

	<ul style="list-style-type: none"> • Mike is correct. The issue is an incorrect confirmation email, not a fault in MIKE. It is similar to the issue with confirmation messaging in relation to online enrolments few weeks ago, for which we stood up an IMT. • IT is currently investigating. • The customer services team has been briefed. <p>General Update</p> <ul style="list-style-type: none"> • Keying continues, averaging around 1,000m paper forms a day and 4,800 online forms a day.
Print Delivery	<p>General Update:</p> <ul style="list-style-type: none"> • Mana hasn't received Te Hai Hauauru rolls, and 6(a) has been notified. • Whanganui received a large quantity of Te Hai Hauauru rolls that they do not know who they belong. The electorate is working with the Te Hai Hauauru team while the Roll print team is carrying out checks in the background.
IT	<p>NEW ISSUE</p> <ul style="list-style-type: none"> • Cert NZ (Computer Emergency Response Team) critical vulnerability - we have identified a new global critical vulnerability called "Webp" that highlights potential security risks to some of our systems. We are conducting an impact assessment with our service deliver partners. <p>GENERAL UPDATE</p> <ul style="list-style-type: none"> • Connectivity Issue 25/9 - No further service issues, Incident report suggests issues were triggered by Daylight savings changes at the weekend, but still to be 100% confirmed. Meeting supplier to discuss next steps 28/9. • Field Users Mobile Connectivity – All additional Spark SIM cards received and in the process of being delivered to sites. Bulk activation process agreed and in place with Spark. • Interactive Voice Recognition Call Quality Issues – Acceptance testing scheduled for Thursday 1:30pm. • Enrolment Centralised Processing Wi-Fi issues in Upper Hutt – Continuing to monitor call quality and call transfer issues. Higher spec Contact Centre headsets being arranged to mitigate the noise pollution concerns at site in Upper Hutt
Customer Services	<p>General Update:</p> <ul style="list-style-type: none"> • Since yesterday, the team had 512 tickets created, received 52 phone calls and made 8 outbound calls. 89% of tickets were resolved. Telnet received 1,466 calls and 158 emails, 19% higher volume than last week. • The top enquiry remains to be enrolment related, followed by general voting and Where & When can I vote questions. • Currently there are 9 complaints on hand across the business units. <p>ACTIONS TAKEN:</p> <ul style="list-style-type: none"> • The team continued to work with Telnet and IT and monitored any queries and issues raised, including 3-way conversations, static sound and Zendesk audio quality issues.
Communications and Education	<p>General Update:</p> <p>Media</p> <ul style="list-style-type: none"> • Great story on Kids Voting published on RNZ • Media providing lots of explainers on voting at the moment • Receiving a wide range of queries – voting, donation limits, candidate security, whether umbrella

	<p>parties will show on ballot paper.</p> <ul style="list-style-type: none"> Starting to receive a number of requests for filming at voting places. <p>Social Media</p> <ul style="list-style-type: none"> Themes - EasyVote, voting from overseas E.g. who can be the witness to an overseas vote? We've shared content from a number of overseas voting locations who posted on social media about issuing their first votes <p>Daily metrics</p> <ul style="list-style-type: none"> 7 media enquiries 158 enquiries and comments on social media 57,005 visitors to vote.nz - a significant increase in visits to the website
<p>Strategic Engagement and Partnership</p>	<p>General Update:</p> <ul style="list-style-type: none"> Receiving regular (daily) enquiries about establishing new voting places following on from the Facebook post, including from Tauranga, Rotorua and Tāmaki. Staff are using the talking points provided by Comms to respond. Some groups have been accepting of the response while others have expressed unhappiness.
<p>Security & Integrity</p>	<p>General Update:</p> <ul style="list-style-type: none"> Monitoring the protests in Wellington today and receiving regular updates from Police. Any issues and key information will be fed into the IMT to manage. Aware of a group calling themselves 'The Election Integrity Project' who are looking to be appointed as scrutineers for the preliminary and official count. Working with Voting Services, Legal & Policy and Comms to determine the best approach to managing this.
<p>People and Culture</p>	<p>General Update:</p> <p>Recruitment</p> <ul style="list-style-type: none"> Pre employment checks 603 Offers Made 1533 Onboarding 1328 Hires 16708 Total hires 19569
<p>FOR YOUR INFORMATION</p>	
<p>Severe Weather</p>	<p>Unsettled weather is forecast over Aotearoa/New Zealand for much of the outlook period, with a strong</p>

