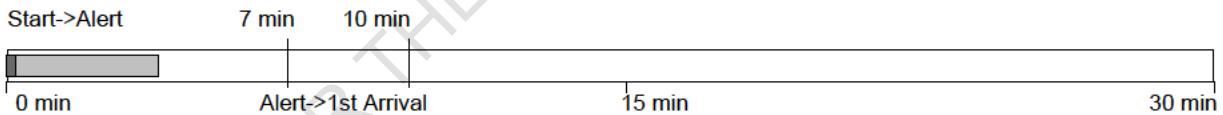
Common Name: HANDLEY INDUSTRIES

Zone: 148066 **Station:** 1480 TAKAPUNA

Incident Info: 9(2)(a) | MK PUMPS 2

Incident History

	Created:	Elapsed Time (hh:mm:ss)
	11:33:42 22 Aug 2023	
	11:33:42 22 Aug 2023	00:00:00
	11:33:57 22 Aug 2023	00:00:15
	11:35:23 22 Aug 2023	00:01:41
	11:37:29 22 Aug 2023	00:03:47
	11:45:48 22 Aug 2023	00:12:06
	12:32:05 22 Aug 2023	00:58:23
	13:10:00 22 Aug 2023	01:36:18
	17:24:40 22 Aug 2023	05:50:58



Responses

Alarm Level	Call Sign	Dispatched Day	Dispatched Time	Response Time	Arrival Time	Departed Day	Departed Time
1	TAKA807	22	11:33:57	11:35:23	11:37:29	22	13:10:03
1	BIRK821	22	11:42:32	11:42:37	11:45:48	22	13:48:26
1	GMWAITE01	22	12:12:35	12:14:13	12:32:05	22	16:54:47
1	GMWAITE05	22	12:15:00	12:32:06	12:32:08	22	16:54:51
1	GMWAITE02	22	12:12:15			22	12:12:28

Cover Moves

Call Sign	Start Time	End Time
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Notifications

Date	Party Notified
11:38:25	POLICE VIA INTERCAD
11:38:26	POLICE VIA INTERCAD
12:10:46	GM WAITEMATA (GROUP) FYI ONLY WITH SITREP
12:11:25	GMWAITE05 ^{Out of Scope} ACKNOWLEDGED VIA AMS
12:11:26	GMWAITE01 ^{Out of Scope} ACKNOWLEDGED VIA AMS
12:14:27	DMAUCKL ^{Out of Scope}) CALLS IN , DETAILS PASSED
12:20:50	GMCOUA03 ^{Out of Scope} ACKNOWLEDGED VIA AMS
12:46:30	GMWAITE03 ^{Out of Scope} ACKNOWLEDGED VIA AMS
12:46:46	GMWAITE01 ^{Out of Scope} ACKNOWLEDGED VIA AMS
12:46:58	GMWAITE02 ^{Out of Scope} ACKNOWLEDGED VIA AMS
12:47:48	DMWAITE ^{Out of Scope} ACKNOWLEDGED VIA AMS
12:48:42	DEPNATCMR1 ^{Out of Scope} ACKNOWLEDGED VIA AMS
13:01:50	GMWAITE03 ^{Out of Scope} ACKNOWLEDGED VIA AMS
13:02:02	GMAUCKL02 ^{Out of Scope} ACKNOWLEDGED VIA AMS
13:02:09	GMCOUA05 ^{Out of Scope} ACKNOWLEDGED VIA AMS
13:02:45	RE 9(2)(a) ^{Out of Scope} HSO TE HIKU (SHW COORDS) GM WAITEMATA (GROUP) - BU SINESS HOURS ONLY (0600-1800HRS) TAMAKI MAKAUURAU GM (COUNTIES MANUKAU) GMCOUA05 ^{Out of Scope}) TAMAKI MAKAUURAU GM (AUCKLAND) GMAUCKL02 ^{Out of Scope}) TAMA KI MAKAUURAU GM (WAITEMATA) GMWAITE05 ^{Out of Scope}) TAMAKI MAKAUURAU GM NATURAL GMW AITE03 ^{Out of Scope}) DM WAITEMATA NATIONAL COMMANDERS GROUP HSO TE HIKU (S HW COORDS) CIPSS TE HIKU TAMAKI MAKAUURAU DM DMCOUMA ^{Out of Scope})
13:03:31	DMCOUMA ACKS PAGE PER PHONE - DETAILS PASSED
13:05:04	NCG ^{Out of Scope}) ACKS PAGE PER PHONE - IS WITH DM WAITEMATA -
14:22:48	POLICE VIA INTERCAD
14:22:48	POLICE VIA INTERCAD
14:22:48	GM WAITEMATA (GROUP) FYI ONLY WITH SITREP
14:22:48	GMWAITE05 ^{Out of Scope} ACKNOWLEDGED VIA AMS
14:22:48	GMWAITE01 ^{Out of Scope} ACKNOWLEDGED VIA AMS
14:22:48	DMAUCKL ^{Out of Scope}) CALLS IN , DETAILS PASSED
14:22:48	GMCOUA03 ^{Out of Scope} ACKNOWLEDGED VIA AMS
14:22:48	GMWAITE03 ^{Out of Scope} ACKNOWLEDGED VIA AMS
14:22:48	GMWAITE01 ^{Out of Scope} ACKNOWLEDGED VIA AMS
14:22:48	GMWAITE02 ^{Out of Scope} ACKNOWLEDGED VIA AMS
14:22:48	DMWAITE ^{Out of Scope} ACKNOWLEDGED VIA AMS
14:22:48	DEPNATCMR1 ^{Out of Scope} ACKNOWLEDGED VIA AMS
14:22:48	GMWAITE03 ^{Out of Scope} ACKNOWLEDGED VIA AMS
14:22:48	GMAUCKL02 ^{Out of Scope} ACKNOWLEDGED VIA AMS

