

28 April 2015

D Lohr
fyi-request-2589-8766fec7@requests.fyi.org.nz

Dear Mr Lohr

Official Information Act Request

Thank you for your email of 13 April 2015 seeking the following information under the Official Information Act 1982:

“What percentage of pre-authorization for treatment requests were submitted, denied, or approved in the years 2009, 2010, 2011, 2012, 2013? I am assuming these requests would have been made on form ACC-32.

Please add pre-authorization using any different forms, and lay-out your answer in a reasonable fashion, perhaps in columns, listing type of treatment provider, the number of requests made by that group, and a column for approved and denied.”

The data requested is provided as follows:

- Appendix 1 – ACC32 treatment requests received and percentage approved and declined by calendar year, 2009 to 2014
- Appendix 2 - ACC32 treatment requests received and percentage approved and declined by calendar year and provider type, 2009 to 2014

Please note:

The ‘ACC32 - Request for prior approval of treatment’ is the form for providers to access pre-approval of additional treatments.

More than one treatment can be requested in one ACC32, and the data reflects individual treatment requests rather than the number of ACC32’s received. Treatments declined have been calculated as the difference between treatments requested and treatments approved.

If you have any questions about the information provided, ACC will be happy to work with you to resolve these. Please address any concerns by emailing GovernmentServices@acc.co.nz or in writing to *Government Services, PO Box 242, Wellington 6140.*

Yours sincerely

Government Services

Government Services

Appendix 1:

ACC32 treatment requests received and percentage approved and declined by calendar year, 2009 to 2014

Calendar year	Number of treatments requested	Percentage of treatments approved	Percentage of treatments declined
2009	918,341	85%	15%
2010	414,760	73%	27%
2011	455,819	79%	21%
2012	472,325	80%	20%
2013	483,080	80%	20%
2014	526,858	86%	14%

Appendix 2:

ACC32 treatment requests received and percentage approved and declined by calendar year and provider type, 2009 to 2014

Calendar year	Provider type	Number of treatments requested	Percentage of treatments approved	Percentage of treatments declined
2009	Acupuncturist	54,191	76%	24%
	Chiropractor	48,092	78%	22%
	Hand Therapy	28,807	89%	11%
	Occupational Therapist	833	97%	3%
	Osteopaths	20,895	67%	33%
	Physiotherapists	762,757	87%	13%
	Podiatrist	2,765	70%	30%
2010	Acupuncturist	14,127	58%	42%
	Chiropractor	9,901	45%	55%
	Hand Therapy	25,115	83%	17%
	Occupational Therapist	131	88%	12%
	Osteopaths	6,539	37%	63%
	Physiotherapists	356,773	74%	26%
	Podiatrist	2,174	61%	39%
2011	Acupuncturist	11,650	69%	31%
	Chiropractor	7,274	47%	53%
	Hand Therapy	29,926	87%	13%
	Occupational Therapist	38	100%	0%
	Osteopaths	6,206	56%	44%
	Physiotherapists	399,063	79%	21%
	Podiatrist	1,662	63%	37%
2012	Acupuncturist	15,257	69%	31%
	Chiropractor	7,536	49%	51%
	Hand Therapy	33,620	85%	15%
	Occupational Therapist	47	51%	49%
	Osteopaths	7,567	61%	39%
	Physiotherapists	406,557	81%	19%
	Podiatrist	1,741	56%	44%
2013	Acupuncturist	16,290	66%	34%
	Chiropractor	7,288	51%	49%
	Hand Therapy	35,446	87%	13%
	Occupational Therapist	20	100%	0%
	Osteopaths	8,560	60%	40%
	Physiotherapists	413,899	81%	19%
	Podiatrist	1,577	53%	47%
2014	Acupuncturist	17,861	73%	27%
	Chiropractor	7,066	53%	47%
	Hand Therapy	37,306	89%	11%
	Osteopaths	9,461	66%	34%
	Physiotherapists	453,257	87%	13%
	Podiatrist	1,907	58%	42%