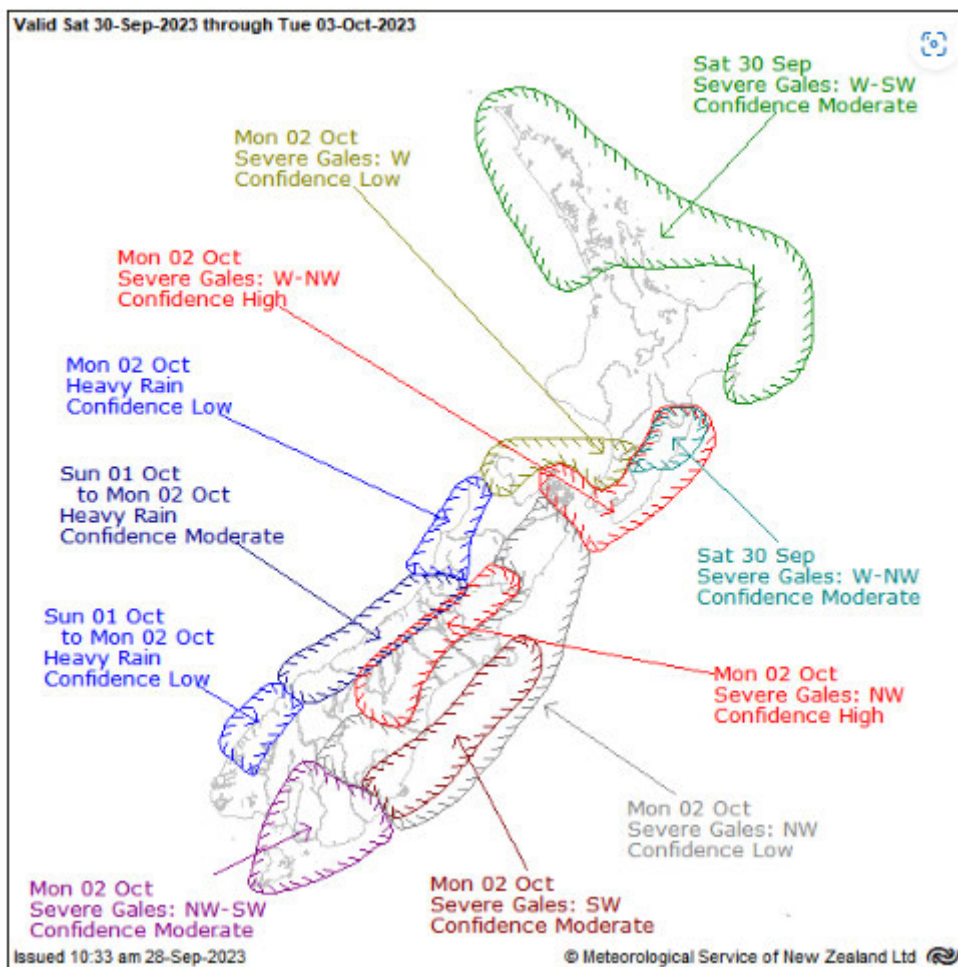
Outlook

west to southwest flow bringing showers. An active trough embedded in this flow is expected to affect central and northern New Zealand on Saturday. The flow turns northwest on Sunday ahead of another active trough which should move quickly over the country from the southwest on Monday, followed by strong south to southwesterlies, then a ridge on Tuesday.

On Saturday, there is moderate confidence of severe west to southwest gales for Northland, Great Barrier Island, Auckland and Coromandel Peninsula, and also moderate confidence of severe southwest gales for Mahia Peninsula and near the coast of Tairāwhiti/Gisborne. For Hawke's Bay south of Hastings and the Tararua District, there is also moderate confidence of severe west to northwest gales early Saturday morning. Wind Watches are now in force, please see latest information at www.metservice.com.

On Sunday and Monday, there is moderate confidence of rainfall accumulations reaching warning criteria in Westland, especially about the ranges, and low confidence for central and northern Fiordland. There is also low confidence on heavy rain for Buller on Monday.

On **Monday**, there is **high confidence of severe northwest gales for Hawke's Bay south of Hastings, the Tararua District, Wairarapa, Wellington, the Marlborough Sounds and also the Canterbury High Country**. There is moderate confidence of severe northwest gales followed by severe southwest gales for Southland, Stewart Island and Clutha, and also for severe southwest gales for Dunedin, North Otago and about Banks Peninsula. Lastly, there is low confidence of severe westerly gales for southern Manawatu, Horowhenua, Kapiti Coast and northwest Tasman, and also low confidence of severe northwest gales for Marlborough (excluding the Sounds), Canterbury Plains, Christchurch, Banks Peninsula, North and Central Otago and Dunedin.



**MetService
Extended
Forecast 29-1
October**

Friday

North Island: Showers clearing in the south and east, but becoming frequent in the west from Waitomo southwards. South Island: Isolated showers in the east. Periods of rain elsewhere, but widespread and possibly heavy in the west.

Saturday

North Island: Rain or showers for most, some heavy, easing late. South Island: Showers for most, but clearing in Westland.