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14:22:48 GMCOUMA05 [Out of Scope] ACKNOWLEDGED VIA AMS
 14:22:48 RE 9(2)(a) [Redacted]
 HSO TE HIKU (SHW COORDS)
 GM WAITEMATA (GROUP) - BU SINESS HOURS ONLY (0600-1800HRS)
 TAMAKI MAKAURAU GM (COUNTIES MANUKAU) GMCOUMA05 (Out of Scope)
 TAMAKI MAKAURAU GM (AUCKLAND) GMAUCKL02 (Out of Scope)
 TAMA KI MAKAURAU GM (WAITEMATA) GMWAITE05 (Out of Scope)
 TAMAKI MAKAURAU GM NATURAL GMW AITE03 (Out of Scope)
 DM WAITEMATA
 NATIONAL COMMANDERS GROUP
 HSO TE HIKU (S HW COORDS)
 CIPSS TE HIKU
 TAMAKI MAKAURAU DM DMCOUMA (Out of Scope)
 14:22:48 DMCOUMA ACKS PAGE PER PHONE - DETAILS PASSED
 14:22:48 NCG (Out of Scope) ACKS PAGE PER PHONE - IS WITH DM WAITEMATA -
 16:53:16 GMWAITE01/GMWAITE05: WELFARE CHECK BY PAGE
 17:29:48 GMWAITE05 ACKS WELFARE PAGE - 9(2)(a) [Redacted]
 [Redacted] CURRENTLY AT TAKAPUNA STATION MANAGING THAT
 PROCESS.

