

# **Student visa**

Facilitator guide



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# Introduction

This guide prepares the facilitator to run a practical session based around case studies that build learner's knowledge.

# **Purpose**

The purpose of this course is to deliver all topics within the Student visa stream. This will be achieved by introducing the pathway characteristics, application criteria, and then learning through practically applying case studies to provide an end-to-end view of the process.

# **Learning outcomes**

At the end of this course, learners will be able to:

- explain the end-to-end process for applying and assessing a Student visa application
- describe the criteria that make up a Student visa application
- apply the end-to-end process when assessing a Student visa application.

#### **Audience**

This course has been developed for immigration officers that will be processing applications under the Student visa stream.

#### **Course duration**

Four days

# **Preparation**

# **Prerequisites**

Before undertaking this course, the learner must have completed all courses in the 'first step' and 'learn your role' parts of induction.

# **Availability of Technical Advisor**

Before delivering this course, contact the target training site to arrange for a Technical Advisor (TA) to be available for the full duration of the course to support facilitation and to oversee the processing of live applications.

# **Required course resources**

- Facilitator computer and projector
- Participant computers
- Pens and whiteboard markers
- Case study files
- Student visa PowerPoint (electronic version and printed copy for each learner)
- Unprocessed applications for session with TA

# **Preparation**

- Pre-read this facilitator guide, in particular the **Facilitator Topics** that can be found in the right-hand column of each lesson plan. These topics provide generic information and links to instructions to help you prepare for the sessions.
- Check all links are still working and going to the correct places. Both within this document, and the linking 'topic' documents.
- Ensure you have all of the required course resources (see above) and the list of topic resources under each topic heading that specifies when these resources are used.

### **Facilitator topics**

The facilitator topics, listed in the right-hand column of each lesson plan, are designed to help the facilitator prepare for the delivery of this course. They provide generic information as well as links to relevant information, including instructions and external websites. As you deliver the course, keep the Facilitator Topic open in the background, so that you have the links at hand when you want to demonstrate or show information on the screen to learners.

### Room set-up

The room will need a screen for the facilitator to show PowerPoints and online information about Student visas, a white board and enough table space for learners to be able to write and read and to use their computers. The setup should be suitable for working in pairs as well as a whole class.

#### **Case studies**

Familiarise yourself with the case studies. Each case study has a cover sheet aimed to give the facilitator guidance on how the activity questions should be answered. Facilitators have the option of covering additional case studies, over and above those covered in this guide, if they feel the learners will benefit from extra instruction.

# Designation and authorisation assessment

# **Designation and authorisation**

For an immigration officer to be eligible to be designated and authorised, they must successfully complete all courses and assessments on the immigration officer induction programme.

#### **Evidence**

An immigration officer's eligibility to be designated and authorised will be evidence based from the following sources;

- a) passing a number of self-paced knowledge assessments,
- b) observations by the learning facilitator to ensure the learner has met the learning outcomes during the 'first steps' and 'learn your role' induction phases,
- c) observation and assessment by the technical advisor (TA) and learning facilitator to ensure the learner has met the learning outcomes for their specific visa pathway workshop,
- d) assessment by their direct manager as capable to perform the role

This evidence ensures the consistency of an immigration officer's skills, knowledge and practice from the learning process.

### **Learning facilitator**

The learning facilitator supports the learner by:

- Marking attendance on induction programme workshops. By marking attendance, the learning facilitator confirms that the learner has attended all
  courses and has also satisfactorily met all learning outcomes
- In collaboration with the TA, discuss and agree on the learner's overall performance in meeting the learning outcomes for their specific visa pathway
- Raise any concerns with the learner's People Leader, so they can make an informed decision about what further support is needed.

#### **Technical advisor**

The technical advisor supports the learner during their role specific visa stream learning by:

- Observing the learner throughout the practical activities during the specific visa stream workshop
- Completing quality control (QC) on any live applications assessed by an IO during the specific visa stream workshop
- In collaboration with the learning facilitator, discuss and agree on the learner's overall performance in meeting the learning outcomes for their specific visa pathway
- Raise any concerns with the learner's People Leader, so they can make an informed decision about what further support is needed
- Complete declaration of completion for each learner in Learn@MBIE. Sign off is based on the learner's performance in meeting:
  - 1. the learning outcomes in the 'first steps' and 'learn your role' induction phases and
  - 2. the learning outcomes in their specific visa pathway workshop.

The learning facilitator and technical advisor must be in agreement about a learner's overall performance in meeting the criteria for their specific visa pathway workshop in order to be suitably qualified and trained.

Confirm a time with the technical advisor to discuss each learner at the conclusion of the workshop. There is an observation and assessment guide to support this discussion. You'll find it on the Learn@INZ course page on Learn@MBIE under 'induction guides and resources'

# How to use this guide

This guide sets the order and key talking points for the Student pathway and is laid out as follows:

Time	Topic	Resource	Your notes
Suggested time for each section.	<ul> <li>Includes:</li> <li>instructions on how to deliver each section of the topic.</li> <li>the slide number when there is a PowerPoint to be displayed.</li> <li>model answers or links to the Ops Manual.</li> </ul>	Resources needed for each section of a topic, including the relevant PowerPoint slide.	Background information to help the facilitator prepare. Includes links to:  Relevant INZ information (eg Operations manual, INZ website, Verification Toolkit, etc.)  Information hosted on government websites (eg NZQA)  Includes space so the facilitator can add their own written notes during preparation.

### How to use the Student visa PowerPoint

The facilitator guide and PowerPoint slides should guide the facilitator through the delivery of this course. The slides contain:

- key points for the facilitator to talk to
- instructions for how learners can navigate to online information relating to a topic
- questions that learners need to answer on each of the case studies.

The case study questions in the **PowerPoint** slides do not include a corresponding immigration instruction number. The intention is that learners gain skill and confidence in finding relevant instructions. Links to immigration instructions, however, are included in this guide. This is for the facilitator's easy reference and for instances when learners need to be guided if are having difficulty finding relevant instructions.

