



Health and Disability Commissioner
Te Toihau Hauora, Hauātanga

10 June 2024

Gloria Ashton

By email: fyi-request-26730-c4add1df@requests.fyi.org.nz

Tēnā koe Ms Ashton

Re: Information request
Our ref: E24HDC00632/NRO

Thank you for your email of 11 May 2024 requesting:

“I am writing to request all preconsultation documents relating to topics 1 and 5 of the 2024 Review of the Act and Code.

The HDC states that they wrote to 49 organisations and individuals and received 30 responses. I am requesting all of the responses that are relevant to topics 1 and 5.

The HDC also states there was hui to shape topics 1 and 5. I am also requesting documents from this.”

We also note your correction of 11 May 2024:

“There is an error in the HDC's consultation document where it says "We are also grateful to the providers, consumers and other sector leaders who attended hui to shape Topic 1 Supporting better and equitable complaint resolution and Topic 5 Considering options for a right of appeal of HDC decisions."

It is actually Topic 4 that is about the right of appeal, not Topic 5.

Therefore I want to amend my request so I am asking for the documents in relation to Topic 4 regarding right of appeal, not topic 5.”

On 16 May 2024 we sought to clarify an aspect of your request but received no response.

We have considered your request under the Official Information Act 1982.

Please find **enclosed** the information requested.

Information withheld

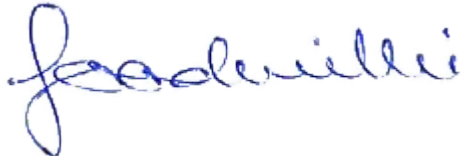
Please note that we have withheld the following information:

- Personal information of other individuals pursuant to section 9(2)(a) of the Official Information Act in order to protect their privacy.
- Staff comment pursuant to section 9(2)(g)(i) of the Official Information Act in order to maintain the effective conduct of public affairs through the free and frank expression of opinions by or between or to the Commissioner and her employees in the course of their duty.

In relation to the information withheld, we are of the view that the reasons outlined above are not outweighed by other considerations that render it desirable, in the public interest, to make this information available.

You may seek a review of this decision from the Office of the Ombudsman.

Nāku iti noa, nā



Dr Craig Goodwillie
OIA Team Leader

- Enc ACR Powerpoint - Process workshop 21-11-23
 Better and equitable resolution for all background paper December 23
 Feedback session Right of Appeal and HDC Process 11-01-24
 HRRT
 Initial scoping feedback_Redacted
 Process workshop invitation v2
 Revised notes Timely People-centred resolution workshop background paper
 21 November 23