5 April 2024

M Bell

fyi-request-25291-f51939f4@requests.fyi.org.nz

Tēnā koe M Bell

Your request for official information, reference: HNZ0004537

Thank you for your email on 6 March 2024, asking Health New Zealand | Te Whatu Ora for the following under the Official Information Act 1982 (the Act):

From personal experience doing this type of stuff I know it is not that hard to supply filtered correspondence from 1 person's office account utilizing the modern suite of tools available. Reading through 18(f) of the act and also the ombudsman's guide to 18(f) it does not appear you have discharged your responsibility to comply with the act. If it was genuinely the case that substantial collation as per 18(f) needed for the existing scope, why did you not consult with me to further refine, or offer alternative suggestions?

As you will be aware, Health NZ contacted you on 27 February 2024 to ask if you were willing to refine your previous request. As we explained in our previous response, we considered that your refined request did not amend the scope of the request in such a way that would enable us to respond. Health NZ stands by this decision.

Please note, Health NZ remains open and willing to work with you on any refined request you may wish to make in future.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Nāku iti noa, nā

Danielle Coe

Manager (OIA) Government Services Health New Zealand | Te Whatu Ora

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