A printed copy of the PowerPoint slides is to be given to each learner with the idea that they will use it to write their answers to the case study questions on it.

# **Course outline**

Time	Topic
DAY ONE 7 hrs	30mins
2 hrs 20mins	Welcome and Introduction to Student visa  Purpose: To understand what the Student visa is, the process for applying, and tools used to process applications.
3 hrs	Case study one Purpose: To learn and practically apply the processes and procedures that supports an immigration officer to decide Student visa applications.
2 hrs 15 mins	Case study two Purpose: To practically apply the processes and procedures that supports an immigration officer to decide Student visa applications.
15 mins	Review day one Purpose: To help consolidate learning from the course so far.
DAY TWO 6 hrs	30 mins
3 hrs 30 mins	Day two - Case study three  Purpose: To practically apply the processes and procedures that supports an immigration officer to decide Student visa applications.
2 hrs 30 mins	Case study four

Time	Topic
	<b>Purpose:</b> To practically apply the processes and procedures that supports an immigration officer to decide Student visa applications.
30 mins	Review day two
	Purpose: To help consolidate learning from the course so far.
DAY THREE 7h	rs
6 hrs 45 mins	Day three - Live applications with TA – session one
	<b>Purpose:</b> To practically apply the processes and procedures that supports an immigration officer to decide Student visa applications.
15 mins	Review day three
	Purpose: To help consolidate learning from the course so far.
DAY FOUR 7 h	rs
6 hrs 45 mins	Day four - Live applications with TA – session two
	Purpose: To practically apply the processes and procedures that supports an immigration officer to decide Student visa applications.
15 mins	Review day four
	Purpose: Review the key learning points before the course finishes.

## Welcome and introduction to Student visa

# **Topic outcomes**

By the end of this topic, learners will be able to:

- explain the key characteristics of the Student Visa
- describe the process for applying for a Student Visa
- describe the key agencies in New Zealand's education system
- list the INZ tools used to assess a Student Visa application
- become familiar with the various forms used by student visa applicants.

### **Topic resources**

- Facilitator computer and projector
- Student visa PowerPoint (and printed copy for each learner)
- Participant computers
- Flipchart paper on wall or whiteboard (headed Parking Board)
- Printed copy of paper-based Student Visa Application form (INZ1012)
- Case study one (one for each pair)
- Access to local Team site (arranged with TA).

# **Lesson Plan**

Time	Topic	Resource	Your notes
5 mins	Course welcome Show slide 2  Tell learners:      about how the course is structured and the topics that will be covered      the time that you will be taking breaks (morning, lunch and afternoon tea breaks and what time the day finishes; ensure you cover this point at the beginning of each day)      site specific health & safety emergency procedures      hand out the printed copy of the PowerPoints and suggest that they use it to record their answers on once we get to the case study questions.  Course structure and topics covered  Use the Course Outline as a reference as you provide learners with an overview of how the course is structured and the topics that will be covered. Explain that once we start working on the case studies they will first work in pairs, and then individually once they have gained confidence.	Printed copy of PowerPoint for each learner  Court outstand  Slide 2	Note: Suggest to learners that as the course progresses, they save key links to external information to their favourites so that they have easy access to these throughout the course and once they are in the role.  Facilitator to remind learners to do this as the course progresses.
15 mins	Student visa purpose and objectives Show slide 3 Ask the class	Student Visa purpose and objectives  • Student Visa Objectives ( )  • Four main types of provident in N2.  **Supervise of provident	Study in New Zealand <a href="https://www.studyinnewzealand.govt.nz/why-nz">https://www.studyinnewzealand.govt.nz/why-nz</a> <a href="https://www.studyinnewzealand.govt.nz/why-nz">nz</a>

Time	Topic	Resource	Your notes
	<ul> <li>What are the benefits (for both New Zealand and foreign nationals) of having overseas students come to New Zealand to study?</li> <li>Any ideas why they choose New Zealand?</li> </ul>	Slide 3	
	<ul> <li>Show Instructions <u>U1 Objectives</u> Lead a discussion about <ul> <li>how the policy links into attracting skilled migrants</li> <li>how the work we do supports New Zealand's export education market</li> <li>the ways students bring in foreign exchange.</li> <li>the other benefits to NZ (increased resources for public institutions, increased cultural exposure for NZ students)</li> </ul> </li></ul>	ERTHE ANATHORUSE	
	Lead discussion about the potential risks associated with student visa entry  Allow learners 5 mins to explore the information on the Study with New Zealand website.  Notes for facilitator on risks Discussion on risks might include:  applying for a higher level of study to gain entrance  education providers admit students who marginally meet academic entry requirements for financial gain.		
	<ul> <li>Education Providers (EP) established to make money while not meeting good educational standards, resulting in closures by</li> </ul>		

Time	Topic	Resource	Your notes
	NZQA or failures and possible damage to NZ's educational reputation.		
10 mins	How does a potential student know which visa type to apply for Show slide 4 and briefly speak to each method Allow learners 5 mins to navigate and explore the INZ website Explain that this is so they become familiar with the INZ website and where to find information about students  Methods  Approach an immigration adviser or an Education Agent (offshore)  Look on the INZ website  Call the Immigration Contact Centre (ICC) and speak with a customer services officer  Interact directly with a provider, for example offshore at an education fair or via word of mouth  Look on the Education NZ website	How does a student know which visa to apply for?  If you have to great the state of	INZ website https://www.immigration.govt.nz/new-zealand- visas  Education NZ's student facing page: https://www.studywithnewzealand.govt.nz/en
10 mins	Overview of Student visa criteria (Parking Board)  Show slide 5 and talk to each point  Allow learners 5 mins to explore the information on the INZ website	Overview of Student visas  Too types - international and downstic disalent  Too types - international and downstic disalent  Some primary, secondary and factory students are diserred florents that old fines at least and second and and and and and and and a some formation and all and and a some students and and as on a future to the students and as on a future to the students and as on a future to the students and a some students and a some students and a some students are a some students and a some students and a some students are a some students and a some students and a some students are a some students and a some students are a some students and a some students are some students and as a some students are some students and as a some students and a some students are some students and as a some students are some students are some students and as a some students are some students and as a some students are some students are some students are some students and as a some students are some stud	Offering a place to international students <a href="https://www.immigration.govt.nz/assist-">https://www.immigration.govt.nz/assist-</a> <a href="mailto:migrants-and-students/assist-students/understand-your-obligations/bringing-">migrants-and-students/assist-students/understand-your-obligations/bringing-</a>
	page "Offering a place to international students".	Slide 5	

