

Monday 12 February 2024

OIA IRO-566 Name: Carl Wiggin Email: <u>fyi-request-25360-361a2f28@requests.fyi.org.nz</u>

Kia ora Carl,

## Official information request regarding water leaks.

Thank you for sending through this request, dated Tuesday 9 January 2024. Today, Thursday 11 January 2024, Wellington City Council transferred your request to us in full.

The Local Government Official Information and Meetings Act 1987 (the Act) requires that we advise you of our decision on your request no later than 20 working days after the day we received it. Unfortunately, we cannot meet the timeframe and must therefore extend the time to make our decision on your second, third and fourth question to Friday 1 March 2024.

This extension – which is being made in accordance with <u>Section 14(1)(b)</u> of the Act – is necessary because consultations necessary to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit.

Please visit the <u>Leaks. We're working on it</u> page on our website which details the number of known leaks and open tickets.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at <u>www.ombudsman.parliament.nz</u> or freephone 0800 802 602.

Ngā mihi,

Liam Davies Governance Coordinator

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Wellington Water is owned by the Hutt, Porirua, Upper Hutt and Wellington City Councils, South Wairarapa District Council and Greater Wellington Regional Council. We manage their drinking water, wastewater and stormwater services.

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