

## RUAPEHU DISTRICT COUNCIL

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27 May 2024

Hamish Carnachan Email <u>fyi-request-24462-c6f8c6a5@requests.fyi.org.nz</u> fyi-request-24476-0a78334a@requests.fyi.org.nz

Dear Mr Carnachan

## LETTER OF APOLOGY - LGOIMA DELAY MAYOR and CEO COUNCIL CREDIT CARD STATEMENTS and MAYOR and CEO EXPENSE CLAIMS

Council extends its apologies for its delay in providing a decision on requests dated 17 October and 19 October 2023, the reason for the delay in responding within the statutory timeframe was due to human error.

Council continues to review processes to improve on service delivery with a focus on working within legislative obligations. Council is committed to ongoing training and support across the organisation in this space.

Yours sincerely

TeRina Turanga INFORMATION MANAGEMENT OFFICER

