

☰ Module 3 v2 - Lotto NZ Equipment

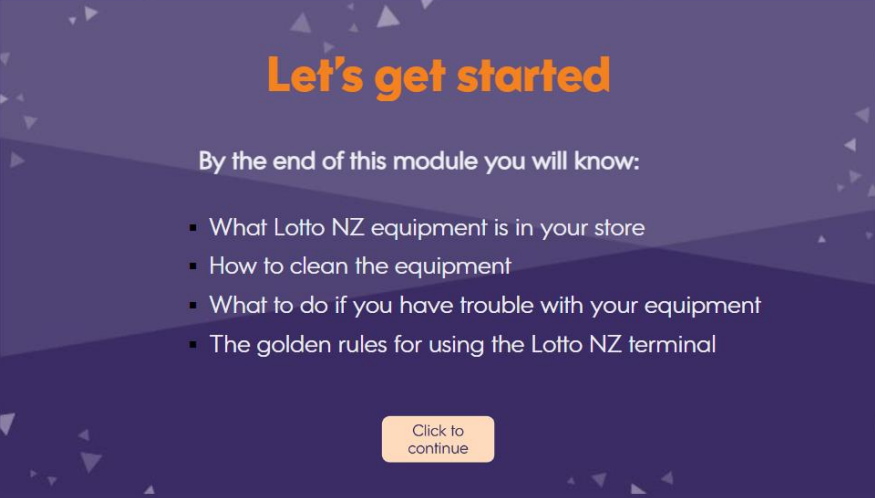


**Module 3**  
**Lotto NZ Equipment**

▶    

The slide features a dark blue background with a central graphic of a Lotto NZ logo (a triangle of colorful dots) and the text 'Module 3 Lotto NZ Equipment'. A progress bar is visible at the bottom, and navigation icons for play, refresh, volume, and next are on the right.

☰ Module 3 v2 - Lotto NZ Equipment








**Let's get started**

By the end of this module you will know:

- What Lotto NZ equipment is in your store
- How to clean the equipment
- What to do if you have trouble with your equipment
- The golden rules for using the Lotto NZ terminal

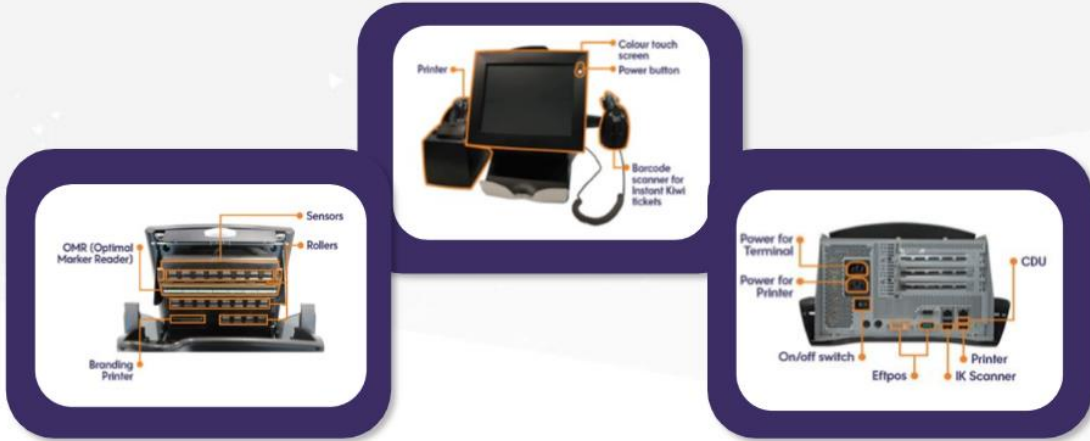
[Click to continue](#)

▶     

The slide features a dark blue background with the text 'Let's get started' in orange. Below it, a list of learning objectives is presented. A 'Click to continue' button is centered at the bottom. A progress bar and navigation icons are at the bottom of the slide.

## Terminal

The terminal is used to sell and validate Lotto NZ games



## Printer

The printer includes the head, sensor and roller - and must be cleaned daily



## Printer

It's vital to keep the printer clean to prevent jams



## CDU & Ticket Checker

Lotto NZ's customer display unit (CDU) must always be on and facing the customer



For technical assistance contact Lotto NZ

The ticket checker allows customers to check their own tickets

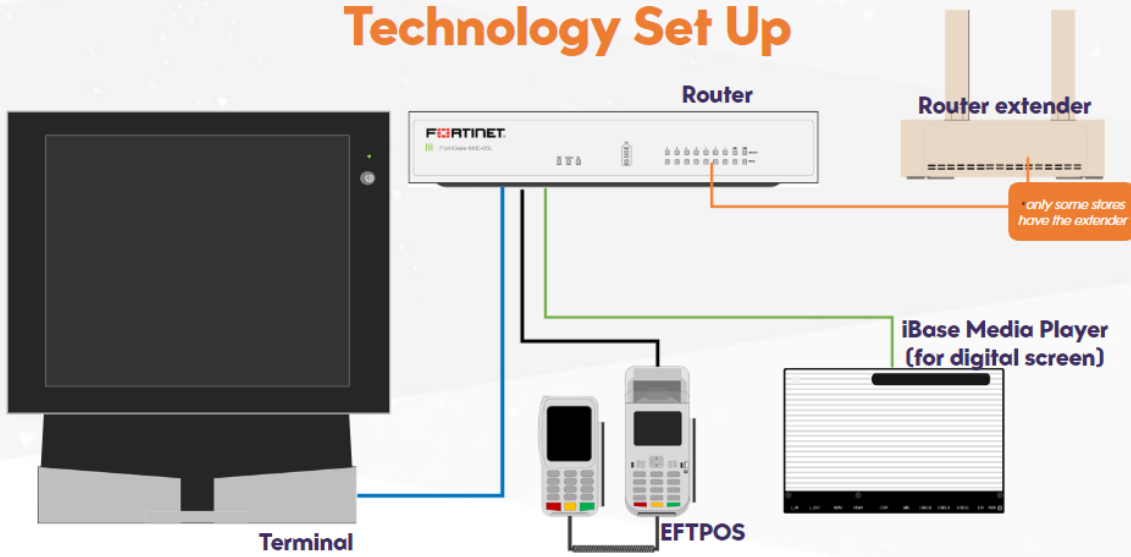


# App Scanner

Lotto NZ's app scanner lets them print their own saved tickets in-store



# Technology Set Up



# Terminal - Golden Rules!



**#1**  
Error messages often appear in red at the top of the screen

Show example

# Terminal - Golden Rules!

**#2**  
You must cancel a ticket before processing another transaction

Remember 3 rules when cancelling:

- ✓ Same day
- ✓ Same store
- ✓ Before the draw

