

10 November 2023

Barry Murphy

fyi-request-24510-xxxxxxx@xxxxxxx.xxx.org.nz

Dear Mr Murphy

Thank you for your email of 24 October 2023 to Kāinga Ora – Homes and Communities, requesting the following information under the Official Information Act 1982 (the Act):

Please provide any internal communications (email, slack, social media, txt messages, notes, any other form of communication or chat system within KO) to date for 2023 that related to official information requests to do with Teitei Dr, Ohakune.

As at 8 November 2023, Kāinga Ora has recorded 65 requests under the Act for information related to the proposed development at Teitei Drive, Ohakune. Many of these requests are large and/or complex. These requests necessarily require many individuals from across Kāinga Ora to be involved in gathering, collating, consulting (both internally and externally), reviewing and preparing the information for release, which naturally generates a significant amount of communications.

Therefore, I am refusing your request under section 18(f) of the Act as “*the information requested cannot be made available without substantial collation or research*”. It was determined that seeking refinement of the request, extending the timeframe or charging for its provision, would not allow the information to be provided.

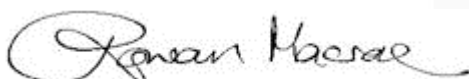
Furthermore, internal discussions relevant to decisions on requests made under the Act may be withheld under section 9(g)(i) of the Act to protect “free and frank expression of opinions...”.

We also consider your request to be frivolous or vexatious within the meaning of section 18(h) of the Act. Of the requests we have received, you submitted at least 44 of them, many of which ask for a significant amount of information or contain repeat questions which have been answered in our previous responses to you. Multiple requests are reactions to responses sent to you, and contain one-line questions, from multiple email addresses, which make it administratively challenging to manage the sheer volume of your requests. The burden on Kāinga Ora staff is significant, which results in them being unable to carry out their day-to-day tasks as they endeavour to respond to your requests.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602.

Please note that Kāinga Ora proactively releases our responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests/> with your personal information removed.

Yours sincerely



Rowan Macrae
General Manager People Governance and Capability