#213325 [Content down, R informed] Impersonation Page made of Member of Parliament

Submitted May 14, 2024 at 15 CCs	Received 5:21 Web Form		uester		
Status category Closed	Ticket status Solved	Type Incident	Priority High	Group Online Safety Consultant	Assignee
	r communication	••		ent you are reporting? It in heir reputation::Communica	
Flagged as HDC?	0	Severity	Severity	/ Override	
Yes	Resolved	Green	Orange		
Are you reporting Yes	something that	happened	to you?	Reporter First Name(s) Tanya	
Reporter Last Nar	ne Preferred o	contact me	ethod? R	Reporter contact Email	
Unkovich	Email				
Reporter contact	Phone Ticke		Valid Repo Yes	orter Severity Number 4	Taxonomy Primary 1.2.3
Survey Sent Su	rvey Follow Up		res rsonal Har	-	-
Yes Yes		Ye		Yes	·
May 14, 202 - / Digital Har		ficer / Nets	safe / 0508	638 723 / netsafe.org.nz	
May 14, 202	24 at 15:29				Internal note
	und call				internal note
R is an MP <i>Tanya l</i> R disclosed that so		ed a Facel	book page t	hat is pretending to be the r	eporter.
R disclosed that the some of this is end	e account is post ing up in the mec	ng false co lia.	onversation	ut the page has yet to be tal s, sharing information in priv e communications that the fa	vate messages and

- R disclosed that the fake page is attempted to put a spin on something that is not true; content purports to involve the **bathroom access bill**.
- R shared concerns that the fake account is going to be igniting a narrative in the community that is not true (harms to reputation).

R's real page on Facebook - Tanya Unkovich MP

Fake page pretending to be R - @tanyaunkovichmp1 (fake account purports to have 117 followers).

R disclosed that they have screenshots from their media team regarding the correspondence that the fake page has made with others.

advised of NS scope, the HDCA and the information NS needs to review the content R is reporting.

advised R to Facebook. submit an impersonation account request to

to send email 1 requesting information and providing self-help advice.

May 14, 2024 at 16:02

Kia ora Tanya,

Thank you for contacting Netsafe about the digital communications that are causing harm.

As discussed over the phone, please provide us with the content you would like us to review.

What we need

- 1. the URLs (weblinks) to where the content is posted, if currently live online.
- up to 7 screenshots of the content you are reporting, you can send these to us by replying to this email. We will let you know if we need any more.

If the content you are reporting includes content of an intimate or sexualised nature, please do not send this to us. If you think the content is 'objectionable' (eg: deals with subjects like sex, horror, crime, cruelty, and violence) DO NOT send/ share the content as this is illegal. Talk to us about it when we contact you and we can advise you what to do.

You can find instructions on how to gather electronic evidence on our website.

What you can do in the meantime

If you haven't already, we recommend you take the following steps:



You can also read Netsafe's advice about how to help manage online bullying.

Do you have support?

If it is an emergency call 111 immediately.

If a crime is being committed, visit your nearest Police Station or call 105 to make a report.

Non-emergency support options

We understand your experience may be distressing and encourage you to talk to someone you trust or reach out for further support. You can contact the following helplines for free, confidential support: <u>Need to Talk</u>: call or text them on 1737 <u>Lifeline</u>: call 0800 543 354 or text 4357

Protecting your Privacy

We respect your privacy and will treat any information you provide us in accordance with our <u>privacy</u> <u>statement</u>, which can be found on our website.

Next steps

Now that we have received your report, we will aim to contact you within 2-3 business days. If you require immediate online safety assistance or your circumstances have changed you can call us on 0508 NETSAFE (0508 638 723).

The Netsafe service operates 8am-8pm weekdays, and 9am-5pm weekends and public holidays.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

May 14, 2024 at 16:11 4:02pm - call to R Left VM for R to call back, NS requesting consent from R to make an OCH on behalf of R.	Internal note
May 14, 2024 at 16:17 Kia ora Tanya,	
Thank you for following up with us regarding your report. We just tried to give you a call to disc but were unable to reach you. Due to the nature of this situation, we would like to escalate this platform for review.	
In order for us to escalate this impersonation account to Facebook, we require your consent. Can you please confirm that you are happy for Netsafe to report this impersonation account to your behalf?	Facebook on
Ngā mihi, / Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz	
tanyaunkovich May 14, 2024 at 19:49 Good evening	
Yes please do go ahead to assist in getting to the bottom of this.	

Please note the fake account has the handle tanyaunkovichmp1. Also are screen shots which are being circulated on social media now also.

I did reach out to FB on a number of occasions notifying them of the duplicate account, as did other friends.

See screen shots below.

Many thanks for your help on this.





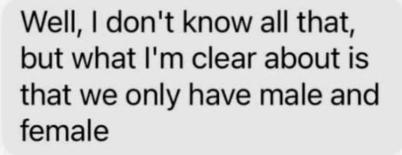
<1

🙃 Voi III

? 46

20:58 🖬 🔎 🛇 7:36

Active now



Tanya Unkovich MP

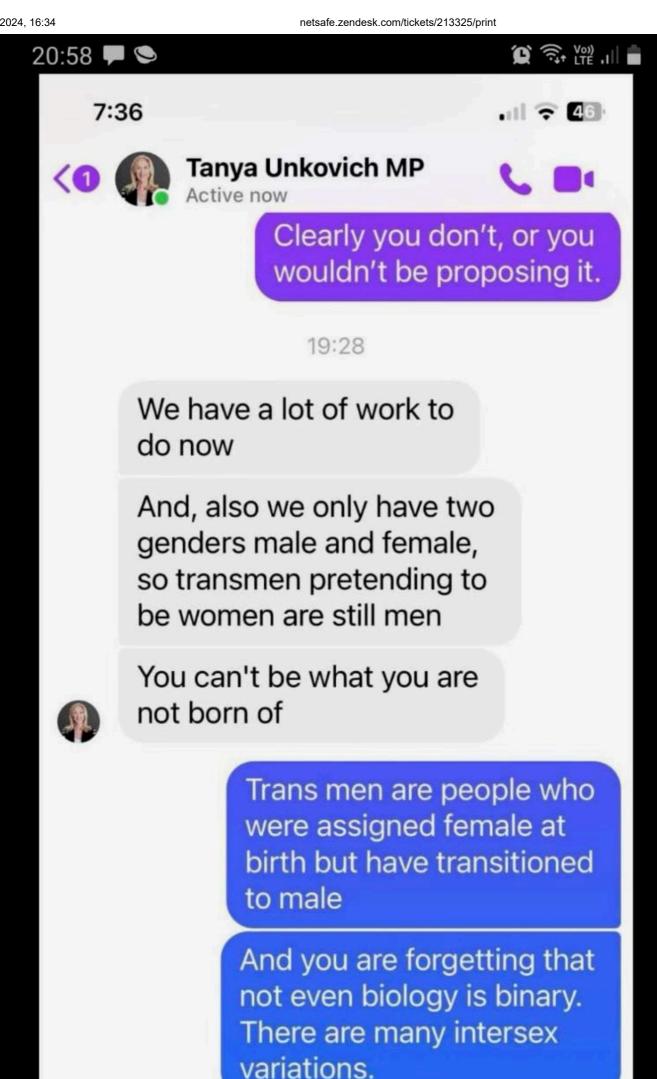
You are wrong. That is not correct at any level.

And trans men (who your bill would require to use the women's restroom) are men. They look just like cisgender men. Do you want men to use the women's restroom?

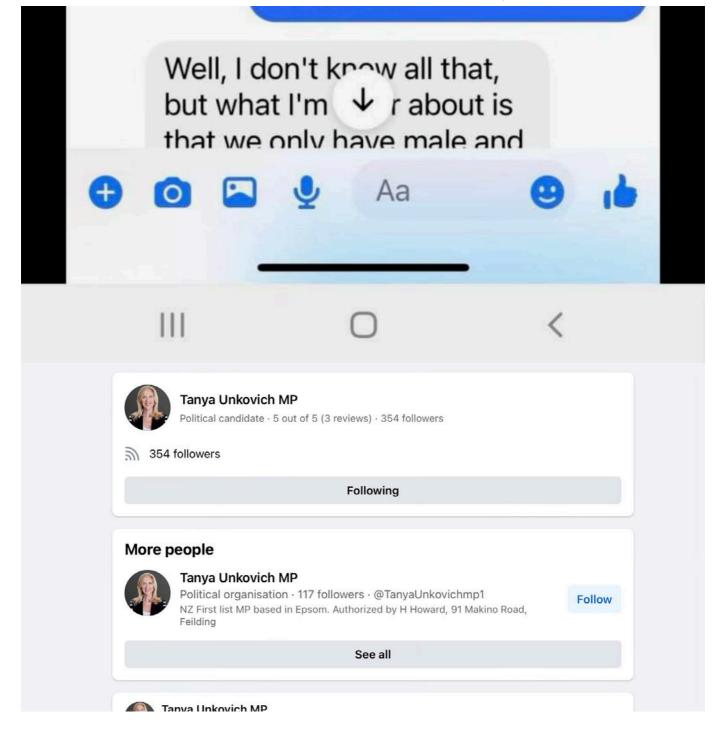
The rest as you say are mentally ill people who need to go to the hospital for brain checks because I don't see any reason to pretend to be what you are

not





netsafe.zendesk.com/tickets/213325/print



...

Boost a post



Tanya Unkovich MP 26 April at 08:25 · 🕄

Please ignore follow requests from Tanya Unkovich MP. This is a duplicate / fake profile. Please

report.

See insights

Kind Regards Tanya

Tanya Unkovich B.Com. C.A. I.C.F Dip. Counselling

www.tanyaunkovich.com

On 14 May 2024, at 4:17 PM, (Netsafe NZ) <support

(Netsafe NZ) <support@netsafe.zendesk.com> wrote:

May 14, 2024 at 19:59

Kia ora Tanya,

Thank you for providing the screenshots and consent to report this account on your behalf to Facebook. We will begin our review of the content and be in touch at our next available opportunity.

If you require immediate online safety assistance or your circumstances have changed you can call us on 0508 NETSAFE (0508 638 723).

The Netsafe service operates 8am-8pm weekdays, and 9am-5pm weekends and public holidays.

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

tanyaunkovich May 14, 2024 at 20:27

Thank you so very much! I so appreciate it.

Kind Regards Tanya

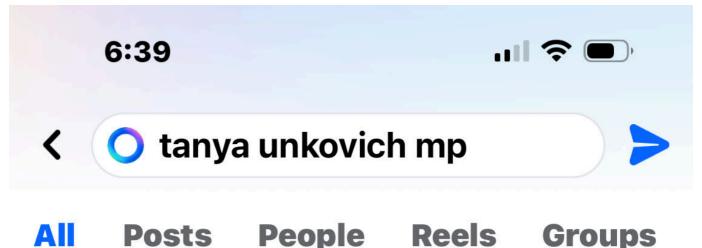
Tanya Unkovich

B.Com. C.A. I.C.F Dip. Counselling

www.tanyaunkovich.com

On 14 May 2024, at 7:59 PM, (Netsafe NZ) <support@netsafe.zendesk.com> wrote:</support@netsafe.zendesk.com>
tanyaunkovich May 15, 2024 at 18:55 Hi there
Wondering if you are having any luck?
I see the second fake account is still there.

https://netsafe.zendesk.com/tickets/213325/print





апуа опкотсп ми

Political candidate \cdot 5 out of 5 (3 reviews) \cdot 356 followers \cdot 356 f...