Time	Topic	Resource	Your notes
	<ul> <li>Go to https://www.immigration.govt.nz/new-zealand-visas</li> <li>Click ASSIST MIGRANTS &amp; STUDENTS</li> <li>Click Assist students</li> <li>Click Understand your obligations</li> <li>Click Bringing international students to New Zealand</li> <li>Click Offering a place to international students</li> <li>Review instructions and write a list of any organisations or terms mentioned that they are unfamiliar with.</li> <li>Ask learners share the terms or organisations on their list and as they do so create a parking board.</li> <li>Explain that you (the facilitator) will cross the items off as they are taught throughout the course and as students become familiar with them. You, or the learners, may add further terms to the parking board as the course progresses.</li> <li>Parking Board</li> <li>Use a sheet of flipchart paper to keep track of any terms and organisations that learners may be unfamiliar with and cross these items off as they are covered in the course.</li> </ul>	Flipchart paper for parking board	international-students-to-new-zealand/offering-a-place-to-international-students
15 mins	Overview of Education system Show slide 6 Allow pairs 10 mins to explore the information on the NZQA, ENZ and MoE websites and to fill in the worksheets	Education System  With some layers to desire the first of a day for the first open of the first open of the first open of the first open of the first open open open of the first open open open open open open open open	

Time	Topic	Resource	Your notes
	NZQA  Go https://www.nzqa.govt.nz Click PROVIDERS & PARTNERS Click About education organisations  ENZ Go to https://www.enz.govt.nz/about-enz/  MoE Go to https://www.education.govt.nz/our-work/our-role-and-our-people/  Ask for a pair to share their answers to one (or more) of their descriptions.  If any of the education organisations haven't been covered by the pairs, then provide a brief definition.  Explain that we will be learning more about some of these organisations and our education system as we work through the case studies.	ER THE A	
10 mins	Tools used by employers and education providers Show slide 7 Briefly describe the VisaView tool used by employers and education providers to vet and enroll and students.	Tools used by employers + education providers  * fluction - worth that audions tools a valid viss. the conditions of the viss and the date of energy  **RZ - providers visa decision data to record of the large providers.  **Providers was decision data to record of the large providers and the large providers are process the majority of an application on RFZ behalf	VisaView Guide for Education Providers: <a href="https://www.immigration.govt.nz/documents/o">https://www.immigration.govt.nz/documents/o</a> <a href="mailto:nline-">nline-</a>

Time	Topic	Resource	Your notes
	VisaView VisaView is available for employers or education providers to verify if a prospective employee or student has the relevant visa to allow them to work /study. They need to register for a RealMe account in order to use VisaView.  Education providers can check if a non-New Zealand citizen can study in New Zealand. It verifies that prospective and current students hold a valid visa, the conditions of the visa and the date of expiry.  There is a privacy waiver on the student visa form that allows INZ to share information with the education provider named in their visa application, including the visa decision and their immigration status. Medical and character information is not shared.  Sometimes when an education provider cannot get a result in VisaView, they will check the Visa Verification Service (with the visa holder's permission) to see their visa conditions. This service can also be used by the visa holder themselves.	Slide 7	systems/visaviewguideforeducationproviders.pd f  Visa Verification Service   Immigration New Zealand
15 mins	Visa types Show slide 8 Allow pairs 10 mins to use the 'Explore visa options to study' tool to complete the table.	Constitution for the state of t	

Time	Topic	Resource	Your notes
15 mins	<ul> <li>Go to <a href="https://www.immigration.govt.nz/">https://www.immigration.govt.nz/</a></li> <li>Click Apply for a visa</li> <li>Click Study</li> <li>Select the visa you'd like to check</li> <li>Ask pairs to share any key differences between visa types.</li> <li>Explain that we will be looking at some of these visa types in more details as we work through the case studies.</li> <li>How does an immigration officer assess a Student visa application? Show slide 9</li> <li>Briefly explain the INZ tools (1 to 3) used when assessing applications</li> <li>Global Process Manual</li> <li>Visa Assessment Tools</li> <li>Operations Manual</li> <li>Ask learners to navigate to each tool /resource so that they know how to access them</li> <li>Ask the TA to give an overview of the resources held on the Sharepoint site and ensure the following are covered (local TA to lead)</li> <li>Additional VATs</li> <li>Simplification SOPs</li> </ul>	Assessing an application Open you have recoved an application. 1. Oplied Process Manual 2. Use the Vall assessment bod, and the 1. Operations Manual 3. Tream (Disreption) 597  Slide 9	Global Process Manual: http://inzkit/publish/globalprocessmanual/#574 25.htm  Visa Assessment Tools: http://thelink/content/inzkit/Pages/verifying-and-assessing.aspx  Operational Manual: http://inzkit/publish/opsmanual/#66958.htm

