

16 October 2024

Miss W Forest

By email only to: fyi-request-28597-bda91710@requests.fyi.org.nz

Tēnā koe

Official Information Act Request (Our Ref: OIA/0400)

We refer to your Official Information Act 1982 (OIA) request received on 1 October 2024.
You request:

From either the last financial year or calendar year which ever is easiest for you;

- 1. Please provide the total number of enquiries or complaints otherwise made where either the Ministry of Social Development or the Minister of Social Development ("MSD") has been the respondent.*
- 2. If you hold category information - sub-categorise the totals to their categories if any*
- 3. If you hold status information - sub-categorise the totals with their statuses if any*

In the last financial year (2023/24), the Office of the Privacy Commissioner (OPC) received four complaints where the Ministry of Social Development was the respondent. We received no complaints where the Minister of Social Development was the respondent.

Please note this number excludes complaints that we have dealt with as 'Fast Resolve Complaints.' These are complaints dealt with without investigation and were introduced in the 2022/23 financial year (i.e. from 1 July 2022).

The complaints relate to Information Privacy Principle 6 (three complaints), Information Privacy Principle 8 (one complaint), and Information Privacy Principle 11 (one complaint). We note that a complaint can relate to more than one issue. The status of all four complaints is active.

If you are not satisfied with my response to your request, you have the right to ask the Ombudsman to investigate and review my decision under section 28 of the OIA.

Nāku iti noa, nā



Liz MacPherson
Deputy Privacy Commissioner