Following



Tanya Unkovich MP

Political organisation · 120 followers · @TanyaUnkovichmp1 NZ First list MP based in Epsom. Authorized by H Howard, 91 Makino...

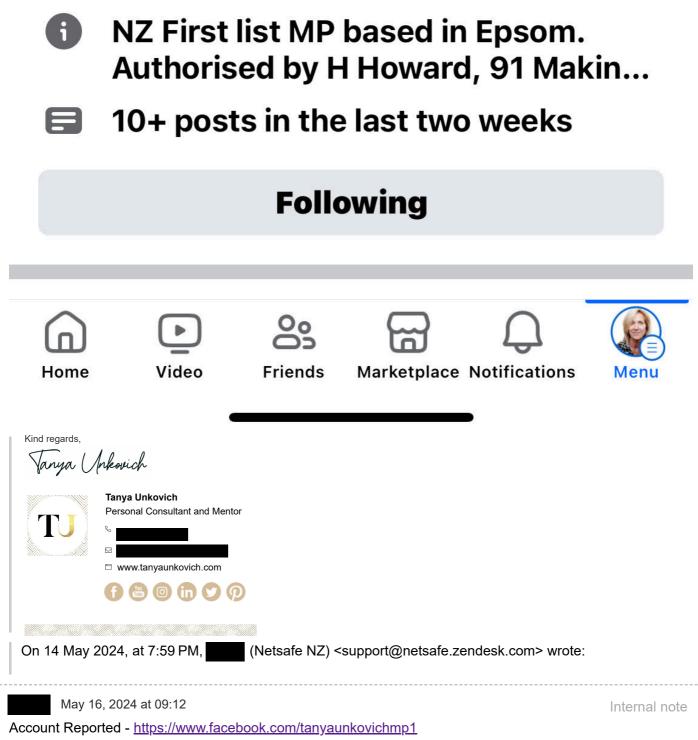
Follow

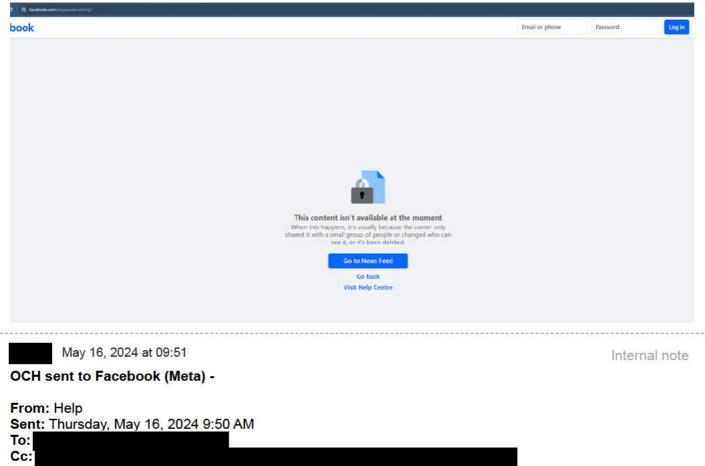
See all



Tanya Unkovich MP

Political candidate \cdot 5 out of 5 (3 reviews) \cdot 356 followers





Subject: Report from Netsafe #213325 - In Confidence.

Report from Netsafe #213325 - In Confidence.

Hello,

Netsafe has received a complaint. The complainant, Tanya Unkovich, a member of New Zealand Parliament, has alleged that an impersonation account has been created on Facebook. The complainant alleges that the account is sharing damaging misinformation through private messages about the bathroom access bill, which they explain is igniting a fearfully harmful narrative in the community. The complainant has shared concerns about the account's integrity, it's inauthentic behaviour and the harm it may cause to the complainant's public reputation.

The impersonation account reported to us for review is available here -

https://www.facebook.com/tanyaunkovichmp1

We note that the content shows to be 'unavailable' through the link, which we understand may be due to the owner sharing it with a small group of people or the accounts settings being changed.

We request that you please review this account and its content against the following Meta Community Standards and take appropriate action:

Account Integrity and Authentic Identity Inauthentic Behaviour

We look forward to hearing from you.

Regards,

May 16, 2024 at 09:53

Internal note

Acknowledgement of OCH from Facebook (Meta) -

From: Facebook
Sent: 15 May 2024 21:51
To: Help <help@netsafe.org.nz></help@netsafe.org.nz>
Cc:

Subject: Report from Netsafe #213325 - In Confidence.

Update on your investigation request

Hi,

Thank you for your report. We are reviewing the content you submitted. If someone is in immediate danger, call local emergency services. Don't wait. If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at: [FACEBOOK] <u>https://www.facebook.com/communitystandards/</u> [INSTAGRAM] <u>https://help.instagram.com/477434105621119/</u> Regards, Meta Team

May 16, 2024 at 10:01

Internal note

9:54am - Call to T

called Tanya (T) to provide an update on their report.

disclosed that NS has reviewed the content and has escalated this to Facebook for review.

T disclosed that they have had many people, including themselves report the account but *Facebook have not taken action*.

advised that NS reporting can provide more information than self-reporting and that NS will inform T as soon as we have correspondence from Meta/Facebook.

acknowledged this and informed T that NS will let them know as soon we have received a response from Facebook on the outcome of the escalation.

May 17, 2024 at 08:05

Internal note

From: Facebook Sent: Friday, May 17, 2024 6:58 AM

To: Help <help@netsafe.org.nz>

Cc:

Subject: Report from Netsafe <u>#213325</u> - In Confidence.

Hi,

Thank you for your email. We've reviewed the account you reported for impersonating someone on Facebook. Based on the information you provided, we were unable to confirm if the account violates our policies.

In order to investigate this further, please provide us with any of the below information:

- The web address (URL) to the original profile on Facebook of the person who is claiming to be impersonated - A valid ID document for the person who is being impersonated

Please note that the person who is being impersonated can get in touch directly with our team and file a report using the link below:

[FACEBOOK] <u>https://www.facebook.com/help/contact/295309487309948</u> [INSTAGRAM] <u>https://help.instagram.com/446663175382270/</u> Kind regards, Meta Team

May 17 2024

May 17, 2024 at 10:49

Kia ora Tanya,

We are writing to provide you with an update on your report. We reviewed the account on Facebook and escalated this to the platform for review.

Netsafe received this response from Facebook this morning at 6:58am:

We've reviewed the account you reported for impersonating someone on Facebook. Based on the information provided, we were unable to confirm if the account violates our policies.

In order to investigate this further, please provide us with any of the below information:

https://netsafe.zendesk.com/tickets/213325/print

- The web address (URL) to the original profile on Facebook of the person who is claiming to be impersonated - A valid ID document for the person who is being impersonated

We request that you please send us a copy of a valid ID document so that we can provide this to Facebook as requested.

Please let us know if you have any questions, we are here to support you.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

tanyaunkovich May 17, 2024 at 11:01 Original url of my private address



Tanya Unkovich facebook.com

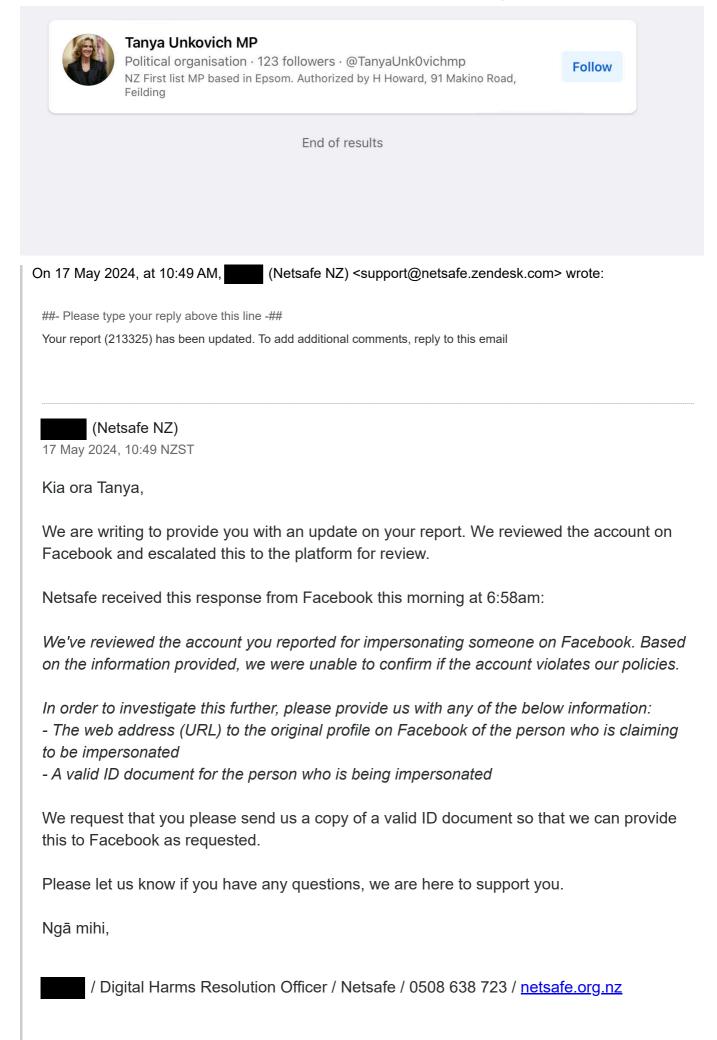
https://www.facebook.com/tanyaunkovichmp/ This is the correct one.

The is the false one



Tanya Unkovich MP facebook.com

tanyaunkovich May 17, 2024 at 11:03



12/08/2024, 16:34

netsafe.zendesk.com/tickets/213325/print

Before submitting any information to us, please read our <u>privacy and information sharing policy</u>. This sets out the information we collect, why we collect it and how it may be used.

CAUTION

The contents of this message and any attachments are confidential and may be privileged. If you are not the intended recipient, then any distribution, reproduction or other use of this communication is strictly prohibited. If you have received this communication in error, please immediately destroy/delete it and telephone or email us at our cost to let us know. Thank you.

[ZWE0J3-24L5N]

tanyaunkovich May 17, 2024 at 11:04

On 17 May 2024, at 10:49 AM,

(Netsafe NZ) <support@netsafe.zendesk.com> wrote:

##- Please type your reply above this line -##

Your report (213325) has been updated. To add additional comments, reply to this email

(Netsafe NZ)

17 May 2024, 10:49 NZST

Kia ora Tanya,

We are writing to provide you with an update on your report. We reviewed the account on Facebook and escalated this to the platform for review.

Netsafe received this response from Facebook this morning at 6:58am:

We've reviewed the account you reported for impersonating someone on Facebook. Based on the information provided, we were unable to confirm if the account violates our policies.

In order to investigate this further, please provide us with any of the below information: - The web address (URL) to the original profile on Facebook of the person who is claiming to be impersonated

- A valid ID document for the person who is being impersonated

We request that you please send us a copy of a valid ID document so that we can provide this to Facebook as requested.

Please let us know if you have any questions, we are here to support you.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

Before submitting any information to us, please read our <u>privacy and information sharing policy.</u> This sets out the information we collect, why we collect it and how it may be used.

CAUTION

The contents of this message and any attachments are confidential and may be privileged. If you are not the intended recipient, then any distribution, reproduction or other use of this communication is strictly prohibited. If you have received this communication in error, please immediately destroy/delete it and telephone or email us at our cost to let us know. Thank you.

