



**National Headquarters**  
Fire and Emergency New Zealand  
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7 December 2023

Harwood Wilson  
By email: [fyi-request-24719-ab52f44b@requests.fyi.org.nz](mailto:fyi-request-24719-ab52f44b@requests.fyi.org.nz)

Tēnā koe Harwood

**Information Request** – 102 Main Street, Oxford

Thank you for your information request dated 12 November 2023 asking for the ICAD Incident Report for F3856014.

You have specifically asked for the ICAD report. The information in the ICAD report feeds into a more comprehensive report – the SMS Incident report. The SMS incident report provides similar details to the ICAD report but also includes a summary of the incident and in certain cases, comments from attending officers and the Fire Investigator. On that basis, we enclose the SMS Incident Report. However, if you still want the ICAD report, please let us know.

In accordance with the provisions of the Official Information Act 1982 (OIA), we enclose the SMS Incident Report (SMS Report). Some personal information has been withheld to protect the privacy of natural persons under section 9(2)(a) of the OIA. We do not consider that there is a public interest in the release of the information which outweighs withholding it. We have redacted the names of the firefighters who attended this incident. However, if you want their names, please let us know. We may need to consult with the individuals concerned, which may take some time.

Please note the SMS Report provided to you is generated by Fire and Emergency New Zealand's electronic station management system. In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa nā



Ethan Fett  
Acting Manager Information Requests  
encl

