



24 October 2024

Wendy Yang
fyi-request-28566-a7d1a1a4@requests.fyi.org.nz

DOIA-REQ-0004333

Tēnā koe Wendy

Thank you for your email of 28 September 2024 to the Ministry of Business, Innovation & Employment requesting, under the Official Information Act 1982 (the Act), the following:

Please provide the training materials regarding the new streamlined process related to false, misleading, or withheld information outlined in the Immigration New Zealand visa pak 590.

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.immigration.govt.nz%2Fdocuments%2Fvisa-paks%2Fvisa-pak-590.pdf&data=05%7C02%7CMinisterialServices%40ombie.govt.nz%7C93a5d823468f4426b83a08dcdf4af7a4%7C78b2bd11e42b47eab0112e04c3af5ec1%7C0%7C0%7C638630761243065621%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ij1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=tPMd7qfcRTsR%2BIsEv1%2BhUAN65ebpOVE1K6vOwVfAkjl%3D&reserved=0>

Our Response

Please refer to the attached appendix for the information you have requested, released in full as follows:

Date of the SOP	Title of the SOP
August 2024	Guidance for approving applications with false information or character issues using a streamlined process
7 August 2024	Character - Consider false, misleading, or withheld information
7 August 2024	Character - (1) - Consider false, misleading, or withheld information in current visa application (not associated to EOI containing false information)
7 August 2024	Character - (2) - Consider false, misleading, or withheld information in a previous visa application or un-associated EOI

Please note that there are no additional training materials in addition to the SOPs and guidance document listed above.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss any aspect of your request or this response, please contact inzoias@mbie.govt.nz.

Nāku noa, nā

A handwritten signature in blue ink, appearing to read 'Karen Bishop', written in a cursive style.

Karen Bishop
General Manager
Service Design and Implementation
Immigration New Zealand
Ministry of Business, Innovation & Employment