Sunday

North Island: Becoming fine in the east and south. Cloudy periods and the odd shower elsewhere. South Island: Rain or showers in the west, mainly fine elsewhere.

Chatham Islands

Showers and westerlies. Showers becoming isolated later on Saturday.

ACTION REGISTER LOG

OPEN

Unit	Issue Severity	ACTION	DATE RAISED	WHO	DUE DATE	IMPACT	UPDATE/OUTCOME	DATE CLOSED
IT	MEDIUM	IT working with One.NZ and VS to identify and deliver contingent solutions for sites that do not have one.NZ connectivity.	12/09/23	Paul [REDACTED] CIO	19/09/23	Reputational - direct impact on VS staff across the region.	Working with the provider to resolve this.	Ongoing

Voting Services Print Progress report:

Dated: 28.09.23

Field incidents:

Security Incident Report Summary 28/9/23

Type	Reported	Resolved
Total Reports Received	22	22
Access to HQs or EC Sites	10	10
Building System Issue	3	3
Staff Abuse (Inc Racial)	5	5
Damage to Vehicle/Building	1	1
Recruitment	1	1
Other	1	1

Election Integrity Project – This group is wanting to set up scrutineers to observe and check integrity of the vote count. For preliminary counts at HQs guards are on site Latest intel is that they will be more focused on the official count than preliminary. This is a shift from wanting to be present at all voting places.

6(c)

Heightened awareness of security around parliament with protesters expected Thursday 28 Sep.

Incidents of attempted access to HQs have been intercepted before access was obtained. Staff are vigilant and following procedures. Access to keys and swipe cards have been tightened.

Landlords have updated security and access systems where required

Reported incidents of abuse have mainly been at EC events where staff were easily identified.

Executive Summary:

- As of 8.30 this morning there were 2200 Overseas Uploads, at this stage we do not know how many unique votes this equates to
- All E2's and E2-G's specials (ballot papers) have been despatched. The remaining E2-M will all be sent out today
- Only 11 Ordinary ballot papers left to send out
- Easy Vote- 100% of Priority one and two Electorates have had their letters printed
- We are expecting conformation from Mainfreight today that all school deliveries are complete.

Printing details: Of ballot papers, and Easy Vote packs

Due 2/10/2023 (ready for Election Day)					
	<i>Not Started</i>	<i>Printed</i>	<i>Despatched</i>	<i>Delivered</i>	<i>total</i>
Ordinary	0	29	32	4	65
E2 – Māori Ballot Pads	0	65	0	0	65

E2-General	0	65	0	0	65
E2-Māori	0	0	7	0	7

EasyVote Production Update

Auckland Site						
Electoral # and name		Actual Mailset Volume	<u>Printing complete</u>	<u>Mail processing</u>	<u>Mail processing complete</u>	<u>Signed off by EC for release</u>
17	Kaikoura A & B	48,060	16-Sep	18-Sep	18-Sep	19-Sep
5	Christchurch Central A	22,919	16-Sep	18-Sep	18-Sep	19-Sep
5	Christchurch Central B	45,618	16-Sep	19-Sep	19-Sep	20-Sep
6	Christchurch East	47,149	16-Sep	19-Sep	19-Sep	20-Sep
1	Auckland Central	39,170	17-Sep	19-Sep	19-Sep	20-Sep
9	East Coast	49,439	17-Sep	20-Sep	20-Sep	21-Sep
7	Coromandel	53,313	17-Sep	20-Sep	20-Sep	21-Sep
32	Northland	52,824	17-Sep	20-Sep	20-Sep	21-Sep
41	Rangitikei	46,967	17-Sep	21-Sep	21-Sep	22-Sep
50	Taranaki-King Country	46,165	17-Sep	21-Sep	21-Sep	22-Sep
48	Takanini	49,896	17-Sep	21-Sep	21-Sep	22-Sep
21	Mangere	44,019	17-Sep	22-Sep	22-Sep	25-Sep
22	Manurewa	42,703	18-Sep	22-Sep	22-Sep	25-Sep
37	Panmure-Otahuhu	45,012	18-Sep	22-Sep	22-Sep	25-Sep
10	East Coast Bays	46,832	18-Sep	22-Sep	22-Sep	25-Sep
64	Whangarei	50,843	18-Sep	23-Sep	25-Sep	25-Sep
3	Bay of Plenty	51,373	19-Sep	23-Sep	25-Sep	25-Sep
19	Kelston	44,250	19-Sep	24-Sep	25-Sep	25-Sep
23	Maungakiekie	42,709	19-Sep	24-Sep	25-Sep	26-Sep
31	Northcote	46,646	19-Sep	24-Sep	25-Sep	26-Sep
4	Botany	48,856	19-Sep	25-Sep	25-Sep	26-Sep
25	Mt Roskill	47,817	19-Sep	25-Sep	25-Sep	26-Sep
28	New Lynn	49,164	19-Sep	25-Sep	25-Sep	26-Sep
30	North Shore	47,764	20-Sep	26-Sep	26-Sep	27-Sep
35	Pakuranga	44,382	20-Sep	26-Sep	26-Sep	27-Sep
55	Upper Harbour	50,988	20-Sep	26-Sep	26-Sep	27-Sep
20	Mana	49,017	20-Sep	26-Sep	26-Sep	27-Sep

