

Reintegration Officer Initial Training Course

The Reintegration Officer Initial Training Course is a 10-week course, which covers the following topics:

Week 1

Introduction to the Senior Management Team
Meet Course Manager
Meet your ITC colleagues
Cultural team: Māori, Pasifika and Hōkai Rangi
Face to name musters
Fire and first aid
Hostage Awareness
Illicit substance awareness
Induction and rehabilitation
Keeping ourselves safe and getting got
Perimeter and facility searching
Key security and door training
Musters and headcounts
Prisoner cell location checks
Prisoner induction
Prisoner reception: warrants and immediate needs
Security intelligence and gangs
Security information reports
Unions
Work/life balance and wellness

Week 2

Cell and fabric searches
Code Blue / Code Red
Control and restraint briefing
Crime scene preservation
Detector dog handler
Director's briefing
Evidence and exhibit handling
First responding officer
Handcuffs
Handheld scanner searches
Hostage
Incident management
Metal detector screening
Milliwave searches
Notebooks
Prisoner escort and transport
Radio training and phonetic alphabet
Rubdown searches
Strip searches
Vehicle searches
X-ray searches

Week 3

At risk assessments
Control and restraint briefing
File notes
First Aid
Fire training
First responding officer
Hoffman knife
Monitoring at risk prisoners
Pepper spray - theory and practical (use and decontamination)
Scenario debrief
Self-harm prevention
Tactical communications and de-escalation
Tactical exit
Tactical operations model
Use of force legislation

Week 4

Control and restraint training

Week 5

Buddy shifts
Buddy shift debrief
File notes
Fire training
First responding officer
Incident reports (theory and scenario-based)
IOMS
Misconduct report writing
Misconducts and prosecution
Suicide prevention

Week 6

Buddy shifts
Co-ordinated Integrated Management System (CIMS) training
Evidence preservation
File note writing
First responding officer
Incident report writing
Prisoner property
Prisoner segregation
Risk assessment
SecureFuture
Security classifications

Week 7

Active management
Buddy shifts
Case management
Child protection policy
Code of conduct
Communications
Essentials online training
IOMS
Managing conflict and aggression
Policies and procedure
Prisoner complaints
Privacy
Rainbow diversity
Residence logbook
Sally Port
Shared accommodation cell risk assessment (SACRA)
Unconscious bias and privilege
Use of force statements
Visitor log
Working with stakeholders

Week 8

Buddy shifts
Cell, facility, and strip searches
Community reintegration services
Facility services management
File notes
Incident reports
IOMS
Misconducts
Offender plans
Prisoner property
Prisoner Trust accounts
SACRA
Security, key control and situational awareness

Week 9

Buddy shifts
Chaplaincy
Evidence requirements
IOMS
NCOM
Policies and procedures
Roster/payroll

Week 10

Evidence requirements

NCOM

Graduation

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