

3 July 2024

John Luke
fyi-request-27166-d1b402xx@xxxxxxxxx.xxx.xxx.xx

Dear John

Thank you for your request of 6 June 2024 to the Reserve Bank of New Zealand – Te Pūtea Matua (RBNZ) as follows:

May I kindly request a current org chart of the organization. Please provide name and title for all customer facing team, I understand some team are public facing and information has already been made public, hence there is no issue disclose their title and full name.

Response

An organisational chart is attached to this response at **Appendix 1**. Please note that, as provided for under section 16(1)(e) of the Official Information Act 1982 (OIA), a summary of the full organisational chart to directorate level is being made available pursuant to section 16(2)(a) of the OIA, which provides that information should be made available in the way preferred by the person requesting it unless to do so would impair efficient administration.

The RBNZ's organisational structure information is managed through an internal human resources system. While this system allows a full organisational chart to be produced, it is administratively inefficient to create a chart to the level of detail requested, when a summary is available.

The part of your request for the full names of all customer facing staff and their position titles is refused under section 18(e) of the OIA, as the document alleged to contain the information requested does not exist.

The RBNZ does not have frontline staff in the same sense that agencies providing services directly to the public do. The RBNZ provides information about its customer facing roles in response to question 67 of the RBNZ's 2022/23 Annual Review by the Finance and Expenditure Select Committee. This document is available on the Parliament website at:

www.parliament.nz/resource/en-NZ/54SCFIN_EVI_f839a172-bf69-4fa4-83dd-08dbff6cce5c_FIN312/a107da1c84203459e1cdc6172be41b88824d700a

A list of all RBNZ positions has been provided as part of previous OIA responses, the most recent of which is available at:

www.rbnz.govt.nz/-/media/project/sites/rbnz/files/publications/oias/2023/oia-066-list-of-all-job-titles.pdf

You may also be interested in information from another OIA response about the structure of the RBNZ available on the RBNZ website at:

www.rbnz.govt.nz/-/media/project/sites/rbnz/files/publications/oias/2022/oia-on-organisational-information.pdf

You have the right to seek an investigation and review of this response by the Ombudsman, in accordance with section 28(3) of the OIA. The relevant details can be found on the Ombudsman's website at www.ombudsman.parliament.nz.

Please note that we intend to publish a copy of this response on the RBNZ website at www.rbnz.govt.nz/research-and-publications/official-information-requests. Responses to requests are published in order to improve public transparency and provide an additional resource for anyone seeking information.

Yours sincerely

Government and Industry Relations
Reserve Bank of New Zealand - Te Pūtea Matua

Appendix 1

