



4 June 2024

Rachel

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DOIA 2324-2318

Tēnā koe Rachel

Thank you for your email of 19 April 2024 to the Ministry of Business, Innovation and Employment (MBIE) requesting, under the Official Information Act 1982 (the Act), the following information:

*Could I please request any and all internal resources used by MBIE, Immigration New Zealand and their staff regarding the changes to AEWVs announced 7th April 2024. Internal resources include but are not limited to SOPs, decision trees, guides, memos, training guides, process flows, presentations and alert emails.*

On 9 May we asked you to clarify what was meant by 'alert emails', to which you responded "by "Alert emails" I mean emails that are internally sent to staff working on Employer Accreditations, Job Checks, AEWVs to alert them on updates, changes or clarification on points."

On 20 May 2024, MBIE sent you a letter noting that we had decided to extend the period of time available to make a decision on your request under section 15A(1)(a) of the Act, as the request necessitates a search through a large quantity of information and meeting the original time limit would unreasonably interfere with the operations of MBIE.

### **Our Response**

Please refer to the attached appendices for the information you have requested. Some information has been withheld under the following sections of the Act:

- 6(c) as making it available would be likely to prejudice the maintenance of the law, including the prevention, investigation, and detection of offences, and the right to a fair trial;
- 9(2)(a) to protect the privacy of natural persons; and
- 9(2)(g)(ii) the withholding of this information is necessary to maintain the effective conduct of public affairs through the protection of such Ministers, members of organisations, officers, and employees from improper pressure or harassment.

Please note some information has also been marked as out of scope.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you wish to discuss any aspect of your request or this response, please contact [inzoias@mbie.govt.nz](mailto:inzoias@mbie.govt.nz)

Nāku noa, nā

A handwritten signature in blue ink, appearing to read 'K. Bishop', written in a cursive style.

Karen Bishop  
General Manager, Service Design and Implementation  
Immigration New Zealand  
Ministry of Business, Innovation & Employment