

18 April 2024

Cody Cooper

**By email:** [fyi-request-26163-e04541b6@requests.fyi.org.nz](mailto:fyi-request-26163-e04541b6@requests.fyi.org.nz)

**Customer Services**  
P. 03 353 9007 or 0800 324 636  
200 Tuam Street  
PO Box 345  
Christchurch 8140  
E. [ecinfo@ecan.govt.nz](mailto:ecinfo@ecan.govt.nz)  
[www.ecan.govt.nz](http://www.ecan.govt.nz)

Dear Cody

**Local Government Official Information and Meetings Act 1987 (“LGOIMA”):  
Request for Information**

I refer to your email of 20 March 2024 requesting information on Public Transport Farebox Recovery Targets and actual funding received for the current financial period for:

- a) Greater Christchurch Buses
- b) Greater Christchurch Ferries
- c) Timaru Buses
- d) Timaru MyWay.

Funding for public transport comes from four main sources: fares, targeted rates via regional councils, New Zealand Transport Agency grants, and other government agency grants.

We cannot provide complete answers to your request, however, below you can find an overview of the answers we can provide for the current financial period to date (July 2023 – Feb 2024). With regards to the Farebox Recovery Targets, we can only provide the Actual Farebox Recovery as we do not have Farebox Targets.

<i>Amounts are GST Exclusive</i>	<b>Actual Farebox Recovery</b>	<b>Rates</b>	<b>Grants</b>
<b>Greater Christchurch Buses</b>	20.9%	\$25,761,765	\$24,533,218
<b>Greater Christchurch Ferries</b>	33.6%	\$338,265	\$337,114
<b>Timaru Buses</b>	13.9%	\$60,098	\$43,378
<b>Timaru MyWay</b>	13.5%	\$709,977	\$915,910
<b>Total</b>	<b>n/a</b>	<b>\$26,870,105</b>	<b>\$25,829,620</b>

The Fare Revenue for Greater Christchurch Ferries and Timaru MyWay are withheld pursuant to section 7 (2)(b) of the Local Government Official Information and Meetings Act 1987 due to commercial sensitivity. Farebox recovery is calculated from revenue and operating costs. As operating costs are commercially sensitive, we are unable to release individual components that make up the farebox recovery calculation of individual routes. In this case we are unable to release the fare revenue of Diamond Harbour Ferry and Timaru MyWay separately. The fare revenue of these

routes is included in the amount mentioned below for Greater Christchurch and South Canterbury respectively.

<i>Amounts are GST Exclusive</i>	<b>Fare Revenue Total*</b>
<b>Greater Christchurch</b>	\$13,294,044
<b>South Canterbury</b>	\$283,217
<b>Total</b>	<b>\$13,577,261</b>

*\* Includes direct fares, Supergold funding, Community Connect Funding and Advertising funding*

You will be aware that if you are not satisfied with this response, you can refer this matter to the Office of the Ombudsman under s27(3) of the LGOIMA Act 1987.

Should you require any further information or clarification, please do not hesitate to contact [LGOIMA@ecan.govt.nz](mailto:LGOIMA@ecan.govt.nz) in the first instance.

Yours sincerely,



Giles Southwell  
Director Corporate and Public Transport Services