

19 January 2024

Mr D Greenhalgh
fyi-request-25315-a8c8a785@requests.fyi.org.nz

Tēnā koe Mr Greenhalgh

Official information request HNZ00035460

Thank you for your Official Information Act request to the Ministry of Health – Manatū Hauora on 31 December 2023. Your request has been forwarded to Health New Zealand – Te Whatu Ora for a response.

You requested a list of organisations that are funded to provide emergency medical response under the Primary Response in Medical Emergencies (PRIME) Programme. Te Whatu Ora contracts with Hato Hone St John (HHStJ) for the general administration of PRIME for health-related services, including administration of payments to general practices. The Accident Compensation Corporation (ACC) funds PRIME for injury-related services through separate contracts with service providers of PRIME. I am advised that ACC will respond to you separately about ACC-funded PRIME organisations.

As Te Whatu Ora does not contract directly with the organisations that deliver PRIME services, we are instead providing a link to an interactive map of PRIME sites contracted by HHStJ on behalf of Te Whatu Ora: [PRIME site map](#). If you require a list of organisations' legal names, you will need to contact HHStJ directly at info@stjohn.org.nz.

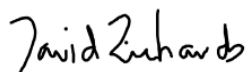
How to get in touch

If you have any questions, you can contact us at hnzOIA@health.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Te Whatu Ora may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



David Richards
Group Manager Ambulance – Living Well
National Commissioning