[ZWE0J3-24L5N]

May 17, 2024 at 11:23

10:57am - Call from T

Internal note

advised over the phone what FB has requested from the T.

T provided the following information over the phone and also replied via email with the information requested.

- URL (original and official MP account) tanyaunkovichmp
- URL (fake profile) <u>@TanyaUnk0vichmp</u>

informed T that NS will update the escalation to Facebook and will let them know of the outcome of this by calling and sending an email.

May 17, 2024 at 11:24

Internal note

OCH updated with information requested from Facebook -

From: Help

Sent: Friday, May 17, 2024 11:20 AM

To: Facebook

Subject: RE: Report from Netsafe #213325 - In Confidence.

Hello,

We are writing to provide the information as requested. Please see attached to this email the requested

The URL(weblink) to the complainant's official and original Facebook page is available herehttps://www.facebook.com/tanyaunkovichmp

The URL(weblink) to the impersonation account that is being reported for review against the community guidelines is available here - <u>https://www.facebook.com/TanyaUnk0vichmp(impersonation account)</u>.

We request that you please review the impersonation account with the username <u>@TanyaUnk0vichmp</u> and take appropriate action.

We look forward to hearing from you.

Regards,

May 17, 2024 at 11:27

Kia ora

Thank you for taking the time to discuss your report with us and thank you for providing the information requested by Facebook.

Netsafe escalated the information provided to Facebook for review, as requested. We will let you know as soon as we have correspondence from Facebook regarding this escalation.

Please let us know if you need any support or if you have any questions in the meantime.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

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May 17, 2024 at 14:25

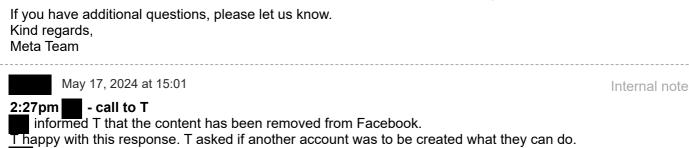
Response from OCH escalation to Facebook -

From: Facebook Sent: Friday, May 17, 2024 2:24 PM To: Help <help@netsafe.org.nz> Cc: Subject: RE: Report from Netsafe #213325 - In Confidence.

Update on your investigation request

Hi,

Thank you for bringing this content to our attention. We have now removed the content in question.



advised that if this situation persists or another account is created in similar fashion (impersonation MP account) that T can report this to us again referencing this report number, and NS will review the account. T happy with this.

advised NS will send an email to T informing of the content being removed.

May 17, 2024 at 15:05

Kia ora

Thank you for taking the time to discuss your report with us earlier. As discussed over the phone, Netsafe received a response from Facebook at 2:24pm today informing us that they have removed the impersonation account from their platform.

We hope that this helps to resolve this situation for you, but as discussed, if the situation persists, please let us know so that we can support you.

We look forward to hearing from you.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

May 17, 2024 at 15:11

Thank you so very very much

You have been terrific.

Kind Regards

nya (Inkovich



Tanya Unkovich

Author * Executive Coach * Speaker B Com C.A. Dip. Counselling. ICF



www.tanyaunkovich.com



May 17, 2024 at 16:06

Kia ora Tanya,

We are writing to provide you with a summary of Netsafe's advice and the actions we have taken to resolve your report.

Netsafe's advice

We have provided the following advice to help you

Provided self-reporting information to Facebook (impersonation reporting form)

Netsafe's actions

Netsafe has undertaken the following actions in response to your report

Reviewed the content and impersonation account reported. Escalated this account for review to Facebook against their community guidelines. Informed you of the outcome of this escalation (content removed from platform).

Report status

Netsafe has completed the actions it considers appropriate to help you resolve your report, and we have now closed it.

If the situation you have reported continues, or you are dissatisfied with the outcome, you may wish to consider applying to the District Court for a <u>Harmful Digital Communications Act (2015)</u> order. There is no fee for making an application and you can get help from your local District Court to complete the application. You don't need a lawyer to make an application to the District Court, but you may find it useful.

The District Court will make a decision based on the information you provide and their own independent assessment.

To make an application to the District Court <u>use this form</u>. When you submit your application to the District Court, you will need to include a Netsafe Summary. This is a document we produce, upon request.

You can contact Netsafe about this report by responding to this email within 14 calendar days. If you require assistance after this, please <u>submit a new report</u>.

We're committed to improving our service and would welcome any feedback you may have about your experience with Netsafe. We will send a short survey to you soon. If you have any questions, please let us know.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

tanyaunkovich May 22, 2024 at 20:59

Thank you I have done the survey!

Kind Regards Tanya

Tanya Unkovich

B.Com. C.A. I.C.F Dip. Counselling

www.tanyaunkovich.com

On 22 May 2024, at 5:01 PM, Netsafe NZ <support@netsafe.zendesk.com> wrote:

tanyaunkovich May 28, 2024 at 11:07

Hello there

Could you please report this fake account to FB for me.

I am getting messages from people who are being messaged and having friend requests sent to them.



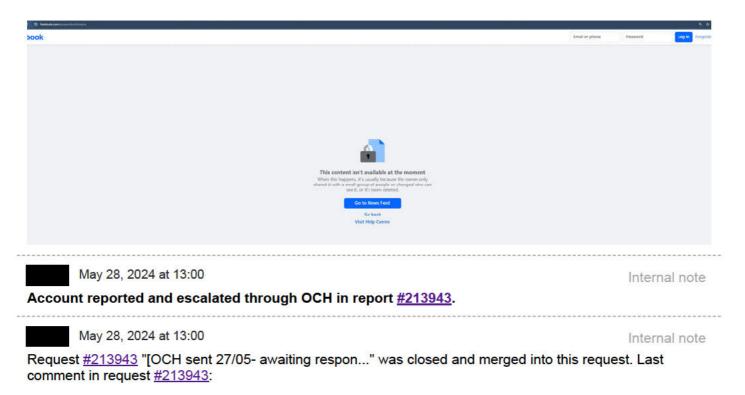
Tanya Unkovich MP >

Followed by	175,965 peop	le 🛱 St	udied at Anth	ony Robbir
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safe NZ) <support@netsafe.zendesk.com> wrote:

May 28, 2024 at 12:59

Account Reported - @tanyaunkovichmpnz https://www.facebook.com/tanyaunkovichmpnz



Kia ora Tanya,

Thank you for following up with us regarding this situation.



Thank you for also letting us know that another page has been created to impersonate you, we have reviewed this and escalated the account and its content to Facebook.

We will let you know as soon as we receive correspondence from Facebook on the outcome of this escalation.

We also encourage you to, where possible, to self-report these accounts through the impersonation reporting form here. By reporting through this form or in-app, Facebook is able to see previous engagement with the account and other contextual information. Reporting through these channels is also the fastest way to get content review and acted on.

We will let you know as soon as we have a response from Facebook, but if you have any questions or if you need any support in the meantime, please let us know.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

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May 28, 2024 at 13:32

OCH to Facebook -

From: Help <help@netsafe.org.nz> Sent: Tuesday, May 28, 2024 1:30 PM To: Cc:

Subject: Report from Netsafe #213325 - In Confidence

Hello,

Netsafe has received a complaint regarding an impersonation account. The complainant, Tanya Unkovich, a member of New Zealand Parliament, has shared concerns about a page that has been created to deceive

others, pretending to be the complainant. The complainant explains that the account is sending friend requests, replying to messages and assuming to be her. The complainant has shared concerns about the account's authenticity and integrity.

The *impersonation* account reported to us for review is available here - <u>https://www.facebook.com/tanyaunkovichmpnz</u> Netsafe made a report regarding this impersonation account on Friday 24 May 2024.

• Can you please confirm what action (if any) has been taken on this account?

The complainant's official parliamentary account is available here - <u>https://www.facebook.com/tanyaunkovichmp</u>.

We request that you please review the impersonation account with the username <u>@tanyaunkovichmpnz</u> against the following Meta's Community Standards and take appropriate action:

Account Integrity and Authentic Identity Inauthentic Behaviour

We look forward to hearing from you.

Regards

May 28, 2024 at 13:35

Kia ora Tanya,

Thank you for contacting us regarding the impersonation account that has been created on Facebook.

The account with the username @tanyaunkovichmpnz doesn't seem available to us at the moment, but we have followed this report up with Facebook.

We have escalated this account to Facebook for review and will let you know as soon as we receive correspondence from them.

If you have any questions or concerns in the meantime, please let us know by replying to this email.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

tanyaunkovich May 28, 2024 at 13:46

Thank you so much

Kind regards. Tanya Unkovich On 28 May 2024, at 1:36 PM,

(Netsafe NZ) <support@netsafe.zendesk.com> wrote:

May 29, 2024 at 12:33



Thank you for bringing this content to our attention. We have now removed the content in question. If you have additional questions, please let us know. Kind regards, Meta Team

May 30, 2024 at 09:20

Kia ora Tanya,

We are writing to provide you with an update to your report. Netsafe reviewed the account (@tanyaunkovichmpnz) and escalated this to Facebook for review.

Facebook responded to our request for review, and have removed the account and it's content from their platform.

We hope that this helps to resolve the situation for you. Please let us know if you have any questions or if you need any further support that we can assist with.

We look forward to your response.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

tanyaunkovich May 31, 2024 at 08:01

Thank you for the updates

Kind Regards Tanya

Tanya Unkovich

B.Com. C.A. I.C.F Dip. Counselling

www.tanyaunkovich.com

On 30 May 2024, at 9:20 AM, (Netsafe NZ) <support@netsafe.zendesk.com> wrote:

June 4, 2024 at 08:00

Kia ora Tanya,

We are writing to provide you with a summary of Netsafe's advice and the actions we have taken to resolve your report.

Netsafe's advice

We have provided the following advice to help you

Provided self-reporting information to Facebook (impersonation reporting form)

Netsafe's actions

Netsafe has undertaken the following actions in response to your report

Reviewed the content and impersonation account reported. Escalated this account for review to Facebook against their community guidelines. Informed you of the outcome of this escalation (content removed from platform).

Report status

Netsafe has completed the actions it considers appropriate to help you resolve your report, and we have now closed it.

If the situation you have reported continues, or you are dissatisfied with the outcome, you may wish to consider applying to the District Court for a <u>Harmful Digital Communications Act (2015)</u> order. There is no fee for making an application and you can get help from your local District Court to complete the application. You don't need a lawyer to make an application to the District Court, but you may find it useful.

The District Court will make a decision based on the information you provide and their own independent assessment.

To make an application to the District Court <u>use this form</u>. When you submit your application to the District Court, you will need to include a Netsafe Summary. This is a document we produce, upon request.

You can contact Netsafe about this report by responding to this email within 14 calendar days. If you require assistance after this, please submit a new report.

We're committed to improving our service and would welcome any feedback you may have about your experience with Netsafe. We will send a short survey to you soon. If you have any questions, please let us know.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

tanyaunkovich June 12, 2024 at 08:24

Hello there

Another one has just popped up.

Can you please report to FB.