Time	Topic	Resource	Your notes
	Flow charts to help interpret instructions and to understand processes (attendance and progress, NSCs, work rights)		
	Instructions for accessing tools:		
	On Te Taura (The Link), go to:		R
	1. About us		
	2. Our groups		
	3. Select Immigration New Zealand	ER THIS	
	<ul><li>4. Resources</li><li>5. Click INZkit to access the following:</li></ul>		
	Click Processing applications , click on View under 'Global	Mire	
	Process Manual', click <b>Temporary visa</b>		
	2. Click Verifying and assessing, scroll down and click Student Visa		
	Assessment Tool		
	3. Click Operations Manual, click Temporary entry class visas, then		
	Student visas		
	4. Your Team (Sharepoint) site		
10 mins	Overview of student visa requirements	U3 Student Visa requirements - overview	Requirements student visas
	Show slide 10	Have paid tuition fees or sufficient funds to pay them     Meet accommodation requirements - if under 18yrs     Have fulfilled the purpose and met the conditions for temporary visus.	http://inzkit/publish/opsmanual/#66958.htm
	Provide a brief overview of the requirements.	temporary vices to maintain themselves  Agree to hold acceptable insurance  Have funds for entwend trees  Not be on a Guardina vice  Note a paredian if under 10 years	
	Explain that we will be referring to and learning more about each of		
	these requirements as we work through the case studies.	Slide 10	

Time	Торіс	Resource	Your notes
10 mins	Offer of place requirements  Ask learners "What do you think an offer of place needs to include?"  In pairs, allow them 5 mins to discuss the question and encourage them to use the Ops Manual to find the answer.  Show slide 11  Take 5 mins to debrief the question and talk to each point.	Offer of place requirements  Other of a place (1923)  Most shore  - Programme name and duration  - Provider statistics that programme is appropriate to student and they have tripilly reprinciply, and capability to succeed  - Taution fees - international, dementic, ceremit  - Substantial variations  Slide 11	Offer of Place <a href="http://inzkit/publish/opsmanual/#44909.htm">http://inzkit/publish/opsmanual/#44909.htm</a>
5 mins	Education provider obligations Show slide 12 Explain that U3.5(c) includes responsibilities of the education provider. Go into further detail and talk to each point.	Education provider obligations  Injustification to the flow assessed off one imaging their the programme is assessment for the singleter's beginning assessment in the singleter's beginning assessment in the singleter's beginning or the singleter's beginning	
5 mins	NZQA Rule 18 Show slide 13 Talk to each point  Facilitator notes - English language requirements The New Zealand Qualifications Authority (NZQA) sets English language entry requirements for international students through the NZQF Programme Approval and Accreditation Rules 2021 and the Training Scheme Rules 2012.  Providers are responsible for ensuring that the international students they enrol have the required level of English language proficiency for the level at which they intend to study.	Inglin language resultements for PE and IT Students. For programmes that on real faight language, students must present BETS or equivalent areas they have a qualiflustrate from NL, Australia, Canada, second, SA, IX or IS  Slide 13	https://www.nzqa.govt.nz/providers- partners/qa-system-for-teos/english- international-students/ Facilitator to explain Rule 18 is for the EP. The rule is there to ensure that the EP is satisfied with the applicant's English language ability before offering a place. This therefore raises concerns such as:  Can we decline an application on Rule 18?  Can we consider it when assessing a student visa application?

Time	Topic	Resource	Your notes
	Providers must keep evidence of this as part of their enrolment records for at least two years from the date of enrolment.		We cannot decline on Rule 18 as this is not immigration instruction.
	NZQA Rule 18 – lists the evidence a provider can accept for English language ability and therefore offer a place.  For all PTE and Te Pūkenga programmes that are not English language, students must present IELTS or equivalent unless they have a qualification from NZ, Australia, Canada, Ireland, South Africa, UK or US. There are other ways to prove English also, best review: https://www.nzqa.govt.nz/about-us/our-role/legislation/nzqa-rules/nzqf-related-rules/programme-approval-and-accreditation/miscellaneous-requirements/18/  Note: NZQA rules only apply to PTE and Te Pūkenga students.  University applicants will need to meet the requirements specified by the university. Schools do not have minimum English standards for entry. It is at the school's discretion.	ERTHIE R	Note: If you as an IO have concerns about the client's ability to undertake the study as they don't have good English language ability, this therefore raises concerns on the EP's credibility. You should discuss with a TA as this is a different conversation regarding the EP's compliance with NZQA rule. An IO should not be penalising the applicant/student for this unless the offer of place is fraudulent.
5 mins	Offshore applications – what's different?  Show slide 14  Talk to each point  As we prepare to look at some case studies, it's important to keep in mind if the applicant is onshore or offshore and consider our processes around PPI, assessment of bona fides, issue of interim visa, etc.	Offshore applications - what's different?  • Suidence of payment is not required until after the application has been approved in jumposite (AP) ( <u>18.11</u> )  • You may not need to me an applicate letters actioning the application of the other hands and the substitution of the third when the application of the third when the production in the transfer ( <u>17.75.1</u> ).  Slide 14	

Time	Topic	Resource	Your notes
	Ask learners to take a few moments to read through E7.15 which explains the difference for PPI when applicants are on and offshore.		
10 mins	Overview of the Application Forms – Student visa application  Explain that some applications require additional forms (e.g.  Sponsorship, Financial Undertaking for a student) and we will look at these as they arise in the case studies. You can also direct them to the two student visa checklist on the INZ website.  Hand out the following forms (one for each pair) and explain when it is used and briefly look at each section.  • Student Application form (INZ1012)  • Case study one - example of online form	Case study one (online form)  Student Visa Application (INZ 1012)	Student Visa Guide (INZ 1013) https://www.immigration.govt.nz/documents/fo rms-and-guides/inz1013.pdf  Student Visa Application (INZ 1012) https://www.immigration.govt.nz/documents/fo rms-and-guides/inz1012.pdf  First-time student visa checklist: https://www.immigration.govt.nz/documents/c hecklists/first-time-student-visa-application- checklist.pdf
	OFFICIANT		Continuing student visa checklist: https://www.immigration.govt.nz/documents/c hecklists/student-visa-application-checklist- continuing-international-students.pdf

# Case study one

# **Topic outcomes**

By the end of this topic, learners will be able to apply the end-to-end process when assessing a Student visa application.

