

23 January 2024

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Our reference: OIA23-24 367

Tēnā koe

Official Information Act 1982 Request

Thank you for your enquiry of 8 December 2023, asking for information about personal grievance claims under the Official Information Act 1982 (the OIA). Your questions, together with our response to each, are as follows:

1. *The number of Personal Grievances raised in your Ministry, in the last 3 years broken down by year, and categories (for example: Bullying, Unjustifiably disadvantaged, constructive dismissal etc)*

In the last three years (ended 30 June 2023), there was one personal grievance raised against Toka Tū Ake EQC in the 2021 financial year. It was a claim of unjustified disadvantage.

2. *The number of Mediation that took place broken down by year*

One – in 2021.

3. *The number of successful mediation broken down by year*

One – in 2021.

4. *Of the PGs raised, how many went to Employment Relations Authority broken down by year?*

None.

5. *How many cases were found against the Ministry broken down by year?*

Not applicable.

6. *How much money – in total- were paid to settle these cases / or pay the fee required by ERA broken down by year?*

No payments were made to settle the case.

7. *How much money was covered by the Ministry's liability insurance?*

Nothing was covered by liability insurance.

8. *How much money – in total – were paid to external Legal consultants to defend the cases filed in ERA or to prepare the responses to the case broken down by year?*

\$739.50 (excl GST).

9. *How many ERA cases resulted in reinstatement of employee broken down by year?*

None.

10. *If a case is found against the Ministry (the Ministry lost), what are the consequences to the Manager involved in the incident?*

This would depend upon the facts and nature of the case.

You have the right to ask the Ombudsman to investigate and review this response. The Office of the Ombudsman can be contacted through their website at www.ombudsman.parliament.nz.

Ngā mihi



Tina Corbett

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