

8 May 2015

D Lohr
fyi-request-2590-f7de40f8@requests.fyi.org.nz

Dear Mr Lohr

Official Information Act 1982 – Notification of Time Extension

On 13 April 2015 you asked for information relating to ACC's customer service surveys.

ACC needs an extra 10 working days until 26 May 2015 to consult in order to make a decision on your request

This extension complies with Section 15A of the Act.

I wish to assure you that ACC will do all it can to respond to your request before the new due date, if that is at all possible.

If you have any questions about this letter please address these via to GovernmentServices@acc.co.nz

You also have the right to make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman
PO Box 10 152
WELLINGTON 6143

Yours sincerely

Government Services Team