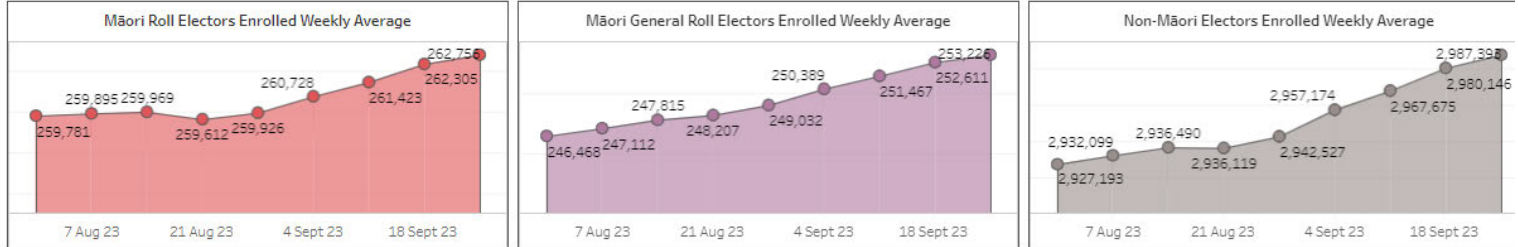
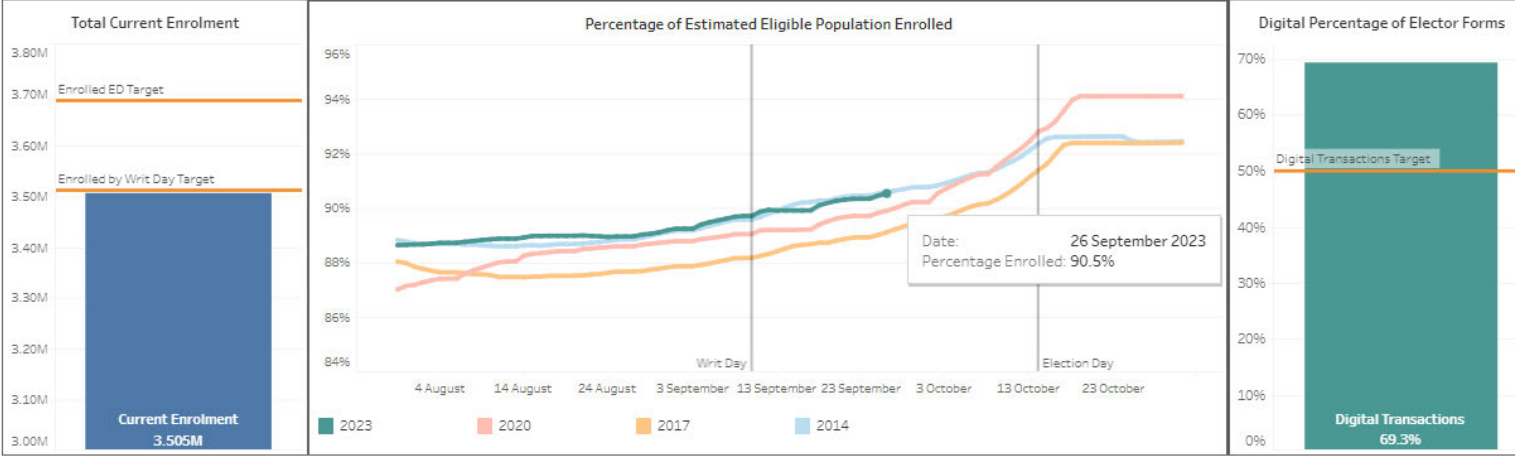
Christchurch Site						
Electoral # and name		Actual Mailset Volume	<u>Printing complete</u>	<u>Mail processing</u>	<u>Mail processing complete</u>	<u>Signed off by EC for release</u>
60	Wellington Central	47,729	16-Sep	Quarantined		

