

-----Original Message-----

From: Charlotte M <[fyi-request-24533-xxxxxxxxx@xxxxxxxxx.xxx.xxxx.xx](mailto:fyi-request-24533-xxxxxxxxx@xxxxxxxxx.xxx.xxxx.xx)>

Sent: Thursday, October 26, 2023 1:08 PM

To: Information National Library of New Zealand  
<[xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxx@xxxxxx.xxxx.xx)>

Subject: Official Information request - Why can't you use passwords with symbols?

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Dear National Library of New Zealand Te Puna Mātauranga o Aotearoa,

I was informed via email that your internal account system "does not allow symbols and we are unable to change this". This is undoubtedly a security flaw and I'd love to know why this is.

Yours faithfully,

Charlotte M

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This is an Official Information request made via the FYI website.

Please use this email address for all replies to this request:

[fyi-request-24533-xxxxxxxxx@xxxxxxxxx.xxx.xxxx.xx](mailto:fyi-request-24533-xxxxxxxxx@xxxxxxxxx.xxx.xxxx.xx)

Is [xxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxx@xxxxxx.xxxx.xx) the wrong address for Official Information requests to National Library of New Zealand Te Puna Mātauranga o Aotearoa? If so, please contact us using this form:

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