# **Topic resources**

- Facilitator computer and projector
- Participant computers
- Student visa PowerPoint
- Case study one

#### **Lesson Plan**

<ul> <li>Facilitator computer and projector</li> <li>Participant computers</li> <li>Student visa PowerPoint</li> <li>Case study one</li> </ul> Lesson Plan				
15 mins	Explain: Up until now we have focussed on using the Ops Manual to familiarise with visa requirements by answering questions relating to a scenario. We've also assessed some applications using a similar approach.  Perhaps you have thought, "wouldn't it be useful if there was a checklist or something that would prompt and remind me to look at the relevant areas when assessing an application."	Student Visa Assessment Tool Provides a structure to follow and also finds to other explanes that may be needed when the clinic applicant requirements  Ver Extractor  Slide 15 Student Visa Assessment Tool	Student Visa Assessment Tool http://thelink/content/inzkit/Pages/verifying- and-assessing.aspx	

Time	Topic	Resource	Your notes
	This is where the Student Visa Assessment Tool (SVAT) comes in. It provides you with a structure to follow and also links to other systems you may need to use when checking applicant requirements.		
	Learners to spend time browsing the SVAT.  1. Go to <a href="http://thelink/content/inzkit/Pages/default.aspx">http://thelink/content/inzkit/Pages/default.aspx</a> 2. Go to Verify and assessing tools 3. Click Visa Assessment Tools 4. Go to Student Visa Assessment Tool 5. Click Open 6. Click Load Tool button 7. In the Triage Risk dropdown select Low 8. Take some time and explore this assessment tool.  Tip: Try changing the Triage Risk level to see how the VAT changes.	ER THE	
	Explain: You will learn more about this tool with your buddy/TA during live application processing later in the workshop.  We will use it when working through our case studies.		
5 mins	Case study one Hand out case study one	Case study one	<b>Note:</b> Ask learners, when answering questions about the case study, to summarise and pick out

Time	Topic	Resource	Your notes
	<b>Explain</b> to learners that they are to assume they are assessing this application as at 1 March 2019.		key points from the source information rather than quoting word-for-word, for example, from the Operations Manual.
	<ul> <li>Hand out case study one</li> <li>Triaged Risk Level: Low / low touch</li> <li>Principal Applicant name: XXXX XX</li> <li>Partnership status: Single</li> <li>Study period: 6 to 12 months</li> <li>Type of study: Secondary</li> <li>Offer of Study: from XXXX XXXXXXX XXXXXXXX</li> </ul>	ERTHE R	
5 mins	Low touch vs high touch (onshore only)  Explain the different processing requirements for low and high touch applications as per simplification SOP  Low touch/ high touch  Applications are processed based on the expected amount of work/touches it will likely require.  LT applications are those which are likely to be completed within 48 hours once assessment has begun.  HT is everything else.		
	Currently all low risk applications and some medium risk applications are considered or treated as LT.  While all high risk and some medium risk applications are treated as HT.		

Time	Торіс	Resource	Your notes
	MR applications are currently looked at by a "pre-assessor" to determine which "bucket" they will fall into.		
15 mins	Identity, health and character Show slide 16  As a recap ask the class:  • what are the documents that we need to check to confirm Identity?  • why do we assess Health (A4)?  • why do we assess Character (A5)?  Allow pairs 5 mins to answer the questions Ask a pair to report back on their answers to one (or more) of the questions Questions:  • What information has XXXXX provided in relation to identity?  • What information has XXXXX provided in relation to character?  • What information has XXXXX provided in relation to health  • Is there any information missing?	Slide 16	
20 mins	Study offer – evidence Show slide 17  Briefly explain the evidence requirements to the study offer (U3.5, U3.7)	Slide 17	Offer of Place The school has to confirm they have assessed and are satisfied that the programme is appropriate for the student's expectations, and that the prospective student has the English

Time	Topic	Resource	Your notes
	Allow pairs 10 mins to answer the questions Ask a pair to report back on their answers to one (or more) of the questions		language proficiency and academic capability to succeed in the programme offered. <a href="http://inzkit/publish/opsmanual/#44909.htm">http://inzkit/publish/opsmanual/#44909.htm</a>
	<ul> <li>Questions:</li> <li>What evidence must be included in an offer of place?</li> <li>What evidence must be included in a confirmation of enrolment?</li> <li>Does the application include all required evidence?</li> </ul>	ERTHE B	
30 mins	Study offer – Education Providers  Show slide 18  Provide an overview of requirements for education providers as outlined in the Education and Training Act 2020.  Explain that we will be learning more about education providers in later case studies  Briefly talk to the facilitator notes below  Remind learners that NZQA has rules for English language requirements for Te Pūkenga and private training establishments.  Note These rules do not apply to compulsory education and are therefore not applicable in XXXX's study.	Slide 18	English language entry requirements for international students  https://www.nzqa.govt.nz/providers-partners/qa-system-for-teos/english-international-students/#heading2-0

Time	Topic	Resource	Your notes
	Allow learners 5 mins to explore the information on the NZQA website  Facilitator notes - education providers U5 notes all (1) education providers must comply with a set of obligations via the (2) Education and Training Act 2020 administered by the (3) Ministry of Education and the (4) New Zealand Qualifications Authority (NZQA). (U5.5 Primary to U5.20 Universities) To provide an offer of place to foreign students the education provider must be a (5) signatory to the (6) Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021. This is administered by the (7) NZQA and can be confirmed on the NZQA website.  The NZQA complete (8) External Evaluation Reviews (EER) and determine what category rating the education provider is. Education Providers must be Cat 1, 2 or 3, so if an education provider (9) falls to a Cat. 4 a Student visa will not be granted (U5.1 d).  Note: Not all providers are subject to the EER process. The education provider also needs to be (10) 'accredited' to provide the programme offered and the 'programme' needs to be an approved programme. This is monitored by NZQA also in the case of PTEs and Te Pūkenga.  In pairs, allow 10 mins to answer the questions Ask a pair to answer one (or more) of the questions	Slide 19	Emphasise the need for NZQA approval of PTE and Te Pūkenga programmes/courses.  Search for Education Providers https://www.nzqa.govt.nz/providers/index.do  Once a provider is selected you can see if they are a Code Signatory and click to see further details of their approved programmes.