51	Taupo	50,591	16-Sep	18-Sep	18-Sep	19-Sep
8	Dunedin	49,296	16-Sep	18-Sep	18-Sep	19-Sep
59	Waitaki	49,413	17-Sep	19-Sep	19-Sep	20-Sep
46	Southland	44,840	17-Sep	20-Sep	20-Sep	21-Sep
61	West Coast-Tasman	48,767	17-Sep	19-Sep	19-Sep	20-Sep
40	Rangitata	47,784	17-Sep	20-Sep	20-Sep	21-Sep
	Unpublished	25,372	17-Sep	20-Sep	20-Sep	21-Sep
66	Hauraki-Waikato	33,994	18-Sep	20-Sep	20-Sep	21-Sep
67	Ikaroa-Rawhiti	36,006	18-Sep			
68	Tamaki Makaurau	38,308	18-Sep	21-Sep	21-Sep	22-Sep
69	Te Tai Hauauru	35,008	19-Sep	22-Sep	22-Sep	24-Sep
70	Te Tai Tokerau	37,445	19-Sep	21-Sep	21-Sep	22-Sep
71	Te Tai Tonga	36,963	20-Sep	21-Sep	21-Sep	22-Sep
72	Waiariki	37,387	21-Sep	24-Sep	24-Sep	24-Sep
13	Hamilton West	47,353	21-Sep	21-Sep	21-Sep	22-Sep
53	Te Atatu	47,120	21-Sep	23-Sep	23-Sep	24-Sep
54	Tukituki	48,189	21-Sep	23-Sep	23-Sep	24-Sep
56	Waikato	48,537	21-Sep	23-Sep	23-Sep	24-Sep
62	Whanganui	47,487	22-Sep	24-Sep	24-Sep	25-Sep
26	Napier	47,172	22-Sep	24-Sep	24-Sep	25-Sep
58	Wairapa	51,338	22-Sep	23-Sep	24-Sep	24-Sep
16	Invercargill	46,107	22-Sep	24-Sep	24-Sep	25-Sep
65	Wigram	45,316	23-Sep	25-Sep	25-Sep	25-Sep
44	Rotorua	44,103	23-Sep	25-Sep	25-Sep	25-Sep
36	Palmerston North	43,434	23-Sep	25-Sep	25-Sep	26-Sep
34	Otaki	50,632	23-Sep	25-Sep	25-Sep	26-Sep
42	Remutaka	48,971	23-Sep	26-Sep	26-Sep	27-Sep
43	Rongotai	47,819	23-Sep	26-Sep	26-Sep	27-Sep
33	Ohariu	46,908	23-Sep	26-Sep	26-Sep	27-Sep
47	Taieri	49,611	24-Sep			
27	Nelson	49,585	24-Sep			
45	Selwyn	51,531	24-Sep	26-Sep	26-Sep	27-Sep
2	Banks Peninsula	54,605	24-Sep			
57	Waimakariri	53,385	25-Sep			
15	Ilam	48,375	25-Sep			

Enrolment Dashboard

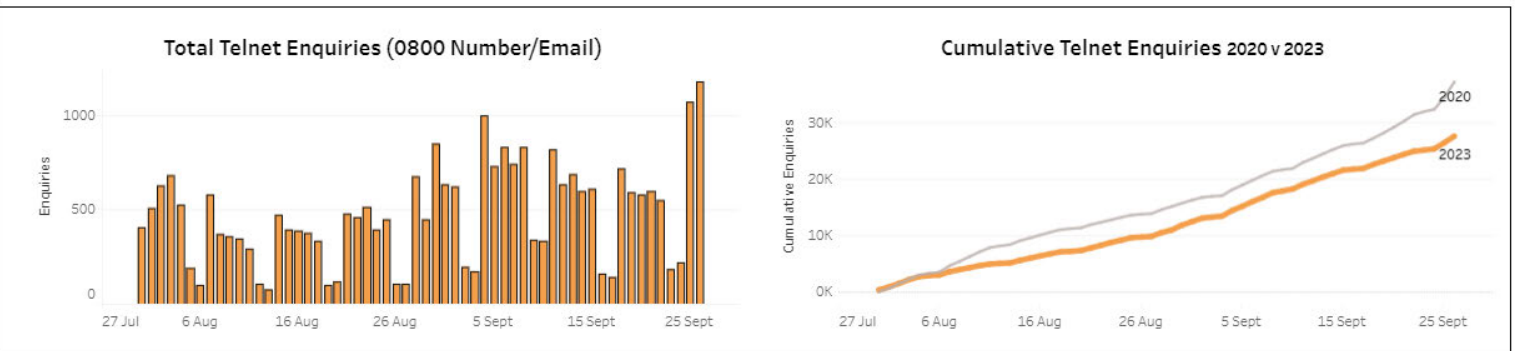
General Election 2023 Enrolment Campaign

Total Enrolled 3,504,882	Enrolment Change From July 31 73,431	Total Enrolled 18-29 Year Olds 74.6%	Transactions Processed 562,829	Elector Initiated Forms Processed 423,514
---	---	---	---	--