Tanya Unkovich MP facebook.com

Kind Regards Tanya

Tanya Unkovich B.Com. C.A. I.C.F Dip. Counselling

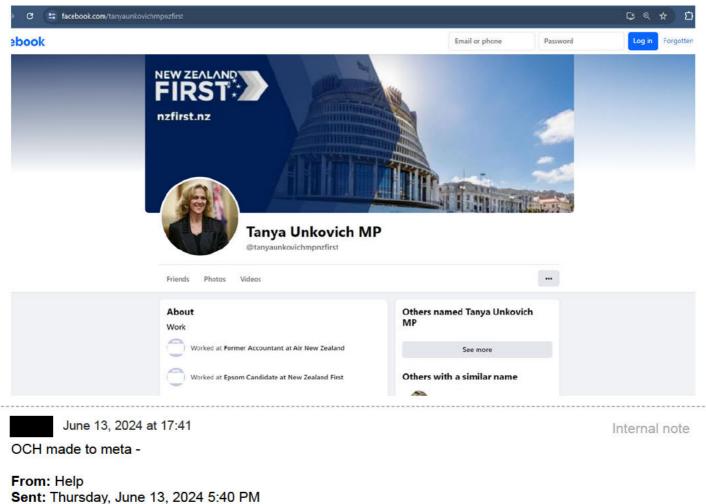
www.tanyaunkovich.com

On 17 May 2024, at 4:06 PM, (Netsafe NZ) <support@netsafe.zendesk.com> wrote:

June 13, 2024 at 17:40

Internal note

Account reported - https://www.facebook.com/tanyaunkovichmpnzfirst



Cc: Subject: Report from Netsafe #213325- In Confidence

Hello,

To:

Netsafe has received a complaint regarding an impersonation account. The complainant, Tanya Unkovich, a member of New Zealand Parliament, has shared concerns about a page pretending to be her. The account has allegedly been used to send requests, respond to messages, and make posts assuming to be the complainant. The complainant has shared concerns about the account's authenticity and behaviour.

The *impersonation* account reported to us for review is available here - https://www.facebook.com/tanyaunkovichmpnzfirst.

The complainant's official parliamentary account is available here - <u>https://www.facebook.com/tanyaunkovichmp</u>.

We request that you please review the impersonation account with the username <u>@tanyaunkovichmpnzfirst</u> against the following Meta's Community Standards and take appropriate action:

Account Integrity and Authentic Identity Inauthentic Behaviour

We look forward to hearing from you.

Regards

June 13, 2024 at 17:45

Kia ora Tanya,

Thank you for contacting Netsafe about the impersonation account that has been created on Facebook.

Netsafe have reviewed the account with the username @tanyaunkovichmpnzfirst and have escalated this to Facebook(Meta) for review against their community standards.

We will provide you with an update as soon as we have correspondence from Facebook(Meta) regarding the outcome of this escalation.

If you require further support in the meantime, or if you have any concerns regarding this situation, please let us know by replying to this email.

The Netsafe service operates 8am-8pm weekdays, and 9am-5pm weekends and public holidays.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

Meg June 16, 2024 at 09:00

Internal note

From: Sent: Friday, June 14, 2024 4:02 PM To: Help <help@netsafe.org.nz> Cc: Subject: Report from Netsafe #213325- In Confidence

Hi,

Thank you for bringing this content to our attention. We have now removed the content in question. If you have additional questions, please let us know. Kind regards, Meta Team

June 18, 2024 at 09:54

Kia ora Tanya,

We are writing to inform you of the outcome of your report. Netsafe has received a response from Facebook(Meta) regarding the escalation of the impersonation account. Meta has reviewed the account and its content and has removed the account from its platform.

We hope that this helps to resolve the situation for you. Please let us know if you have any questions or concerns that we can assist with.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

Support Software by Zendesk







book



This content isn't available at the moment

When this happens, it's usually because the owner only shared it with a small group of people or changed who can see it, or it's been deleted.

Go to News Feed

Go back Visit Help Centre

			@ ☆
Email or phone	Password	Log in	Forgotte





This content isn't available at the moment

When this happens, it's usually because the owner only shared it with a small group of people or changed who can see it, or it's been deleted.





C 2

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@tanyaunkovichmpnzfirst

Friends Photos Videos

Password

About Work Worked at Former Accountant at Air New Zealand Worked at Epsom Candidate at New Zealand First



See more

Others with a similar name

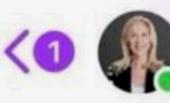




1320







Tanya Unkovich MP

Active now

Are you a male or female?

I am nonbinary, how about you?

Ŝ, KŜ, II

... ? 44

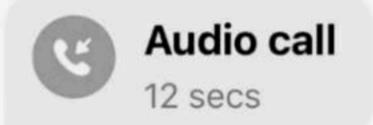
I am a female



what was the gender assigned to you from birth

> As you're not my doctor, you don't need to know what genitals I have. Why do you ask?

> > 19:39



You're a female like me



So I'll work on my speech, have a good day.

I am nothing like you Tanya. That you can be sure of.

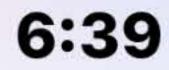
Aa





2





C tanya unkovich mp

All Posts People Reels Groups



апуа опкотсп мр

Political candidate \cdot 5 out of 5 (3 reviews) \cdot 356 followers \cdot 356 f...

Following



Tanya Unkovich MP Political organisation · 120 followers · @TanyaUnkovichmp1 NZ First list MP based in Epsom. Authorized by H Howard, 91 Makino...

Follow

See all



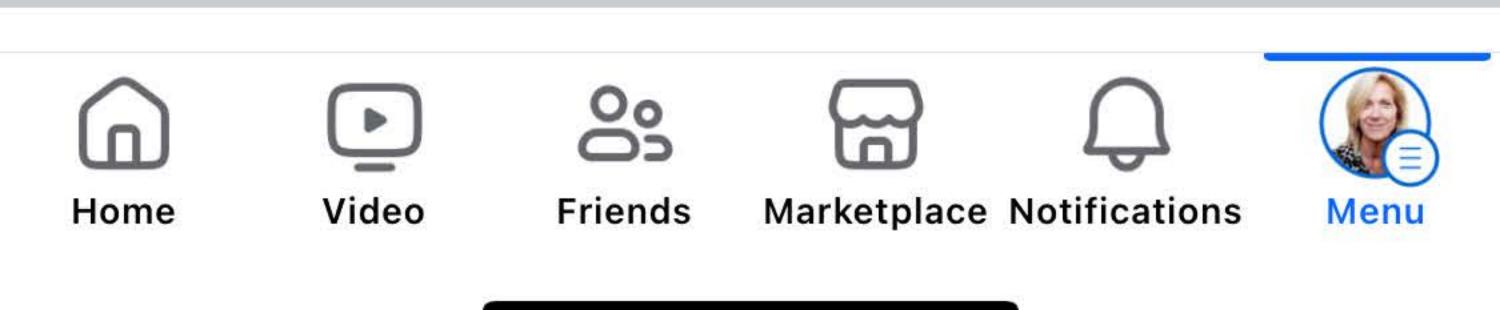
Tanya Unkovich MP

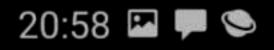
Political candidate \cdot 5 out of 5 (3 reviews) \cdot 356 followers

NZ First list MP based in Epsom. Authorised by H Howard, 91 Makin...

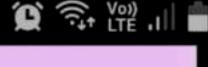
10+ posts in the last two weeks

Following





7:36



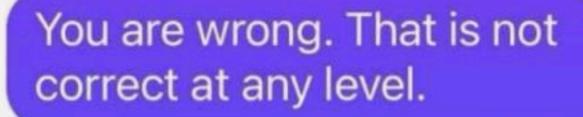
111 🔶 46 b





Tanya Unkovich MP Active now

Well, I don't know all that, but what I'm clear about is that we only have male and female



And trans men (who your bill would require to use the women's restroom) are men. They look just like cisgender men. Do you want men to use the women's restroom?

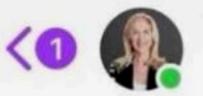


The rest as you say are mentally ill people who need to go to the hospital for brain checks because I don't see any reason to pretend to be what you are not.









Tanya Unkovich MP

Active now



.11 🗢 46

Clearly you don't, or you wouldn't be proposing it.

19:28

We have a lot of work to do now

And, also we only have two genders male and female, so transmen pretending to be women are still men

You can't be what you are not born of

> Trans men are people who were assigned female at birth but have transitioned to male



||||

And you are forgetting that not even biology is binary. There are many intersex variations.

Well, I don't know all that, but what I'm \checkmark r about is that we only have male and

Aa

::



Tanya Unkovich MP

Political candidate · 5 out of 5 (3 reviews) · 354 followers





More people



Tanya Unkovich MP

Political organisation · 117 followers · @TanyaUnkovichmp1 NZ First list MP based in Epsom. Authorized by H Howard, 91 Makino Road, Feilding







Following

See all





Tanya Unkovich MP 26 April at 08:25 · 🕄

Please ignore follow requests from Tanya Unkovich MP. This is a duplicate / fake profile. Please report.

See insights

Boost a post

...



6:49PM

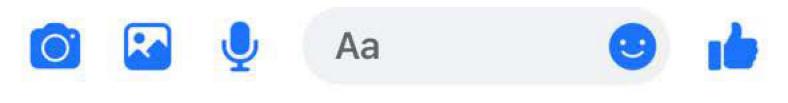
Kia Ora, Just letting you know that there is fake account pretending to be you going around

https://www.facebook.com/ tanyaunkovichmpnz? mibextid=ZbWKwL





Tanya Unkovich MP





Tanya Unkovich MP

Political organisation · 123 followers · @TanyaUnk0vichmp NZ First list MP based in Epsom. Authorized by H Howard, 91 Makino Road, Feilding Follow

End of results

#213808 [OCH - content down - R informed 21/05] (MR) Impersonation of Member of Parliament

Submitted	Received	and the second	uester			
May 20, 2024 at 09	0:29 Web Form			<		
Status category	Ticket status	Туре	Priority	Group		Assignee
Closed	Solved	Incident	Normal	Online Safety Co	onsultant	
What is your relationship to the target? Other						
	ibes what has h	annened i	n the incid	ent you are repor	tina? It in	volves
Which best describes what has happened in the incident you are reporting? It involves . A message or other communication to harm someone or their reputation::Communications that involve one or more of the following						
Flagged as HDC?	Case Status	Severity	Are you	reporting somet	thing that	happened to you?
Yes	Resolved	Green	No			
Reporter First Na	ne(s) Reporte	er Last Nar		t First Name(s)	Target L Unkovich	ast Name
Preferred contact	method? Bar	orter cont	Tanya taot Email			
Email	method? Rep	onter con	tact Email	Re	eporter co	ontact Phone
		kot Tunci	Coverit	Number		
Producer (alleged		cket Type: cident	Severity 4	number		
The communication			How did ve	ou hear about us	? Taxoi	nomy Primary
Yes			Other::Non		1.2.3	, , ,
Survey Sent Su	rvey Follow Up	Sent Pe	rsonal Har			elds Completed
Yes Yes		Ye		Yes		andres and the form of the state • 1990 (1999) 1993
Platform Chan	nel Webform	Form: Mis	information	1		
Facebook Yes		Yes				
Target aware repo	orter creating re	port on be	half of targ	et		
Yes						
Actions already ta	aken		Content l	JRL 1		
Reported content a	nd/ or account to	platform	https://ww	w.facebook.com/1	TanyaUnko	ovichMP11
Hi team,	May 20, 2024 at	t 09:29				
	We have had a few fake Facebook accounts impersonating Tanya Unkovich MP, I have attached a screenshot of the account, they replicate all of the page information, copy posts, etc.					
Link to profile: https	s://www.facebook	com/Tany	aUnkovich	<u>/IP11</u>		
Previous report has	s been filed with I	VetSafe ov	er a similar	account, under re	port <u>#213</u>	<u>325</u>
May 20, 2024	at 11:14					Internal note
Assigned to to	review in light of	<u>#213325</u>				
May 20, 202	24 at 15:41					Internal note
	call back with 05 nd who R is in rel			referenced. mpersonated on F	₽В.	