Time	Topic	Resource	Your notes
10 mins	<ul> <li>Questions: (slide 19)</li> <li>What are the requirements for schools? (U5.5)</li> <li>How would you check if XXXX's study offer is from an acceptable education provider?</li> <li>Tuition Fees</li> <li>Show slide 20</li> <li>Explain that students are required to provide evidence of having paid tuition fees before the visa is granted (U3.10)</li> <li>Explain that IOs can call the education provider to ask for details if evidence of tuition fee payment has not been provided and then to email a copy of the receipt.</li> <li>In pairs, allow 5 mins to answer the questions</li> <li>Ask a pair to answer one (or more) of the questions</li> <li>Questions:</li> <li>What instruction number outlines details about students who are exempt from providing evidence of fee payment? (U3.10 c)</li> </ul>	Slide 20	

Time	Topic	Resource	Your notes
	Circle which applies; XXXX has: paid in full / AIP / paid partial fees / Not paid / exempt		
	What are XXXX's study start and finish dates for his school year?		
25 mins	Funds for maintenance		Funds Transfer Scheme (FTS)
	Show slide 21	Slide 21	https://www.immigration.govt.nz/new-zealand-
	Briefly describe the Funds Transfer Scheme (FTS) (see Facilitator	Ell Olla	visas/apply-for-a-visa/tools-and-
	notes below)		information/education-quals-study/funds-
	The FTS is a secure way for students from some countries to transfer		<u>transfer-scheme</u>
	funds to support themselves in New Zealand. It is only available to	11/2n	
	students from:		
	• China		
	• India		
	<ul><li>Philippines</li><li>Sri Lanka.</li></ul>		
	• Sri Lanka.		
	Allow learners 5 mins to explore the information on the INZ website		
	about the FTS.		
	Go to <a href="https://www.immigration.govt.nz">https://www.immigration.govt.nz</a>		
	Click Apply for Visa		
	Click Preparing a visa application		
	Click Education qualifications and study		
	Click Funds Transfer Scheme (FTS)	Slide 22	

Time	Topic	Resource	Your notes
	Show slide 22 Discuss important considerations when assessing evidence of funds (U3.20.20) (needs to include evidence of enough funds for outward travel).  Allow pairs 10 mins to answer the questions Ask for a pair to report back on one (or more) or the questions.  Facilitator notes - Funds for maintenance The requirements the applicant must meet are clearly defined; however, the evidence/proof of how they meet them can be subjective and open to interpretation. There are some factors to consider in terms of what constitutes a "genuine source" and what "genuinely available" means. Common sense also plays a role here. The application must also include evidence that they have enough funds for outward travel.  The risk level of an application does not necessarily mean that the applicant has met all the policy requirements. It guides us as to whether we can accept documents on face value - for example funds documents, but does not mean that they will always hold the amount we require.  Availability - are they going to be able to access it while in New Zealand — will it be available to them throughout their stay. If it is in	ER THIE A	

Time	Topic	Resource	Your notes
	their account or for a child in a parent's account this is generally accepted. If the arrangement is something else then we need to ask ourselves is it actually available to meet their maintenance costs?		
	Genuine source - we need to take into account where it has come from so that we can be sure it is genuinely available to the student. The reason we check how long it has been in the account is that it is generally an indicator of whether the source of funds is likely to be of concern. If someone can't tell you where the funds come from, we can't be satisfied here.  What exactly we accept (loans, how far we go to determine genuine source) can vary at times based on market influences. For example, do we just accept that this money has transferred from the parents offshore is in fact the parents' funds - or do we ask for the parents' bank statements to confirm where they got the money etc.	ERTHE A	
	Facilitator Notes - Funds transfer scheme The FTS is a secure way for students from certain countries to transfer funds to support themselves while studying in New Zealand. The countries are  China India Philippines Sri Lanka.		

Time	Topic	Resource	Your notes
	ANZ Bank operates the FTS; it is one way for a prospective student to show they will have funds to support themselves while studying in New Zealand. They can transfer their funds securely to NZ and a set amount is released into their account each month to cover their living costs.  If the student wants to withdraw the entire amount they need to apply to ANZ for approval before this can happen. Setting up an account through the FTS scheme does not mean that a student's visa will be automatically granted. FTS does not address the source of funds for INZ, it only goes towards supporting the assertion that funds will be available to the student throughout their stay.  Questions:  Note to facilitator: Refer to case study one cover sheet for information about potential issues in regards to funds for maintenance.  • What are some acceptable types of evidence in relation to funds for maintenance? (U3.20)  • Does XXXX have sufficient funds?  • What are the reasons for your answer? (U3.20.30)	ER THE PARTION OF	

Time	Торіс	Resource	Your notes
10 mins	Accommodation Show slide 23	Slide 23	
	Allow pairs 5 mins to answer the questions		
	Ask for a pair to answer one (or more) of the questions	^	
	<ul> <li>Questions:</li> <li>What are the evidence requirements for accommodation?         (U3.15)</li> <li>How does XXXX's application meet these requirements?</li> </ul>	ER THIE	
10 mins	Guardianship ( <u>U3.30.a</u> ) Show slide 24	Slide 24	
	Explain that some applications may include a guardian		
	<ul> <li>Explain that we will be touching on guardianship in answering the questions below as we look closer at guardianship in a later case study</li> <li>Allow 5 mins to answer the questions</li> <li>Ask for a pair to answer one (or more) of the questions</li> <li>Questions:</li> <li>If XXXX wanted his mother to join him, could she apply to come to New Zealand as his guardian? (V3.100)</li> </ul>		
	What are the reasons for your answer?		
10 mins	Bona fide	Slide 25	