Customer Enquiries and Complaints Dashboard

Level 1: Telnet / 0800 Number	Level 2: Customer Services Team	Level 3: Unpublished Team Only	Level 3: Subject Matter Experts
0800 Number Calls answered since 31 Jul 2023 23,749	Emails received since 31 Jul 2023 3,441	Tickets Closed Since 31 Jul 2023 9,451	Current Open Tickets 171
		Tickets Closed Since 31 Jul 23 3,289	Current Open Tickets 217
			Tickets Closed Since 31 Jul 23 977
			Current Open Tickets 37



Enquiries over Time

Grouped by Week

	31 Jul	7 Aug	14 Aug	21 Aug	28 Aug	4 Sept	11 Sept	18 Sept	25 Sept
Enquiries Team	808	823	827	925	1,237	1,835	1,373	1,222	572
Enrolment	523	526	763	475	394	564	349	369	174
Legal & Policy	13	24	10	13	13	23	23	30	3
Communications	7	8	5	18	17	16	16	15	3
Overseas	5	7	7	11	7	19	14	22	7
Voting Services	1	2		1	2	4	5	7	4
CE's Office	1								

View Enquiries/Complaints Handled by National Office Staff

Enquiries

Top Enquiry Types Last 7 days

Wed 20 Sept 2023 - Tue 26 Sept 2023

	Enquiries	% of Enquiries Last Week
1	Enrolling to Vote or updating my details	1,143 (69%)
2	General enquiries	328 (20%)
3	Voting in an Election	112 (7%)
4	Voting from overseas	38 (2%)
5	Information for parties and candidates	17 (1%)

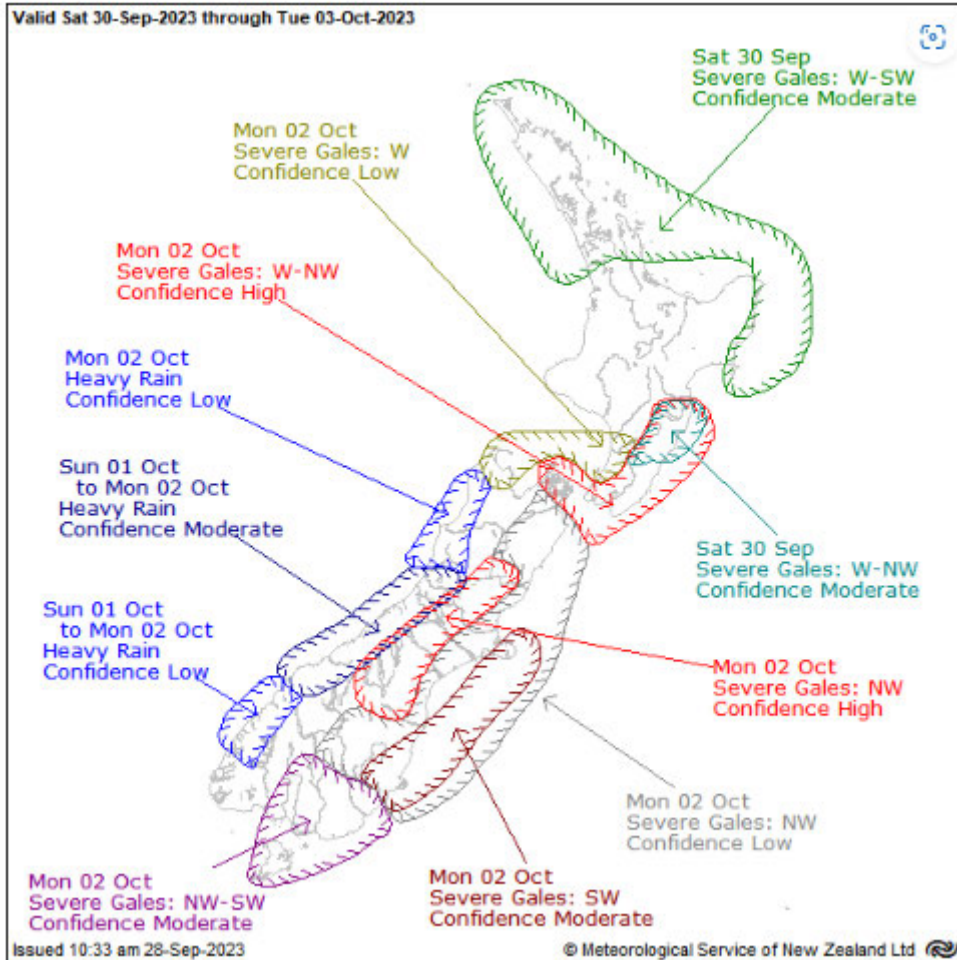
28/09/2023– ELT Situation Report Week 3

As at 2.30pm on 28/09/2023 prepared by Crispian [REDACTED] Approved by Anusha Guler