Kia ora

Thank you for contacting Netsafe about the digital communications that are causing harm and thank you for taking the time to discuss this report with us.

We will begin our review of the content on the Facebook page and provide you with an update once we have completed this review and escalated this to Facebook.

As discussed over the phone, please report this account to Facebook directly through their impersonation reporting form.

We have included this reporting form here - Impersonation Reporting Form.

Please follow the steps below, which will provide you with an opportunity to upload your ID to verify your account.

<u>Which of the following best describes your situation?</u> Someone created an account pretending to be me or a friend <u>Do you have a Facebook account?</u> No <u>Is this account impersonating you?</u> Yes, I am the person being impersonated

You can also read Netsafe's advice about how to help manage online bullying.

Protecting your Privacy

We respect your privacy and will treat any information you provide us in accordance with our <u>privacy</u> <u>statement</u>, which can be found on our website.

Next steps

Now that we have received your report, we will aim to contact you within 2-3 business days. If you require immediate online safety assistance or your circumstances have changed you can call us on 0508 NETSAFE (0508 638 723).

The Netsafe service operates 8am-8pm weekdays, and 9am-5pm weekends and public holidays.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

May 20, 2024 at 16:11

Internal note

3:50pm - spoke to R

R confirmed they are part of the NZ First parliamentary team and are making the report on behalf of the target (Tanya Unkovich).

provided advice of impersonation reporting form to the R over the phone and provided an email to the reporter after the phone call.

advised that NS will review the account as an impersonation account and escalate to FB (OCH).

May 20, 2024 at 16:14

Internal note

Account Reported - @TanyaUnkovichMP11 https://www.facebook.com/TanyaUnkovichMP11



May 21, 2024 at 09:54

OCH sent to Facebook for review -

From: Help Sent: Tuesday, May 21, 2024 9:54 AM To: Cc: Combrinck < Combring netsafe.org.nz> Subject: Report from Netsafe <u>#213808</u> - In Confidence

Hello,

Netsafe has received a complaint. The complainant, Tanya Unkovich, a member of New Zealand Parliament, has alleged that an impersonation account has been created on Facebook. The account is posting content in first-person, which is alleged to misrepresent the complainant's identity to deceive others. The account reported has used the complainant's personal information and photographs without their consent or permission. The complainant has shared concerns about the account's integrity, it's inauthentic behaviour and the harm it may cause to the complainant's public reputation.

The URL(weblink) to the complainant's official and original Facebook page is available herehttps://www.facebook.com/tanyaunkovichmp

The URL(weblink) to the impersonation account that is being reported for review against the community guidelines is available here - <u>https://www.facebook.com/TanyaUnkovichMP11(impersonation account)</u>.

We request that you please review the impersonation account with the username <u>@TanyaUnkovichMP11</u> against the follow Meta's Community Standards and take appropriate action:

Account Integrity and Authentic Identity Inauthentic Behaviour

We look forward to hearing from you.

Regards,

May 21, 2024 at 09:57

Internal note

Kia ora

We are writing to provide you with an update to your report (213808) to Netsafe. We have reviewed the impersonation account with the username @TanyaUnkovichMP11 on Facebook.

After reviewing this account and it's content, we have escalated this to Facebook for review. We will provide you with an update as soon as we receive correspondence on the outcome of this escalation.

If you have any questions or if you need any further support in the meantime, please reply to this email.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

May 21, 2024 at 10:01

Thank you for that update, much appreciated.

Kind regards,





Internal note

Response from Facebook OCH escalation -

From: Facebook Sent: Tuesday, May 21, 2024 1:54 PM To: Help <help@netsafe.org.nz> Cc:

Subject: Report from Netsafe #213808 - In Confidence

: Update on your investigation request

Hi,

Thank you for bringing this content to our attention. We have now removed the content in question. If you have additional questions, please let us know. Kind regards,

Meta Team

May 21, 2024 at 15:09

Kia ora

We are writing to provide you with an update to your report (213808). We received correspondence this afternoon from Facebook regarding the impersonation account reported.

Facebook has informed us that after their review of the content, they have now removed the content in question from their website.

The account with the username @TanyaUnkovichMP11 has been removed, and is no longer available on Facebook.

Please let us know if this situation is resolved for you, or whether you are needing further support from Netsafe.

We look forward to your response.

Ngā mihi, / Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz	
•	

12/08/2024, 16:35

	Internal not
M	

May 27, 2024 at 12:09

Kia ora

We are writing to provide you with a summary of Netsafe's advice and the actions we have taken to resolve your report.

Netsafe's advice

We have provided the following advice to help you

Provided self-reporting information to Facebook (impersonation reporting form)

Netsafe's actions

Netsafe has undertaken the following actions in response to your report

Reviewed the content and impersonation account reported. Escalated this account for review to Facebook against their community guidelines. Informed you of the outcome of this escalation (content removed from platform).

Report status

Netsafe has completed the actions it considers appropriate to help you resolve your report, and we have now closed it.

If the situation you have reported continues, or you are dissatisfied with the outcome, you may wish to consider applying to the District Court for a <u>Harmful Digital Communications Act (2015)</u> order. There is no fee for making an application and you can get help from your local District Court to complete the application. You don't need a lawyer to make an application to the District Court, but you may find it useful.

The District Court will make a decision based on the information you provide and their own independent assessment.

To make an application to the District Court <u>use this form</u>. When you submit your application to the District Court, you will need to include a Netsafe Summary. This is a document we produce, upon request.

You can contact Netsafe about this report by responding to this email within 14 calendar days. If you require assistance after this, please submit a new report.

We're committed to improving our service and would welcome any feedback you may have about your experience with Netsafe. We will send a short survey to you soon. If you have any questions, please let us know.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

Support Software by Zendesk

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Password





Posts About Photos Videos

Intro

NZ First list MP based in Epsom. Authorized by H Howard, 91 Makino Road, Feilding

Profile · Political candidate

mzfirst.nz

Photos

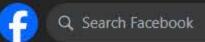
See All Photos

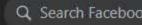
Lorella Caselli 18 h · 🔇

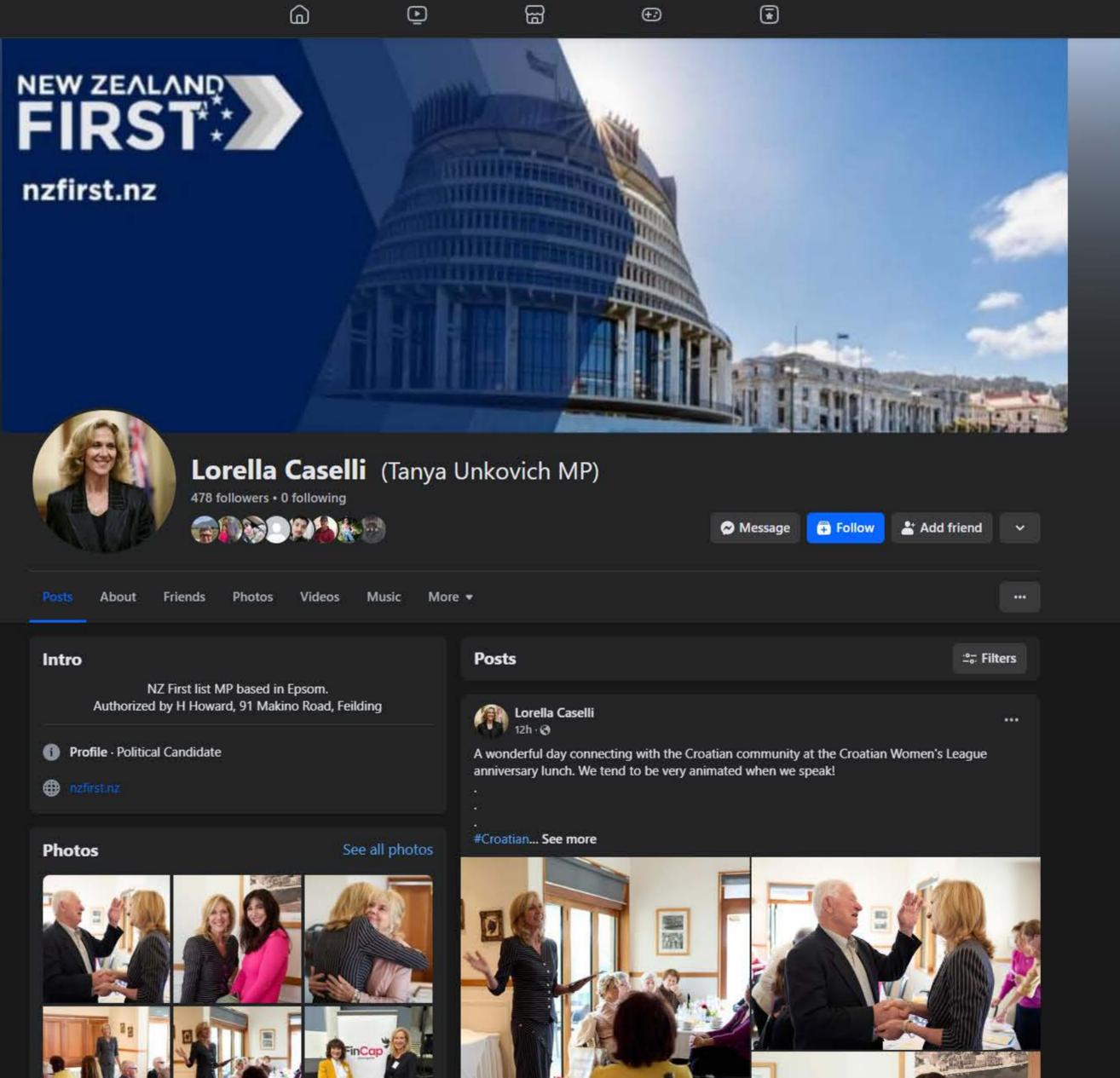
A wonderful day connecting with the Croatian community at the Croatian Women's League anniversary lunch. We tend to be very animated when we speak!