Message Log

Time	Message
11:33:43	***** Privacy filter – refer to footer *****
11:33:43	***** Privacy filter – refer to footer *****
11:33:43	***** Privacy filter – refer to footer *****
11:33:43	***** Privacy filter – refer to footer *****
11:33:43	***** Privacy filter – refer to footer *****
11:33:43	***** Privacy filter – refer to footer *****
11:33:44	***** Privacy filter – refer to footer *****
11:33:49	** Event Type changed from AMB2FIR to MED at: 22/08/23 11:33:49
11:33:49	** Event Priority changed from 2 to 1 at: 22/08/23 11:33:49
11:33:52	** Recommended unit TAKA807 for requirement MEDIC (>0.9 km)
11:33:53	PA Selcal used to Initiate Alerting. (TAKA807 at 1480 TAKAPUNA 182801)
11:33:57	ALERTING_COMPLETED TAKA807
11:33:59	***** Privacy filter – refer to footer *****
11:33:59	***** Privacy filter – refer to footer *****
11:34:11	***** Privacy filter – refer to footer *****
11:34:11	***** Privacy filter – refer to footer *****
11:34:11	***** Privacy filter – refer to footer *****
11:34:11	***** Privacy filter – refer to footer *****
11:34:11	***** Privacy filter – refer to footer *****
11:34:11	***** Privacy filter – refer to footer *****
11:34:11	***** Privacy filter – refer to footer *****
11:34:11	***** Privacy filter – refer to footer *****
11:34:20	FIR2AMB FIRE FROM TAKAPUNA
11:34:44	***** Privacy filter – refer to footer *****
11:34:44	***** Privacy filter – refer to footer *****

11:34:44 ***** Privacy filter – refer to footer *****
11:34:44 ***** Privacy filter – refer to footer *****
11:35:23 Unit TAKA807 [K1 : PROCEEDING TO INCIDENT]
11:37:29 Unit TAKA807 [K55 : SPECIAL SERVICE INCIDENT]
11:37:48 ** Event Location changed from "77 HILLSIDE RD,WAIRAU VALLEY,AUCKLAND: *INTERCAD
11:37:48 *" to "77F HILLSIDE RD,WAIRAU VALLEY,AUCKLAND: @HANDLEY INDUSTRIES" at: 22/08/23
11:37:48 11:37:48
11:38:24 ** Event P055759825 of NZP/AN copied from F3803300 of NZFS/AK at: 22/08/23 11:38
11:38:24 :23
11:38:24 ** Event P055759826 of NZP/AN copied from F3803300 of NZFS/AK at: 22/08/23 11:38
11:38:24 :24
11:38:37 FIR2POL FYI - WILL PASS SITREP WHEN WE GET ONE
11:38:47 ***** Privacy filter – refer to footer *****
11:39:06 Unit TAKA807 [KC : UNIT CALLING]
11:39:08 FIR2AMB FIRE ARRIVED AT 1137
11:39:36 ***** Privacy filter – refer to footer *****
11:39:37 Unit TAKA807 [SITREP :] SSO^{Out of Scope} - 9(2)(a)
BRIG
11:39:37 ADE IN BA
11:39:40 Unit TAKA807 [K11A-1 : AMBULANCE IN ATTENDANCE]
11:39:51 ***** Privacy filter – refer to footer *****
11:40:01 FIR2POL FENZ ON SCENE - INITIAL SITREP - 9(2)(a)
B
11:40:01 RIGADE IN BA
11:40:18 ***** Privacy filter – refer to footer *****
11:40:40 ***** Privacy filter – refer to footer *****
11:41:15 ***** Privacy filter – refer to footer *****
11:41:18 ** LOI search completed at 22/08/23 11:41:18
11:41:46 Unit TAKA807 [COMCEN COM : MESSAGE] DO YOU REQUIRE ANY FURTHER RESOURCES
11:41:55 Unit TAKA807 [SITREP :] AFFIRMATIVE MAKE PUMPS 2 FOR MANPOWER
11:42:02 INC INFO: 9(2)(a) | MK PUMPS 2
11:42:20 ***** Privacy filter – refer to footer *****
11:42:20 ***** Privacy filter – refer to footer *****
11:42:21 ** Requirement PUMP added for alarm level 1
11:42:27 ** Recommended unit BIRK821 for requirement PUMP (>1.7 km)