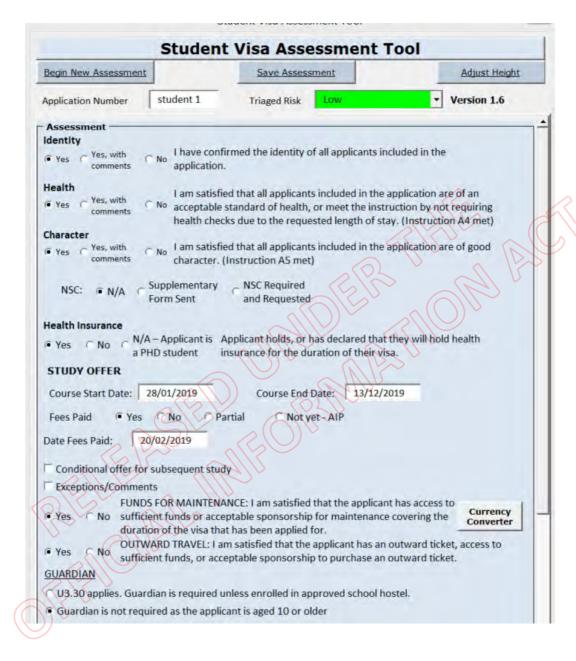
Time	Topic	Resource	Your notes
10 mins	Show slide 25  As a recap ask the class:  • why do we assess bona fides (E5.5)?  • what's the definition of bona fide (E5.1)?  • what do we check to determine whether a person is a bona fide applicant (E5.10)?  In pairs, allow 5 mins to answer the questions Ask a pair to answer the question  Question:  Based on the information in the application, do you have any concerns about XXXX being a "bona fide applicant"? (E5)?  Risk assessment  Show slide 26  Explain that the risk assessment questions at the end of assessment ensure all risks, as well as ways to mitigate them, are identified.  In pairs, allow 5 mins to answer the questions Ask a pair to answer one (or more) of the questions Notes to facilitator - Risk assessment  While IOs will be prompted to see risks and warnings early in the process of visa processing, at this stage the IO looks more closely at them to ensure all risks as well as ways to mitigate them have been	Resource  Slide 26	

Time	Topic	Resource	Your notes
	<ul><li>Questions:</li><li>Have you identified any risk?</li><li>If so what actions would you take to mitigate it?</li></ul>		
10 mins	Determining the application Show slide 27 In pairs, allow 5 mins to answer the question Ask a pair to answer the question Question: What is your decision in relation to the visa application?	Slide 27	
20 mins	Work rights  Show slide 28 and 29  Explain the work rights flowcharts	Slide 28	
	Show slide 29 Explain that there are requirements in relation to allowing a student to work Allow pairs 10 mins to answer	Slide 29 Slide 30	
	Ask a pair to answer one (or more) of the questions	Since 30	
	Questions:		

Time	Topic	Resource	Your notes
	<ul> <li>What age do holders of student visas have to be to be able to work? (U13.1)</li> <li>Up until what age do students require parental consent to work? (U13.10)</li> <li>What are the work types that you are not allowed to do on a student visa? (U13.1)</li> <li>What are the requirements for granting work conditions to a secondary school student?</li> <li>Has XXXXX met these conditions?</li> <li>Note: This case study is a great example of an application that is triaged as low risk but still has issues that need to be resolved. Low risk does not mean everything is perfect and that approval is a given.</li> </ul>	ERTHIE R	
	OFFICIAL		

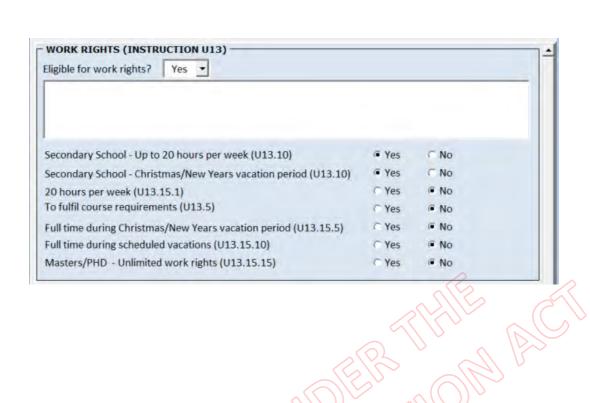
## **Case Study One: Visa Assessment Tool**

Use the screenshots below to debrief this part of the course for case study one.



A SECURE OF THE PROPERTY OF TH	ducation provider confirming that the applicant's accommodation is on (Pastoral Care of International Student) Code of Practice. U3.15 met.
<ul> <li>Evidence of accommodation</li> </ul>	on not required as applicant is aged 18 or over
ATTENDANCE & PROGRESS	
Yes CNo CN/A	Satisfied applicant has acceptable attendance and progress
Bona Fide  Yes Yes, with comments No Risk	I am satisfied that all applicants included in my decision are Bona Fide students. (Instruction E5 met)
No Risks Apparent Ris	k Identified
No specific risk has been ide accepted at face value	entified and all application information and supporting evidence has been

N/ <u>A</u>		cant Considered a	nd not offered to applicant	
AMS ALERT	s/warnings	Alp		
AMS Alerts/W	Varnings present? Ye	es • No		
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	s or alerts present			
NO Warning	3 of alerts present			
DECISION -				
Approve				
& Ammerica	Approve in Principle	← Approve as ETI	□ Approve as Limited Visa	
• Approve				
Other				
Other	rther information	(* PPI	C Withdrawn	



# Case study two

## **Topic outcomes**

By the end of this topic, learners will be able to apply the end-to-end process when assessing a Student visa application, where there is greater complexity.

# **Topic resources**

- Facilitator computer and projector
- Participant computers
- Student visa PowerPoint
- Case study two

# **Lesson plan**

Topic resources  • Facilitator computer and projector  • Participant computers  • Student visa PowerPoint  • Case study two  Lesson plan			
Time	Topic	Resource	Your notes
5 mins	Organise class into pairs (see note in the 'Your notes' column)  Hand out case study two  Triaged Risk Level: Medium / High touch  Principal Applicant name: YYYYYY YYY (Miss)  Visa status: Does not hold current visa / previous application  Study period: More than 6 months and less than 12 months  Offer of Place: YYYY YYYYYYY  Type of study: Primary  Guardian Name: (Ms)  Relationship to PA: Mother  Partnership status: Divorced  Visa status: Application for Special Category Visitor Visa	Case study two	Note: Consider reorganising your pairs so that more confident learners are paired with those that require extra support.  Note: Remind learners when answering questions about the case study, to summarise and pick out key points from the source information rather than quoting word-for-word.

