

26 February 2024

Chris Johnston
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Tēnā koe Chris,

Your request for official information, reference: HNZ00038556

Thank you for your email on 18 February 2024, asking Health New Zealand | Te Whatu Ora for the following under the Official Information Act 1982 (the Act):

One follow-up - a definition Could you please define the term Health Service User Population a little more clearly, and relate it to the general population. For example, does it include people registered with a GP on their roll, anyone who picks up a prescription in the last xxx months, visited an ER or screening program, born in a private hospital but registered with Plunket? What are the typical groups excluded? So what is the total as a proportion of the NZ census population figures (eg usually resident)? I am happy with a link to a website where this term is officially defined and quantified.

Response

You will find further information about the Health Service User Population (HSU) on the link below to the Stats NZ website, which includes a definition of the HSU.

<https://www.stats.govt.nz/reports/review-of-health-service-user-population-methodology>

How to get in touch

If you have any questions, you can contact us at hnzOIA@health.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



Danielle Coe
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TeWhatuOra.govt.nz

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Te Kāwanatanga o Aotearoa
New Zealand Government