

3 December 2024

David Farrar  
[fyi-request-28583-aa414218@requests.fyi.org.nz](mailto:fyi-request-28583-aa414218@requests.fyi.org.nz)

Tēnā koe David

### Your request for official information, reference: HNZ66914

Thank you for your email on 30 September 2024, asking Health New Zealand | Te Whatu Ora for the following under the Official Information Act 1982 (the Act):

*I am seeking historical data relating to these five targets, preferably going back at least the last ten years. So specifically:*

- 1) What % of people accessed specialist mental health and addiction services within three weeks*
- 2) What % of people accessing primary mental health and addiction services through the Access and Choice programme were seen within one week*
- 3) What % of mental health and addiction-related emergency department presentations were admitted, discharged, or transferred from an emergency department within six hours*
- 4) How many mental health and addiction professionals were trained each year*
- 5) The % of mental health and addiction investment allocated/spent on prevention and early intervention*

### Response

I apologise for the delay in providing our response. The time taken is not what we aspire to. This is something we are working to get on top of as we deal with a high volume of requests and the understandably high public interest in our work.

Your request for this information is refused under section 18(d) of the Act on the basis that the information requested will soon be publicly available on Health NZ website. We expect this to be publicly released by end of this month.

### How to get in touch

If you have any questions, you can contact us at [hnzOIA@tewhatuora.govt.nz](mailto:hnzOIA@tewhatuora.govt.nz).

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

Nāku iti noa, nā



**Danielle Coe**  
Manager (OIA) Government Services  
Health New Zealand | Te Whatu Ora  
[TeWhatuOra.govt.nz](http://TeWhatuOra.govt.nz)  
Health NZ, PO Box 793,  
Wellington 6140, New Zealand