



National Headquarters
Fire and Emergency New Zealand
National Headquarters
Spark Central, Level 7
42-52 Willis Street
Wellington Central
Wellington 6011

Phone +64 4 496 3600

14 June 2024

Ref: 14678

Hayden Marsh
fyi-request-27174-e6e1b925@requests.fyi.org.nz

Tēnā koe Hayden

Thank you for your request of 7 June 2024, to Fire and Emergency New Zealand requesting the following information under the Official Information Act 1982 (OIA):

- *I'd like to request the Incident Report for #F3990646*

Please find attached a copy of the SMS Incident Report (SMS Report). Some information has been withheld from the SMS Report pursuant to the following sections of the OIA:

- 9(2)(a), to protect the privacy of natural persons; and
- 9(2)(ba)(i), to protect information which is subject to an obligation of confidence or which any person has been or could be compelled to provide under the authority of any enactment, where the making available of the information would be likely to prejudice the supply of similar information, or information from the same source, and it is in the public interest that such information should continue to be supplied.

In making this decision, we have considered the public interest considerations in section 9(1) of the OIA. We have also redacted the names of personnel involved with this incident and these have been labelled as *out of scope* in the attached PDF. However, if you want their names, please let us know. We may need to consult with the individuals concerned, which may take some time.

Please note the SMS Report provided to you is generated by Fire and Emergency New Zealand's electronic station management system. In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

We trust that the information being provided is of assistance. If you require further information, please email officialinformationrequests@fireandemergency.nz.

Nāku noa nā



Aidan Saunders
Manager Information Requests

