

22 May 2015

D Lohr  
<mailto:fyi-request-2657-721dc622@requests.fyi.org.nz>

Dear Mr Lohr

### Official Information Act Request

Thank you for your request of 27 April 2015 asking for the following information :

*How is medical necessity determined by ACC?*

ACC does not determine “medical necessity” itself, this is determined by the registered Health Practitioner providing treatment and assessing the patient. ACC is the funder of and not a provider of medical treatment and bound by its legislation.

ACC's Treatment Provider handbook is a resource to assist health providers with advice and information on deciding if acute treatment/admission is necessary. A copy of this handbook is available via ACC's external website: <http://www.acc.co.nz/for-providers/publications-and-forms/treatment-provider-handbook/index.htm>.

Another source of information that may assist you would be Cole's Medical Practice in New Zealand. This publication provides an introduction to legislation, ethical standards and guidelines which govern medical practice in New Zealand. You can view this information via the following website: <https://www.mcnz.org.nz/news-and-publications/cole-s-medical-practice-in-new-zealand>.

I trust this information is helpful. If you have any questions about the information provided, ACC will be happy to work with you to resolve these. Please address any concerns by emailing [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz) or in writing to *Government Services, PO Box 242, Wellington 6140*.

If you're unhappy with ACC's response, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602 between 9am and 5pm on weekdays, or write to *The Office of the Ombudsman, PO Box 10152, Wellington 6143*.

Yours sincerely

*Government Services*  
**Government Services**