

10 July 2024

Rida

fyi-request-27213-17999af0@requests.fyi.org.nz

Dear Rida

Thank for your Official Information Act request of 11 June 2024, made through FYI, requesting copies of Kāinga Ora – Homes and Communities policies relating to the application, selection, and vacating processes for tenants at the Waitapu Apartments, located at Te Matawai, Auckland.

Waitapu is a 13-storey apartment building within the Te Matawai complex, located at 139 Greys Avenue, Auckland. Te Matawai is a new mixed tenure housing approach, which offers a mix of private and public housing rental properties across three apartment buildings.

The Waitapu block houses 76 homes which are available to the private rental market as non-public housing. Some of these homes are currently rented to the Temporary Accommodation Service, a temporary support run by the Ministry of Business, Innovation and Employment (MBIE) for those who have been displaced from their homes damaged by civil defence emergencies.

Kāinga Ora manages the housing at Te Matawai, including Waitapu, however a leasing agent has been contracted to assist in the marketing and selection process.

A policy has been developed for non-public housing management and private tenancies, as well as a process to manage the application to sign-up for non-public housing. The policy for ending a tenancy – customer initiated has also been provided. These three documents have been provided to you, with out-of-scope information removed. Names of staff members have also been withheld under section 9(2)(a) of the Act, in order to protect their privacy.

Under section 28(3) of the Act you have the right to seek an investigation and review by the Ombudsman of this response. Contact details for the Ombudsman can be found at www.ombudsman.parliament.nz

Please note that Kāinga Ora proactively releases our responses to official information requests where possible. Our response to your request may be published at kaingaora.govt.nz/publications/official-information-requests/ with your personal information removed.

I trust this information is useful.

Yours sincerely



Rachel Kelly
Manager, Government Services