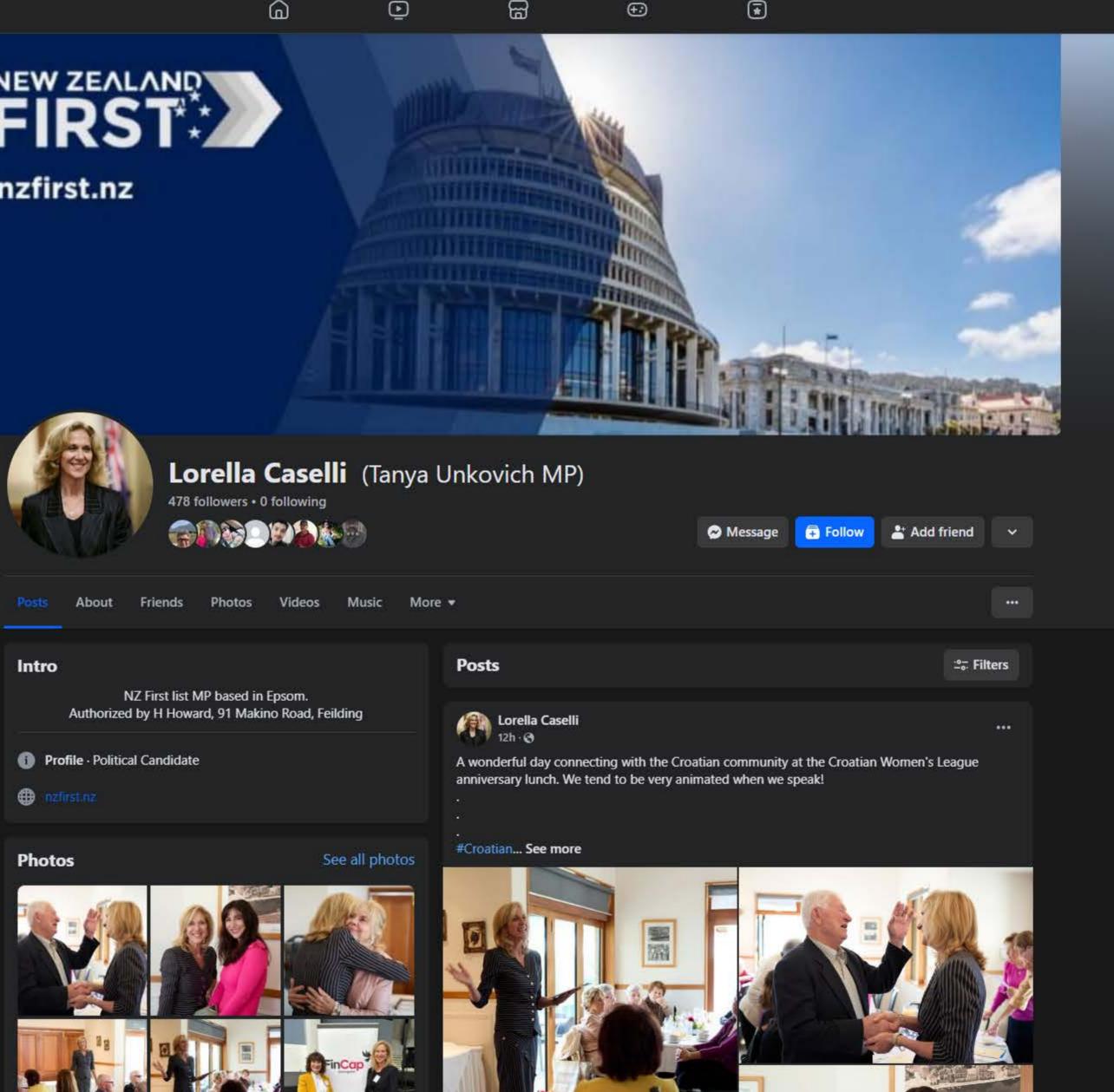
#Croatian... See more

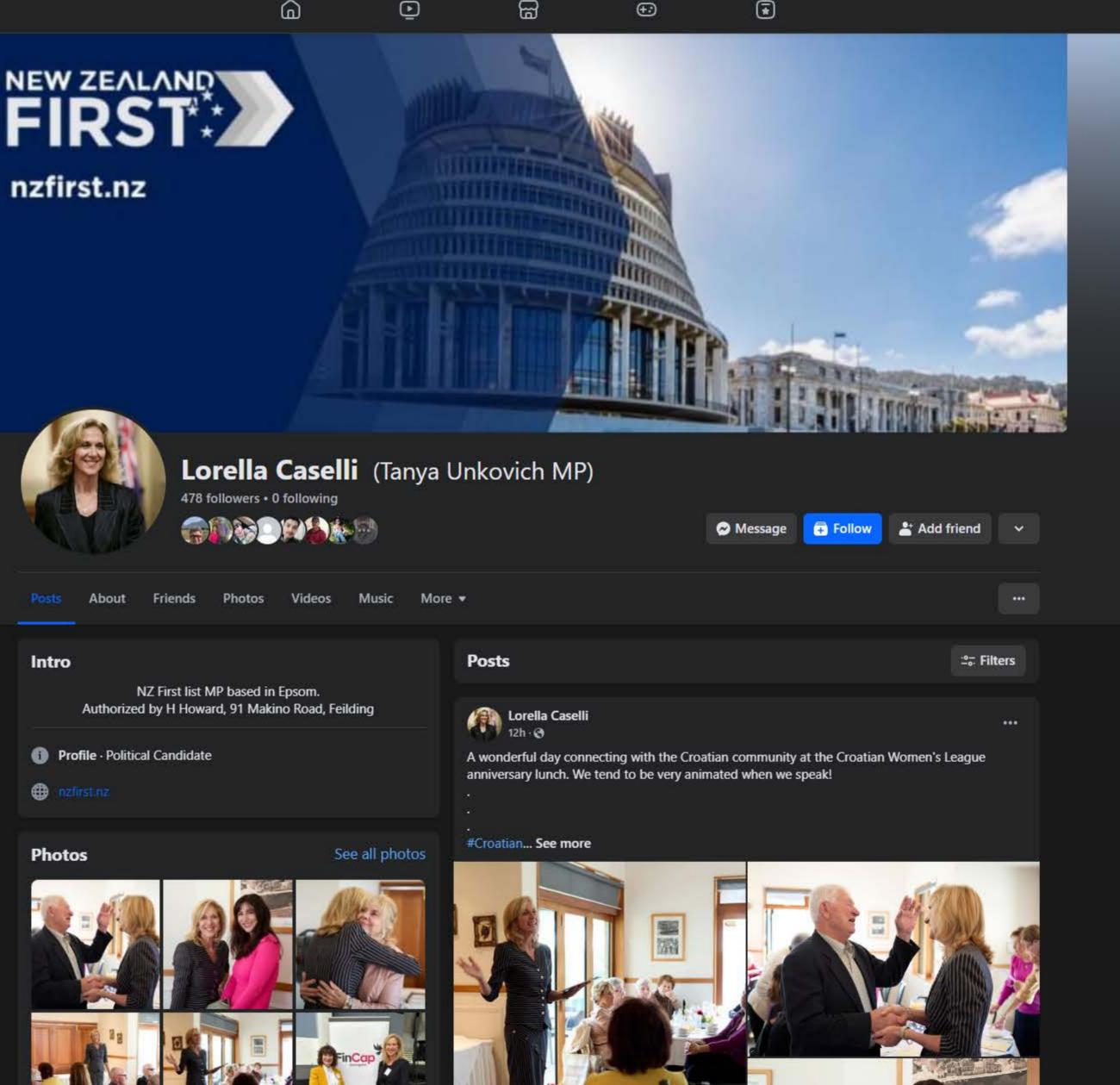


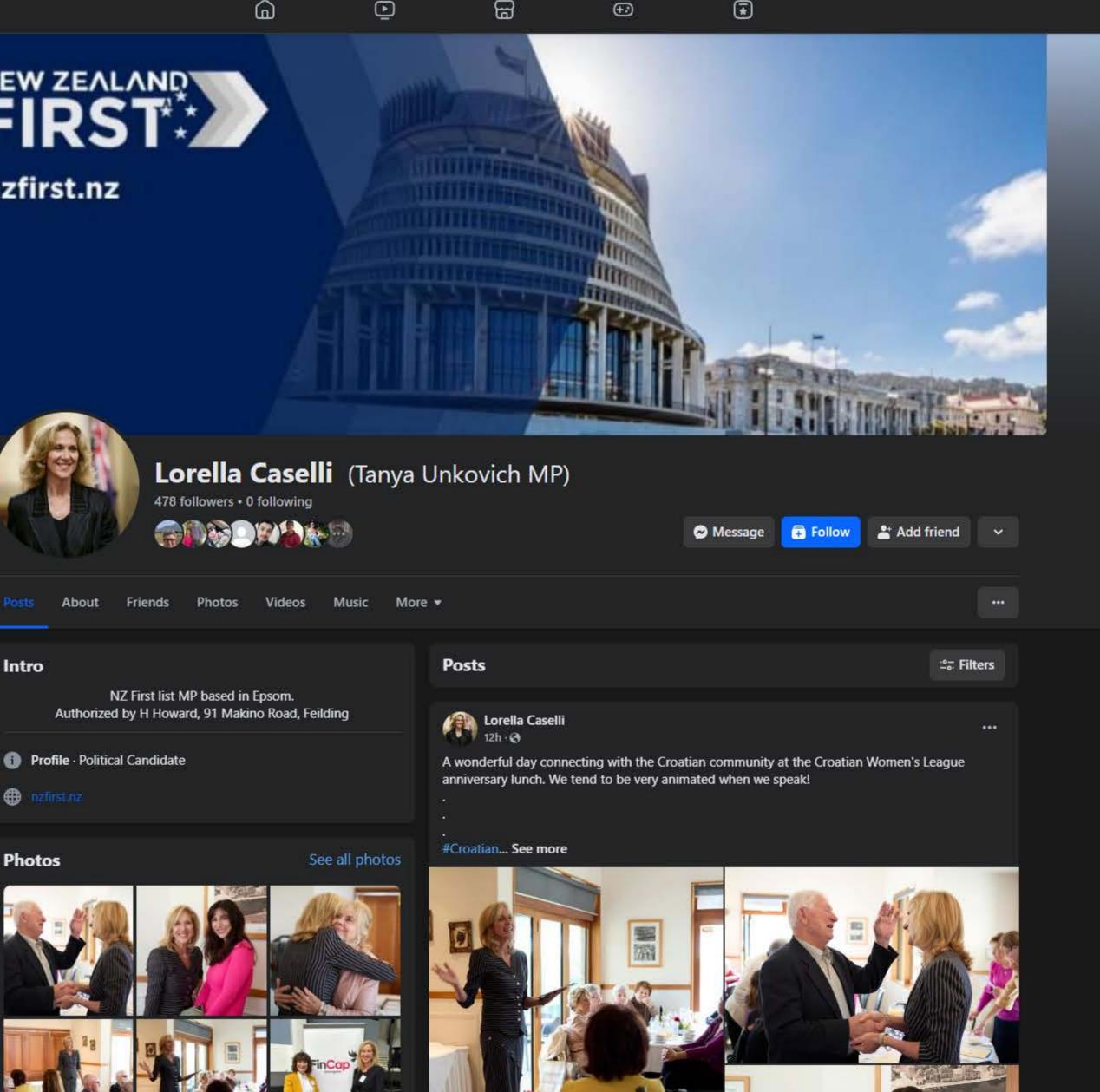


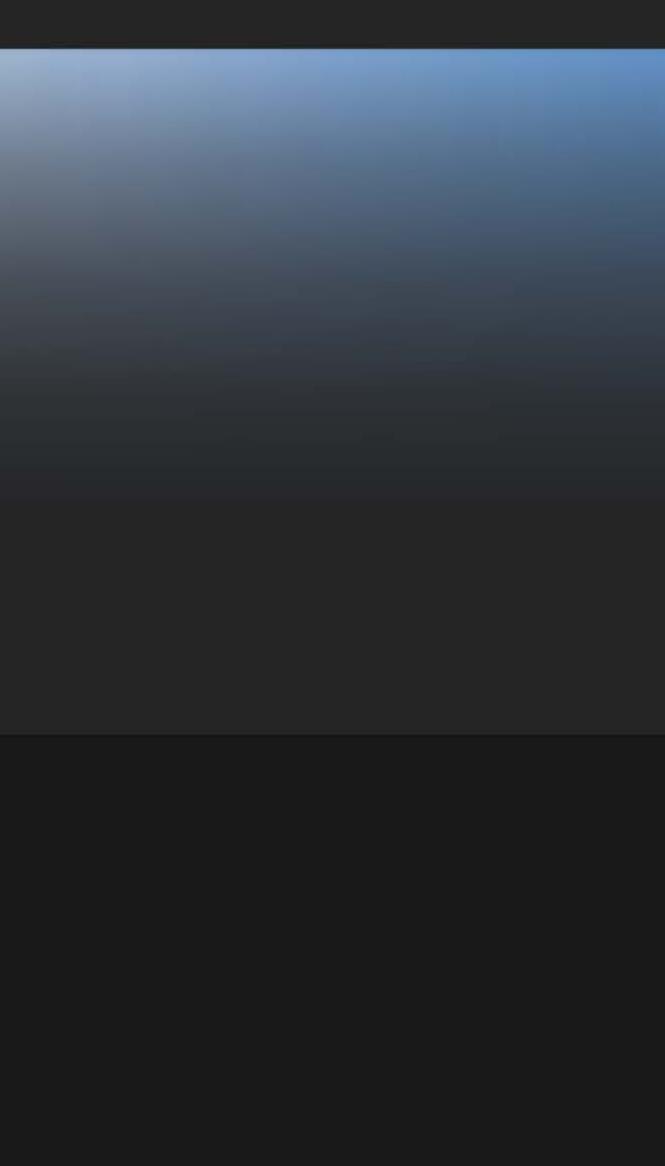






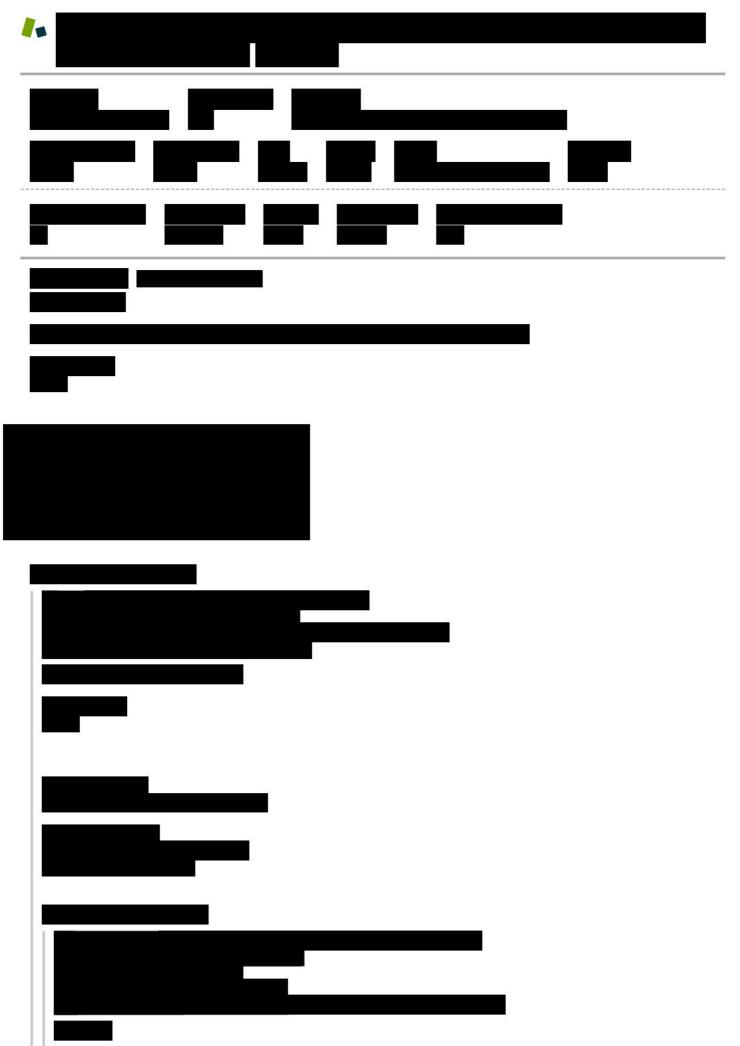






12/08/2024, 16:35

netsafe.zendesk.com/tickets/213943/print

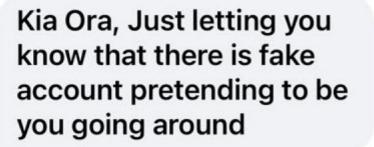


netsafe.zendesk.com/tickets/213943/print

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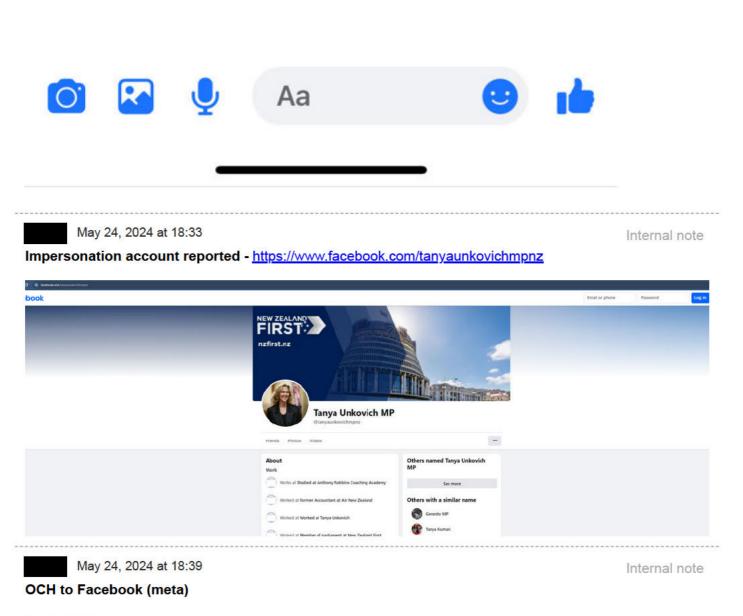


<u>https://www.facebook.com/</u> <u>tanyaunkovichmpnz?</u> <u>mibextid=ZbWKwL</u>





Tanya Unkovich MP



From: Help Sent: Friday, May 24, 2024 6:39 PM To: Subject: Report from Netsafe <u>#213943</u> - In Confidence

Hello,

Netsafe has received a complaint. The complainant, Tanya Unkovich, a member of New Zealand Parliament, has alleged that an impersonation account has again been created on Facebook. The account is posting content in first-person, which is alleged to misrepresent the complainant's identity to deceive others. The account reported has used the complainant's personal information and photographs without their consent or permission. The complainant has shared concerns about the account's integrity, it's inauthentic behaviour and the harm it may cause to the complainant's public reputation.

The URL(weblink) to the complainant's official and original Facebook page is available herehttps://www.facebook.com/tanyaunkovichmp

The URL(weblink) to the impersonation account that is being reported for review against the community guidelines is available here - <u>https://www.facebook.com/tanyaunkovichmpnz</u> (impersonation account).

We request that you please review the impersonation account with the username <u>@tanyaunkovichmpnz</u>

against the follow Meta's Community Standards and take appropriate action:

Account Integrity and Authentic Identity Inauthentic Behaviour

We look forward to hearing from you.

Regards,

May 24, 2024 at 18:47

Kia ora Tanya,

Thank you for following up with us regarding this situation.

Thank you for also letting us know that another page has been created to impersonate you, we have reviewed this and escalated the account and its content to Facebook.

We will let you know as soon as we receive correspondence from Facebook on the outcome of this escalation.

We also encourage you to, where possible, to self-report these accounts through the <u>impersonation reporting</u> form here. By reporting through this form or in-app, Facebook is able to see previous engagement with the account and other contextual information. Reporting through these channels is also the fastest way to get content review and acted on.

We will let you know as soon as we have a response from Facebook, but if you have any questions or if you need any support in the meantime, please let us know.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

