



17 April 2024

Nessy-Rose

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DOIA 2324-2064

Tēnā koe Nessy-Rose

Thank you for your correspondence of 20 March 2024 to the Ministry of Business, Innovation and Employment (MBIE) requesting, under the Official Information Act 1982 (the Act), the following:

- 1. The total number of case officers currently allocated to processing Parent Category Resident Visas as of 20th March 2024.
- 2. The branch of Immigration New Zealand that is currently assigned the task of assessing and processing these visas.
- 3. The total number of Parent Category Visas accepted for processing by INZ as of 20th March 2024.
- 4. The current age date (in days) of visas from the date of 'lodgement acceptance' before being allocated to a case officer.
- 5. An organisational chart for the complete structure of Immigration New Zealand by branch, including employee names and titles.
- 6.The average time taken for a medical referral to be performed post-lodgement acceptance, and clarification on whether this referral is initiated at the time of acceptance of lodgement by a support officer or if it is carried out by the case officer at the time of allocation.

I am writing to advise you that MBIE has decided to extend the period of time available to notify you of a decision on your request under section 15A(1)(b) of the Act, as consultations necessary to make a decision on your request are such that a proper response to the request cannot reasonably be made within the original time limit.

As such, a proper response cannot reasonably be made within the original time limit. MBIE will notify you of a decision on your request no later than 26 April 2024.

If you wish to discuss any aspect of your request or this response, or if you require any further assistance, please contact inzoias@mbie.govt.nz

You have the right to seek an investigation and review by the Ombudsman of our decision to extend the time limit. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa, nā

Jack Price

Manager, Ministerial Services Associate Deputy Secretary Immigration Branch Immigration New Zealand Ministry of Business, Innovation and Employment