

# AGENDA

## Telco Narrative Workshop

**9-10:30am, Kowhai / Microsoft Teams**  
**L6, Commerce Commission**  
**17 June 2022**

**Attendees:**

Paul Giles, Anna Griffiths

**Client attendees:**

Tristan Gilbertson, Elisabeth Welson, John Small, Nick Russ, Rachael Coyle, Brendan Dempsey, Ben Oakley, Andrew Young, Sam Norman

Time	Topic	Lead
9:00-9:10	Introduction to this work What we want to achieve Overview of work to date	Nick
9:10-9:50	Telecommunications narrative Presenting the Message House – how it works, a foundation for the engagement plan Building the Telecommunications Message House Discussion: Is this roughly right? Are there gaps? What should change? Introducing the call to action	Anna
9:50-10:25	Discussion What is our role in terms of consumer action?	Rachael
10:25-10:30	Wrap up and next steps	Nick