May 25, 2024 at 09:03

Internal note

From: Meta Sent: Friday, May 24, 2024 7:56 PM To: Help <help@netsafe.org.nz> Subject: Report from Netsafe <u>#213943</u> - In Confidence

Hi, Thank you for bringing this content to our attention. We have now removed the content in question. If you have additional questions, please let us know. Kind regards, Meta Team From: Date: Thursday, May 23, 2024, 11:40 PM To: help@netsafe.org.nz. Report from Netsafe #213943 - In Confidence Hi, Hi, Thank you for your report. We are reviewing the content you submitted. If someone is in immediate danger, call local emergency services. Don't wait. If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at: [FACEBOOK] https://www.facebook.com/communitystandards/ [INSTAGRAM] https://help.instagram.com/477434105621119/ Regards, Meta Team From: help@netsafe.org.nz Date: Thursday, May 23, 2024, 11:39 PM To: Subject: Report from Netsafe #213943 - In Confidence message was sent to help@netsafe.org.nz at your request. Meta Platforms, Inc., Attention: Community Support, 1 Meta Way, Menlo Park, CA 94025 From:

https://netsafe.zendesk.com/tickets/213943/print

netsafe.zendesk.com/tickets/213943/print

Date: Thursday, May 23, 2024, 11:40 PM To:

help@netsafe.org.nz Subject: Report from Netsafe <u>#213943</u> - In Confidence Hi, Thank you for your report. We are reviewing the content you submitted. If someone is in immediate danger, call local emergency services. Don't wait. If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at: [FACEBOOK] https://www.facebook.com/communitystandards/ [INSTAGRAM] https://help.instagram.com/477434105621119/ Regards, Meta Team From: help@netsafe.org.nz Date: Thursday, May 23, 2024, 11:39 PM To:

Subject: Report from Netsafe <u>#213943</u> - In Confidence

Update on your investigation request

Hi,

Thank you for bringing this content to our attention. We have now removed the content in question.

If you have additional questions, please let us know.

Kind regards,

Meta Team

From:

Date: Thursday, May 23, 2024, 11:40 PM **To:** help@netsafe.org.nz **Subject:** Report from Netsafe <u>#213943</u> - In Confidence

Hi,

Hi, Thank you for your report. We are reviewing the content you submitted. If someone is in immediate danger, call local emergency services. Don't wait. If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <u>https://www.facebook.com/communitystandards/</u> [INSTAGRAM] <u>https://help.instagram.com/477434105621119/</u> Regards, Meta Team

From: help@netsafe.org.nz Date: Thursday, May 23, 2024, 11:39 PM To: Subject: Report from Netsafe <u>#213943</u> - In Confidence

Thanks, The Facebook team

======This message was sent to

help@netsafe.org.nz at your request.

