

5 June 2024



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Anon

fyi-request-26951-18a33505@requests.fyi.org.nz

Kia ora

Your Official Information Act request, reference: GOV-032587

Thank you for your emails of 23 and 27 May 2024, asking for the following information under the Official Information Act 1982 (the Act):

This is also a request for the complete list of ACC's internal rules. If ACC has a web page that lists the internal rules, and has links to these documents, then please provide me with the web address.

It would be very helpful if ACC were to include dedicated pages to rules, policies and processes, with the lists of those documents, and links to the actual document. This would allow your team to focus on more complicated tasks that require research and compiling data.

To clarify, if ACC does not provide the list as a dedicated web page, please provide the list in excel format or a searchable pdf, which can be easily converted to excel spreadsheet.

Your request for rules, policies, and processes to be added to our website

We are unlikely to add a list of our business rules or copies of all of them onto our website. These rules are updated frequently and would require a lot of our time to update and maintain.

We do have some of our policies and processes on our website, here:

www.acc.co.nz/resources#/category/14

I have attached a list of our current internal business rules

This list contains the names and purpose of each rule.

As this information may be of interest to other members of the public

ACC may publish a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available

www.acc.co.nz/resources/#/category/12.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

If you are not happy with this response, you can also contact the Ombudsman via

info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi

A handwritten signature in black ink, appearing to read 'Chris Johnston', written over a light blue horizontal line.

Christopher Johnston

Manager Official Information Act Services

Government Engagement