11:42:29 MSU Selcal used to Initiate Alerting. (BIRK821 D006B2)
11:42:32 ALERTING_COMPLETED BIRK821
11:42:37 Unit BIRK821 [K1 : PROCEEDING TO INCIDENT]
11:45:06 Delete Dispatch Warning
11:45:16 Unit TAKA807 [COMCEN COM : MESSAGE] NIL RESPONSE TO RT X 3
11:45:49 Unit BIRK821 [K2 : IN ATTENDANCE AT INCIDENT]
11:46:09 Unit BIRK821 [K2 : IN ATTENDANCE AT INCIDENT]
11:46:21 Unit BIRK821 [COMCEN COM : MESSAGE] AMB ARE REQUESTING DECON FOR SCENE CAN
YOU C
11:46:21 ONFIRM WITH TAKA807 IF IT IS REQUIRED ?
11:46:38 FIR2AMB WE ARE ASKING CREWS NOW, THEY WILL ADVISE SHOULD THEY DEEM ONE
NECESSARY

11:46:38
11:49:31 Unit BIRK821 [KC : UNIT CALLING]
11:49:51 Unit BIRK821 [SITREP :] SSO ^{Out of Scope} DECON NOT REQD
11:50:04 FIR2AMB APPLIANCES ON SCENE ADVISE DECON UNIT IS NOT REQUIRED
11:50:56 ***** Privacy filter – refer to footer *****
11:55:37 ***** Privacy filter – refer to footer *****
11:57:39 Unit TAKA807 [KC : UNIT CALLING]
11:58:07 Unit TAKA807 [SITREP :] 9(2)(a)
11:58:07 9(2)(a)
11:58:12 ***** Privacy filter – refer to footer *****
11:58:24 FIRE SITREP: 9(2)(a)
11:58:36 ***** Privacy filter – refer to footer *****
12:01:51 ***** Privacy filter – refer to footer *****
12:02:43 ***** Privacy filter – refer to footer *****
12:03:44 ***** Privacy filter – refer to footer *****
12:05:41 ***** Privacy filter – refer to footer *****
12:07:13 ***** Privacy filter – refer to footer *****
12:08:26 ***** Privacy filter – refer to footer *****
12:08:53 ***** Privacy filter – refer to footer *****
12:11:27 ***** Privacy filter – refer to footer *****
12:12:18 GMWAITE02 ^{Out of Scope} K38 VIA AMS
12:12:18 AMS - UNABLE TO ATTACH GMWAITE02 ^{Out of Scope} TO EVENT F3803300
12:12:28 Unit GMWAITE02 [K6 : ON PAGER (STATE LOCATION)]
12:12:34 Pager used to Initiate Alerting.
12:12:35 ALERTING_COMPLETED GMWAITE01
12:12:35 ALERTING_COMPLETED GMWAITE01
12:12:36 ALERTING_COMPLETED GMWAITE01
12:12:45 Unit GMWAITE01 [KC : UNIT CALLING]
12:14:13 Unit GMWAITE01 [K1 : PROCEEDING TO INCIDENT]
12:14:59 Pager used to Initiate Alerting.
12:15:00 ALERTING_COMPLETED GMWAITE05
12:15:00 ALERTING_COMPLETED GMWAITE05
12:15:00 ALERTING_COMPLETED GMWAITE05
12:15:47 Unit TAKA807 [KC : UNIT CALLING]
12:16:47 Unit TAKA807 [KC : UNIT CALLING]
12:17:02 Unit TAKA807 [SITREP :] 9(2)(a)
12:17:45 Alarm Timer Extended: 0
12:17:48 Unit TAKA807 [KC : UNIT CALLING]
12:18:11 Unit TAKA807 [SITREP :] 9(2)(a)
12:18:27 Unit GMWAITE01 [K6 : ON PAGER (STATE LOCATION)]
12:19:41 ***** Privacy filter – refer to footer *****
12:20:19 ***** Privacy filter – refer to footer *****
12:20:42 ***** Privacy filter – refer to footer *****
12:27:09 ***** Privacy filter – refer to footer *****
12:27:28 ***** Privacy filter – refer to footer *****

12:27:41 Unit TAKA807 [KC : UNIT CALLING]

12:28:08 Unit TAKA807 [SITREP :] 9(2)(a)

12:28:19 Alarm Timer Extended: 0

12:32:05 Unit GMWAITE01 [K2 : IN ATTENDANCE AT INCIDENT]

