

25 July 2024

fyi-request-27443-22d50435@requests.fyi.org.nz

Kia ora

Your Official Information Act request, reference: GOV-034021

Thank you for your email of 1 July 2024. On 5 July we wrote to you to ask you to confirm your identity and other details about your request. Unfortunately, our letter contained an incorrect reference number and request details. We understand you were asking for the following information under the Official Information Act 1982 (the Act):

This is a request for information pertaining to Specialist Cover Assessors (SCAs) and SCA Team Leaders.

To clarify, SCAs, and the SCA Team Leaders, have the delegated authority to investigate, assess and make cover decisions on complicated claims, as defined under section 57 of the AC Act. I understand from other responses that the name of the role of the persons who have the delegated authority to investigate, assess and make cover decisions on complicated claims has changed over time. For instance, at one time they were called Treatment Injury Claim Assessors, or Sensitive Claim Assessors.

I request the following information from 2000 to present:

- (1) the job title of the persons who had the delegated authority to investigate, assess and make cover decisions on complicated claims, as defined under section 57 of the Act; and*
- (2) for each of job titles in (1), the dates that that job title was being used by ACC; and*
- (3) copies of the job descriptions for each of the job titles in (1) and the dates that job description was valid; and*
- (4) copies of the the collective agreements for each of the job titles in (1) and the dates that the collective agreement was in effect; and*
- (5) copies of the delegation framework documents for the job titles in (1), and the dates the delegation framework was in effect.*

1. ACC is required to make a decision about whether to grant or refuse your request as soon as reasonably practicable and within 20 working days of receiving the request.
2. ACC considers that this request is one of multiple requests made by the same requester, on their behalf, or by a related group of people acting for a common purpose.
3. These information requests require considerable expense and effort for ACC to respond to and will likely require even more expense and effort to produce the information sought. ACC is considering how best to respond to each of them, including whether any of the requests may be combined under s18A(2) of the Official Information Act 1982 or whether any should be declined.
4. In order for ACC to make a decision on this request, ACC requests that you advise:
 - a. whether your request is or is not one of several related requests,
 - b. if so, which are the related requests,
 - c. your full name and confirmation of your identity, and
 - d. the reasons for all of the request.
5. We ask that this information be provided as soon as possible to enable us to make a decision on your requests. This may include ACC extending the timeframe for responding, charging for the request, or refusing to grant the request because:
 - a. ACC has already provided this information in an earlier request; and/or

- b. the information requested cannot be made available without substantial collation or research; and/or
 - c. the request is frivolous or vexatious or the information requested is trivial; and/or
 - d. the request may relate to matters including proceedings under Part 5 of the Accident Compensation Act 2001.
6. If you would prefer, this information can be provided confidentially to ACC at the following address: Christopher Johnston, Manager OIA Services, ACC, PO Box 242, Wellington 6140. Any personal information/documentation provided to establish your identity will be used solely for that purpose and destroyed after. Please reference this request when doing so: GOV-034021.
7. We look forward to receiving the information requested at paragraph 4. You do not have to answer all of ACC's questions if you prefer not to. But whether and how you answer ACC's questions are relevant to how ACC should respond to your official information request, including whether your request should be declined

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi



Christopher Johnston
Manager Official Information Act Services
Government Engagement