Distributed to	ELT members
Key Contacts	Anusha Guler and Crispian [REDACTED] Martin chaired the meeting.
Previous ELT SITREP	3 ELT Standup SITREPS 3 27092023 FINAL.docx
Overview	<p>Summary of the current event</p> <ul style="list-style-type: none"> Queenstown and Southland state of emergency lifted (23/09) Severe weather in Gisborne and Bay of Plenty. Gisborne is currently (0907) unaffected by the weather. There has been some slipping at Otoko southeast of Matawai on SH2. This is a main connection between Whakatane and Gisborne. The road is not shut presently. We will maintain a watch on this road as it is the main supply run from Gisborne. No flooding in Bay of Plenty though heavy rain in Tauranga. Rain is falling heavily in Coromandel but there is no flooding and no road closures. Rain in Hawkes Bay is moderate, but not approaching any critical or warning levels. It is forecast to lighten this afternoon. Overseas voting and dictation have started. Protests around Parliament take place on Thursday 28 September. The Incident Management team (IMT) was stood up on the 26th September, and the daily IMT Sitrep will be shared with the Taskforce members.
Key Dates	<p>Days to advance voting 4 days</p> <p>Days to election day 16 days</p>
Voting Services	<p>General Update:</p> <p>Overseas Operations</p> <ul style="list-style-type: none"> Four Overseas Voting Places are currently affected by the delivery delays, down from the 9 that were affected yesterday, and the approved actions are in place for those four. For the Overseas Voting Places which have now received their shipments, their Ballot Paper download option via Tupu has been removed. Received several requests for data relating to Overseas voting trends, numbers eligible, how many of those voted etc, request support to assist with these as we are not resourced for these types of questions. <p>ACTION</p> <ul style="list-style-type: none"> Martin, Grace and Beth to discuss a plan for the request for overseas voting data. <p>Voting Places</p> <ul style="list-style-type: none"> Weather disruption is a major concern. There are plans in place to manage expectations and resources for Electorate Managers to handle on the day.
Enrolment	<p>Issue: Keying Error:</p> <ul style="list-style-type: none"> Conducted audit to check for systemic keying errors, follow up from previous Māori elector issue on wrong roll. No systemic keying issue identified – <i>however</i>, we did pick up another example of a Māori elector being put onto the wrong roll type. <p>ACTION:</p> <ul style="list-style-type: none"> Extending the audit to focus on a narrower category of only Māori Electors, who have enrolled for the first time since 13 July. <p>Issue: Confirmation email error (online enrolment)</p> <p>■ [REDACTED]</p> <p>[REDACTED]</p>

	<ul style="list-style-type: none"> ■ [REDACTED] ■ [REDACTED] • Mike is correct. The issue is an incorrect confirmation email, not a fault in MIKE. • IT is currently investigating, and customer services team has been briefed. <p>General Update</p> <ul style="list-style-type: none"> • Processing around 1,000m paper forms a day and 4,800 online forms a day.
Print Delivery	<p>General Update:</p> <ul style="list-style-type: none"> • Notified 6(a) regarding Mana hasn't received Te Hai Hauauru rolls. • Whanganui received a large quantity of Te Hai Hauauru rolls. The electorate is working with the Te Hai Hauauru team.
IT	<p>NEW ISSUE</p> <ul style="list-style-type: none"> • Cert NZ (Computer Emergency Response Team) critical vulnerability - we have identified a new global critical vulnerability called "Webp" that highlights potential security risks to some of our systems. We are conducting an impact assessment with our service deliver partners. <p>GENERAL UPDATE</p> <ul style="list-style-type: none"> • Connectivity Issue 25/9 - No further service issues, Incident report suggests issues were triggered by Daylight savings changes at the weekend, but still to be 100% confirmed. Meeting supplier to discuss next steps 28/9. • Field Users Mobile Connectivity – All additional Spark SIM cards received and in the process of being delivered to sites. Bulk activation process agreed and in place with Spark. • Interactive Voice Recognition Call Quality Issues – Acceptance testing scheduled for Thursday 1:30pm. • Enrolment Centralised Processing Wi-Fi issues in Upper Hutt – Continuing to monitor call quality and call transfer issues. Higher spec Contact Centre headsets being arranged to mitigate the noise pollution concerns at site in Upper Hutt
Customer Services	<p>General Update:</p> <ul style="list-style-type: none"> • Since yesterday, the team had 512 tickets created, received 52 phone calls and made 8 outbound calls. 89% of tickets were resolved. Telnet received 1,466 calls and 158 emails, 19% higher volume than last week. • The top enquiry remains to be enrolment related, followed by general voting and Where & When can I vote questions. • There are 9 complaints on hand across the business units.
Communications and Education	<p>General Update:</p> <p>Media</p> <ul style="list-style-type: none"> • Great story on Kids Voting published on RNZ • Provided lots of explainers on voting at the moment • Received a wide range of queries – voting, donation limits, candidate security, whether umbrella parties will show on ballot paper. • Received a number of requests for filming at voting places. <p>Social Media</p> <ul style="list-style-type: none"> • Themes - EasyVote, voting from overseas E.g. who can be the witness to an overseas vote? • Shared content from a number of overseas voting locations who posted on social media about issuing their first votes <p>Daily metrics</p> <ul style="list-style-type: none"> • 7 media enquiries • 158 enquiries and comments on social media • 57,005 visitors to vote.nz - a significant increase in visits to the website