Meta Platforms, Inc., Attention: Community Support, 1 Meta Way, Menlo Park, CA 94025

From:

Date: Thursday, May 23, 2024, 11:40 PM To: help@netsafe.org.nz Subject: Report from Netsafe <u>#213943</u> - In Confidence

Hi,

Thank you for your report. We are reviewing the content you submitted.

netsafe.zendesk.com/tickets/213943/print

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] https://www.facebook.com/communitystandards/

[INSTAGRAM] https://help.instagram.com/477434105621119/

Regards,

Meta Team

From: help@netsafe.org.nz Date: Thursday, May 23, 2024, 11:39 PM To: Subject: Report from Netsafe <u>#213943</u> - In Confidence

If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

May 27, 2024 at 14:53	Internal note
Content still live on impersonation account with URL - <u>htt</u> cannot locate above OCH acknowledgement stating	
has sent follow up OCH to Meta 27/05.	
has sent follow up OCH to Meta 27/05. May 28, 2024 at 13:00	Internal note

Support Software by Zendesk

book



nzfirst.nz

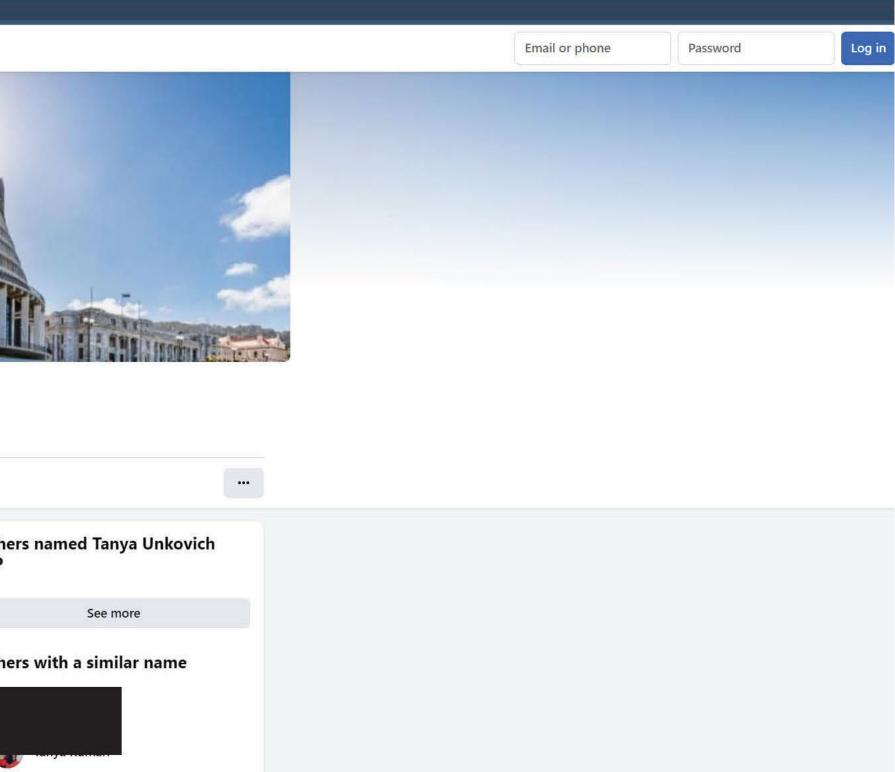


Tanya Unkovich MP

@tanyaunkovichmpnz

Friends Photos Videos

About	Othe
Work	MP
Works at Studied at Anthony Robbins Coaching Academy	
Worked at Former Accountant at Air New Zealand	Othe
Worked at Worked at Tanya Unkovich	
Worked at Member of parliament at New Zealand First	W





6:49PM

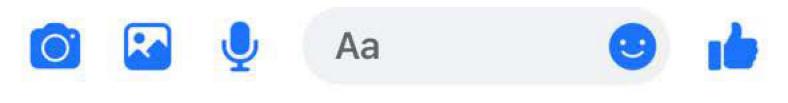
Kia Ora, Just letting you know that there is fake account pretending to be you going around

<u>https://www.facebook.com/</u> <u>tanyaunkovichmpnz?</u> <u>mibextid=ZbWKwL</u>





Tanya Unkovich MP



#218113 [OCH sent 03/07, R informed, awaiting outcome] Impersonation of Member of Parliament

Submitted July 2, 2024 at 13:	Received v 22 Web Form	via Reque	ester	<		
Status category	Ticket status	Туре	Priority	Group		Assignee
Closed	Solved	Incident	Normal	Online Safet	y Consultant	
		10				
Which region?	Flagged as HDC	C? Case S	Status S	Severity Re	porter First N	lame(s)
Which region? Wellington	Flagged as HDC	C? Case S Resolv		Severity Re Green	porter First N	lame(s)
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Wellington Reporter Last Na Are you currently	No me Hasmone Yes / based in NZ?	Resolv y been lost Ticket Typ Incident	red (? How be: Seve	Green much has bee	en lost? (forn Taxonomy	nat: 0.00)

July 2, 2024 at 13:22

Hi,

We have come across another impersonation account of Tanya Unkovich MP - we have self reported, but are flagging with Netsafe just in case.

Impersonation account: https://www.facebook.com/TanyaunkovichNZ/

Have selected 'yes' for "Has money been lost?" as a member of the public has lost funds to another similar account.

Thanks

New Zealand First Leader's Office Parliament Buildings, Wellington

Jul	/ 2, 2024 at 13:22	Internal note
Severity		
Score: 4 Severity: Green Priority: normal safety:, support:, incidentType:		
July 3, 2024 at 10:	02	Internal note
Assigning to - on dis accounts.	- previous reported held r	regarding Tanya Unkovich impersonation
July 3, 2024 at 10:	58	Internal note
https://netsafe.zendesk.com/tickets/21	8113/print	1/

Impersonation account reported - https://www.facebook.com/TanyaunkovichNZ/



July 3, 2024 at 11:09

OCH to Meta -

Internal note

From: Help <help@netsafe.org.nz> Sent: Wednesday, July 3, 2024 11:08 AM To: Cc: Subject: Report from Netsafe <u>#218113</u> - In Confidence

Hello,

Netsafe has received a complaint. An impersonation account has allegedly been created of Tanya Unkovich MP, a member of New Zealand Parliament. The page is allegedly using inauthentic behaviour to deceive vulnerable people into believing it is Tanya Unkovich MP. The account is allegedly promoting an investment service tricking people into sending money.

The account reported to us for review is available here - https://www.facebook.com/TanyaunkovichNZ/

Account Integrity and Authentic Identity

Impersonate others by:

- · Creating an account assuming to be or speak for another person or entity.
- Creating a Page assuming to be or speak for another person or entity for whom the user is not authorised to do so.

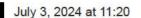
Inauthentic Behaviour

Engage in or claim to engage in inauthentic behaviour, which is defined as the use of Facebook or Instagram assets (accounts, Pages, Groups or Events) to mislead people or Facebook:

· About the identity, purpose or origin of the entity that they represent.

We look forward to your response.

Regards,



Kia ora

Thank you for contacting Netsafe. We're sorry to read that another impersonation account has been created of Tanya Unkovich MP.

Netsafe has reviewed the account reported and have escalated this account to Facebook(Meta) for review. We will let you know as soon as we receive correspondence regarding the outcome of this escalation.

If you know someone has lost money to a scam associated with the impersonation account; we encourage

netsafe.zendesk.com/tickets/218113/print

them to report this to their bank or financial organisation immediately. If they have lost money and their bank or the police are not able to recover their funds, they may wish to consider contacting Cybera (www.cybera.io/netsafe). Cybera specialises in recovering money lost through fraudulent scams involving payments via domestic & international banks and crypto exchanges.

Netsafe can't guarantee that Cybera will accept your report, or successfully recover your funds; however, we are aware of clients who have achieved a successful outcome using Cybera's service.

Thank you again for contacting us. We hope that this information is helpful.

If you have any questions or if you need any further support in the meantime, please let us know.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

July 3, 2024 at 19:14 RE: Report from Netsafe <u>#218113</u> - In Confidence MC	Internal note
Meta Cases	
□Reply	
□Reply all	
□Forward	
To:Help	
Cc:	
Wed 3/07/2024 7:13 PM	
Retention: Default Retention (7 years) Expires: Wed 2/07/2031 7:13 PM	
This sender is from outside your organization.	
Block senderShow blocked content	
Retention: Default Retention (7 years) Expires: Wed 2/07/2031 7:13 PM This sender is from outside your organization.	

Hi, Thank you for bringing this content to our attention. We have now removed the content in question. If you have additional questions, please let us know. Kind regards, Meta Team From: help@netsafe.org.nz Date: Tuesday, July 02, 2024, 8:41 PM To:

Subject: RE: Report from Netsafe #218113 - In Confidence Hello, Thank you for your response. We are writing to provide the information as requested. The complainant's official and original Facebook profile is available here https://www.facebook.com/tanya.unkovich

netsafe.zendesk.com/tickets/218113/print

. Impersonation Account - The account reported to us as impersonating the individual and for review is - https://www.facebook.com/TanyaunkovichNZ/ We request that you please review the impersonation account with the username @TanyaunkovichNZ and take appropriate action. We look forward to hearing from you. Date: Tuesday, July 02, 2024, 8:18 PM To: Regards, From: help@netsafe.org.nz Subject: Report from Netsafe #218113 - In Confidence Hi, Thank you for your email. We've reviewed the account you reported for impersonating someone on Facebook. Based on the information you provided, we were unable to confirm if the account violates our policies. In order to investigate this further, please provide us with any of the below information: - The web address (URL) to the original profile on Facebook of the person who is claiming to be impersonated - A valid ID document for the person who is being impersonated Please note that the person who is being impersonated can get in touch directly with our team and file a report using the link below: [FACEBOOK] https://www.facebook.com/help/contact/295309487309948 [INSTAGRAM] https://help.instagram.com/446663175382270/ Kind regards, Meta Team From: Date: Tuesday, July 02, 2024, 4:09 PM To: help@netsafe.org.nz. Subject: Report from Netsafe #218113 - In Confidence Hi, Hi, Thank you for your report. We are reviewing the content you submitted. If someone is in immediate danger, call local emergency services. Don't wait. If you'd like more information on our policies related to imminent violence or physical harm. please refer to our Community Standards at: [FACEBOOK] https://www.facebook.com/communitystandards/ [INSTAGRAM] https://help.instagram.com/477434105621119/ Regards, Meta Team From: help@netsafe.org.nz Date: Tuesday, July 02, 2024, 4:07 PM To: Subject: Report from Netsafe #218113 - In Confidence message was sent to help@netsafe.org.nz at your request. Meta Platforms, Inc., Attention: Community Support, 1 Meta Way, Menlo Park, CA 94025 From: Date: Tuesday, July 02, 2024, 4:08 PM To: help@netsafe.org.nz Subject: Report from Netsafe #218113 - In Confidence Hi, Thank you for your report. We are reviewing the content you submitted. If someone is in immediate danger, call local emergency services. Don't wait. If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at: [FACEBOOK] https://www.facebook.com/communitystandards/ [INSTAGRAM] https://help.instagram.com/477434105621119/ Regards, Meta Team From: help@netsafe.org.nz Date: Tuesday, July 02, 2024, 4:07 PM To: Subject: Report from Netsafe #218113 - In Confidence

: Update on your investigation request

Hi,

Thank you for bringing this content to our attention. We have now removed the content in question.

If you have additional questions, please let us know.

Kind regards,

Meta Team

July 4, 2024 at 10:34

Kia ora

We are writing to provide you with an update to your report. Netsafe received correspondence from Meta last night at 7:13pm regarding the account impersonating Tanya Unkovich MP.

Facebook(Meta) provided the following response to the escalation: Thank you for bringing this content to our attention. We have now removed the content in question.

Netsafe has reviewed the URL(weblink) of the account and note it is no longer active or available on Facebook.

We hope that this helps to resolve the situation, if you have any questions or concerns regarding this situation, please let us know.

Ngā mihi,

/ Digital Harms Resolution Officer / Netsafe / 0508 638 723 / netsafe.org.nz

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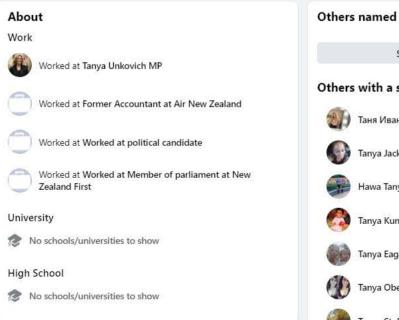
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Alimath

University

High School

Zealand First



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See more			
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Eagan			
Oberholzer			