

25 May 2015

Mr Dan Lohr
fyi-request-2589-8766fec7@requests.fyi.org.nz

Dear Mr Lohr

Official Information Act Request

I acknowledge your email of 23 May 2015, asking for an explanation as to the differing approval rates between treatment providers. You provided examples of providers that you consider have high approval rates, physiotherapists and those with lower approvals rates, chiropractors.

ACC acknowledges there are differences in approval rates between a range of providers, including physiotherapists and chiropractors. There are a number of reasons for this, particularly that approval decisions on treatment requests are made in accordance with ACC's governing legislation and the individual circumstances of the case.

The Official Information Act 1982 (the OIA) requires ACC to make decisions on releasing information it holds. It does not require agencies to provide explanations or opinions regarding information that has been released. Consequently, ACC will not respond to your questions under the OIA.

ACC is happy to answer your questions

If you have any questions about this response, I will be happy to work with you and can be contacted via email at GovernmentServices@acc.co.nz.

You also have the right to make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman
PO Box 10 152
WELLINGTON 6143

Yours sincerely



Government Services