Strategic Engagement and Partnership	<p>General Update:</p> <ul style="list-style-type: none"> Receiving regular (daily) enquiries about establishing new voting places following on from the Facebook post, including from Tauranga, Rotorua and Tāmaki. Staff are using the talking points provided by Comms to respond. Some groups have been accepting of the response while others have expressed unhappiness. Comms suggested to point people to the Commission’s website under Contact Us – FAQs for answers
Security & Integrity	<p>General Update:</p> <ul style="list-style-type: none"> Monitoring the protests in Wellington today and receiving regular updates from Police. Any issues and key information will be fed into the Incident Management Team (IMT) to manage. Aware of a group calling themselves ‘The Election Integrity Project’ who are looking to be appointed as scrutineers for the preliminary and official count. Working with Voting Services, Legal & Policy and Comms to determine the best approach to managing this.
People and Culture	<p>General Update:</p> <p>Recruitment:</p> <ul style="list-style-type: none"> Pre employment checks 603 Offers Made 1533 Onboarding 1328 Hires 16708 Total hires 19569
FOR YOUR INFORMATION	
Severe Weather Outlook	<p>Unsettled weather is forecast over Aotearoa/New Zealand for much of the outlook period, with a strong west to southwest flow bringing showers. An active trough embedded in this flow is expected to affect central and northern New Zealand on Saturday. The flow turns northwest on Sunday ahead of another active trough which should move quickly over the country from the southwest on Monday, followed by strong south to southwesterlies, then a ridge on Tuesday.</p> <p>On Saturday, there is moderate confidence of severe west to southwest gales for Northland, Great Barrier Island, Auckland and Coromandel Peninsula, and also moderate confidence of severe southwest gales for Mahia Peninsula and near the coast of Tairāwhiti/Gisborne. For Hawke's Bay south of Hastings and the Tararua District, there is also moderate confidence of severe west to northwest gales early Saturday morning.</p> <p>On Sunday and Monday, there is moderate confidence of rainfall accumulations reaching warning criteria in Westland, especially about the ranges, and low confidence for central and northern Fiordland. There is also low confidence on heavy rain for Buller on Monday.</p> <p>On Monday, there is high confidence of severe northwest gales for Hawke's Bay south of Hastings, the Tararua District, Wairarapa, Wellington, the Marlborough Sounds and also the Canterbury High Country. There is moderate confidence of severe northwest gales followed by severe southwest gales for Southland, Stewart Island and Clutha, and also for severe southwest gales for Dunedin, North Otago and about Banks Peninsula. Lastly, there is low confidence of severe westerly gales for southern Manawatu, Horowhenua, Kapiti Coast and northwest Tasman, and also low confidence of severe northwest gales for Marlborough (excluding the Sounds), Canterbury Plains, Christchurch, Banks Peninsula, North and Central Otago and Dunedin.</p>



**MetService
Extended
Forecast 29-1
October**

Friday

North Island: Showers clearing in the south and east, but becoming frequent in the west from Waitomo southwards. South Island: Isolated showers in the east. Periods of rain elsewhere, but widespread and possibly heavy in the west.

Saturday

North Island: Rain or showers for most, some heavy, easing late. South Island: Showers for most, but clearing in Westland.

Sunday

North Island: Becoming fine in the east and south. Cloudy periods and the odd shower elsewhere. South Island: Rain or showers in the west, mainly fine elsewhere.

Chatham Islands

Showers and westerlies. Showers becoming isolated later on Saturday.

ACTION REGISTER LOG

OPEN

Unit	Issue Severity	ACTION	DATE RAISED	WHO	DUE DATE	IMPACT	UPDATE/OUTCOME	DATE CLOSED
IT	MEDIUM	IT working with One.NZ and VS to identify and deliver contingent solutions for sites that do not have one.NZ connectivity.	12/09/23	Paul [REDACTED] CIO	19/09/23	Reputational - direct impact on VS staff across the region.	Working with the provider to resolve this.	Ongoing