

14 May 2024

Felix Lee

By Email: fyi-request-26451-e53f974e@requests.fyi.org.nz

Dear Mr Lee,

Official Information Act request – Remote Users Scheme

We refer to your OIA request dated 16 April 2024, as follows:

This is an OIA request for Remote Users Scheme.

Can you please let me know how many

- application were received*
- application were processed*
- applications were approved*

For the approved, how many:

-were assigned to have existing networks extended to them -were assigned to the grant for own solution

*For extending existing network, please provide data in a table with following headings:
network company name, technology, number of users*

*For own solution, please provide data in a table with following headings:
technology, number of users, average grant (\$) per user For technology, please distinguish between
satellite (geostationary) and satellite (low earth orbit) if possible, in addition to other technologies*

CIP has answered your queries below under each set of questions:

1. Can you please let me know how many:

- application were received**
- application were processed**
- applications were approved**

Answer:

The first phase of RUS provided a broadband internet service to an area by extending existing networks. Those still without coverage after this phase, could apply to receive a one-off grant of up to \$2,000 towards set up and installation costs of a suitable broadband solution if eligible.

Applications for the one-off grant were as follows:

As of 1-May-2024		
Applications Received	Applications Processed	Applications approved (Eligible)
1356	1354	253

*Applications processed reflect removal of duplications received

2. For the approved, how many were assigned to have existing networks extended to them -were assigned to the grant for own solution.

Answer:

Extending of existing networks:

Please refer to question 3 below for details on households covered by extending existing networks (wireless broadband coverage).

Grant for own solution:

80 applicants claimed for grant funding out of 253 approved eligible applications.

3. For extending existing network, please provide data in a table with following headings: network company name, technology, number of users.

Answer:

CIP partnered with 3 Wireless Internet Service Providers (WISPs) to extend their terrestrial coverage and supply connectivity to 168 households.

Network Company Name	Technology	Number of Users
InspireNet	Wireless Broadband	111 Households Covered
Unifone	Wireless Broadband	26 Households Covered
Kiwi Wifi	Wireless Broadband	31 Households Covered

4. For own solution, please provide data in a table with following headings: technology, number of users, average grant (\$) per user for technology, please distinguish between satellite (geostationary) and satellite (low earth orbit) if possible, in addition to other technologies.

Technology	Number of users	Average grant \$
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Starlink	60	\$968.4
Mobile phone boosters, hardware, and installation	4	\$1107.9

* Note: data is based on 64 claims paid to date out of 80 approved claims.

CIP notes that you are entitled to make a complaint to the Office of the Ombudsman under section 28(3) of the OIA.

Yours sincerely



Tanya Hansen
Crown Infrastructure Partners