12:32:08 Unit GMWAITE05 [K2 : IN ATTENDANCE AT INCIDENT]

12:44:01 Unit GMWAITE05 [SITREP :] VIA PH: 9(2)(a)

12:44:01 9(2)(a)

12:44:01 9(2)(a)

12:44:01 9(2)(a)

12:44:01 9(2)(a) - POLICE HAVE CONTACTED WORKS

12:44:01 AFE AND NO FURTHER FENZ RESOURCES ARE REQUIRED

12:55:14 TE HIKU WELFARE OFFICER (Out of Scope) ACKS PAGE - DETAILS PASSED - WILL FOLLOW UP

12:55:14 WITH GMWAITE 01 & 05

12:55:28 NCG ACKS PAGE PER PHONE - WILL LIAISE WITH DM WAITEMATA

12:55:58 DM WAITEMATA IS ON THE PHONE WITH DM TM WHO'S JUST GOTTEN OFF THE PHONE WITH SM

12:55:58 NORTHCOM

12:59:23 TE HIKU WELFARE OFFICER (Out of Scope) ACK PAGE - DETAILS PASSED

13:02:45 SINISS HOURS ONLY (0600-1800HRS)

13:02:45 TAMAKI MAKAURAU GM (COUNTIES MANUKAU) GMCOUMA0

13:02:45 5 (Out of Scope)

13:02:45 TAMAKI MAKAURAU GM (AUCKLAND) GMAUCKL02 (Out of Scope)

13:02:45 TAMA

13:02:45 KI MAKAURAU GM (WAITEMATA) GMWAITE05 (Out of Scope)

13:02:45 TAMAKI MAKAURAU GM NATURAL GMW

13:02:45 AITE03 (Out of Scope)

13:02:45 DM WAITEMATA

13:02:45 NATIONAL COMMANDERS GROUP

13:02:45 HSO TE HIKU (S

13:02:45 HW COORDS)

13:02:45 CIPSS TE HIKU

13:02:45 TAMAKI MAKAURAU DM DMCOUMA (Out of Scope)

13:09:36 Unit TAKA807 [KC : UNIT CALLING]

13:10:00 Unit TAKA807 [K47 : STOP MESSAGE: MESSAGE UNCHANGED FROM SITREP]

13:10:04 Unit TAKA807 [K10 : RE-COMMISSIONING APPLIANCE]

13:13:15 ***** Privacy filter – refer to footer *****

13:13:18 Alarm Timer Extended: 0

13:13:18 Alarm Timer Extended: 0

13:20:47 F

13:47:12 Unit BIRK821 [KC : UNIT CALLING]

13:48:26 Unit BIRK821 [K10 : RE-COMMISSIONING APPLIANCE]

13:56:33 ***** Privacy filter – refer to footer *****

13:56:33 ***** Privacy filter – refer to footer *****

14:00:06 ***** Privacy filter – refer to footer *****

14:00:28 ***** Privacy filter – refer to footer *****

14:22:29 ***** Privacy filter – refer to footer *****

14:22:47 ***** Privacy filter – refer to footer *****

14:22:48 ***** Privacy filter – refer to footer *****
14:23:26 ***** Privacy filter – refer to footer *****
14:39:47 Unit GMWAITE05 [K15 : INCIDENT INVOLVES HAZARDOUS MATERIALS] ENTERED BY F/COMM.
16:54:48 Unit GMWAITE01 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
16:54:52 Unit GMWAITE05 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
17:24:39 UNIT GMWAITE05 RESPONSE TIME [NULL] ADJUSTED TO 20230822123206NS AT 22/08/2023 1
17:24:40 ** Assigned Result Code: MED, Detailed Event Type: 9900
17:24:40 BUSINESS RULE CHECKS SUCCESSFULLY COMPLETED AT 22/08/2023 17:24:40

Additional Calls Message Log

Time	Message
14:22:47	***** Privacy filter – refer to footer *****
14:22:47	***** Privacy filter – refer to footer *****
14:22:47	***** Privacy filter – refer to footer *****
14:22:47	***** Privacy filter – refer to footer *****
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