Auckland Transport

An Auckland Council Organisation
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Phone 09 355 3553 **Website** www.AT.govt.nz

30 July 2024

Mason Helm
fyi-request-27454-4414aa4d@requests.fyi.org.nz

Kia ora Mason,

The information you requested — CAS-936788-K7X9B9

Thank you for your request for information dated 1 July 2024 regarding the operational services in which Auckland Transport's (AT) warranted parking Officers may use a license plate number to ascertain the contact details of the respective registered vehicle owner in order to issue infringement notices respectively.

"Please provide a list and brief description of each service or processes available to Auckland Transport, whether actively employed or not, that MAY attribute a vehicle's license plate number to an identifiable person."

AT uses licence plate numbers to verify against NZTA's Motor Vehicle Registry (MVR) to establish a name and an address associated with the respective vehicle that has committed an offence. The functions in which licence plate information is supplied is as follows:

SVL & LPR (Special Vehicle Lane and Licence Plate Recognition)

Warranted Officers review captured footage for all Special Vehicle Lane (SVL) and Licence Plate Recognition Offences (LPR). An overnight verification is completed in MVR against the number plate for which this data set is then pushed to our mail house, Solution Dynamics Limited (SDL). SDL receive image files and txt files to match unique identifiers to initiate the print and post out process. The infringement is then posted to the last registered owner.

Beat Officer Post Out (Roaming Parking Wardens)

Warranted Officers will push the image and data files to SDL. An overnight verification is completed in MVR against the number plate for which this data set is then pushed to SDL, our Mailhouse. SDL match unique identifiers to initiate the print and post out process. The infringement is then posted to the last registered owner

In both instances a reminder notice is AI initiated at 28 days post issuance date through SDL. The registered owner data set is not retained by SDL.

Should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act and seek an investigation and review regarding this matter.

Ngā mihi,

Phil Wratt
Engagement Manager
Customer Care