Time	Торіс	Resource	Your notes
20 mins	Identity, health and character requirements  Show slide 31  Allow pairs 10 mins to answer the questions  Ask a pair to report back on one (or more) or the questions	Slide 31	
	<ul> <li>Questions:</li> <li>YYYYYY meets the definition of 'dependent child' (E4.1.10) because she (complete the sentence)</li> <li>What are the evidence requirements for 'dependent children' (E4.5.10)?</li> <li>What evidence is required for this application in relation to custody (E4.1.15)?</li> <li>What information has been provided in relation to YYYYYY's identity, health and character?</li> <li>Is there any information missing?</li> </ul>	ER THIE	
10 mins	Study offer – evidence  Show slide 32  Allow pairs 5 mins to answer the questions  Ask a pair to answer the question  Question:  Does the application include all the required evidence for the offer of place? (U3.5, U3.7)	Slide 32	
10 mins	Study offer – Education providers Show slide 33	Slide 33	

Time	Topic	Resource	Your notes
	In pairs, allow 5 mins to answer the question Ask a pair to answer one (or more) of the questions		
	<ul><li>Questions:</li><li>Is YYYY YYYYYYY an acceptable education provider?</li><li>What are the reasons for your answer?</li></ul>	anylle.	
5 mins	Tuition Fees  Show slide 34 In pairs, allow 5 mins to answer the questions Ask a pair to answer one (or more) of the questions  Questions:  • Circle which applies; YYYYYY has: paid in full / AIP / paid partial fees / Not paid / exempt  • What are YYYYYY's study start and finish dates?	Slide 34	
15 mins	Funds for maintenance  Show slide 35  Allow pairs 10 mins to answer the questions Ask for a pair to report back on one (or more) or the questions.  Questions:  • Are you satisfied that there are sufficient funds to cover YYYYYY's stay in New Zealand?  • What are the reasons for your answer?	Slide 35	

Time	Topic	Resource	Your notes
	Note to facilitator Important to consider if the evidence provided was the same for the guardian, if so then IOs need to consider there if is sufficient funds to cover both applicants costs.		
10 mins	Accommodation  Show slide 36  Allow pairs 5 mins to answer the questions  Ask for a pair to answer one (or more) of the questions  Questions:  Does YYYYYY's application meet these requirements for accommodation?  What are the reasons for your answer?	Slide 36	
30 mins	Guardianship  Show slide 37 Allow pairs 15 mins to answer the questions  Ask for a pair to answer one (or more) of the questions  Questions:  Complete these statements:  Student visas will only be granted to students aged under 10 who are enrolled in any provider if they will be living in New Zealand with their legal guardian (see U3.30.1) unless  Visas for students aged under 10 are subject to the condition that	Slide 37	

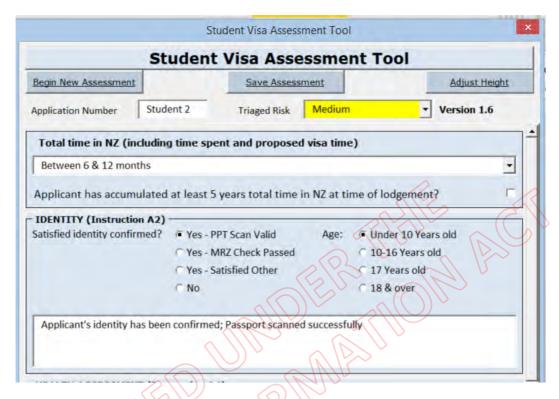
Time	Торіс	Resource	Your notes
	<ul> <li>Are you satisfied that can meet the responsibilities of a legal guardian?</li> <li>What are the reasons for your answer?</li> </ul>		
	Note to facilitator Children aged under 10 years must have their legal guardian with them when they come to New Zealand unless they are deemed domestic students (such as a dependent of a work visa holder) OR they are going to be living in an approved school hostel,eg boarding school.	ERTHE MATHOR	
	Our definition of guardian is set in line with the Ministry of Education's. Our definition of guardian is:		
	a) the person with the legal right and responsibility to provide for the care (including education and health) of an international student. This includes the student's biological or adoptive parents, testamentary guardian, or courtappointed guardian; and		
	b) the person who provides for the care of the student in the student's home country.		
10 mins	Bona fides		
	Show slide 38	Slide 38	
	In pairs, allow 5 mins to answer the question		
	Ask a pair to answer the question		
	Question:		

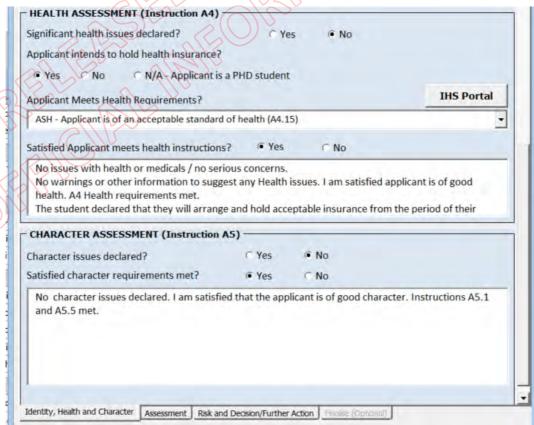
Time	Topic	Resource	Your notes
	Based on the information in the application, do you have any concerns about YYYYYY being a "bona fide applicant" (E5)?  U6.1 b notes that "potential" students can apply onshore for their student visa. Do you think that YYYYYY meets this or did they take steps to study before arriving in New Zealand as a visitor?  Note: U6.1 Programmes of study lasting longer than 3 months People who require a visa to visit New Zealand and who wish to come to New Zealand to study full-time for a period longer than three months must hold a student visa.  Potential students who are nationals of countries to whom a visitor visa waiver applies (see E2.1) may enter New Zealand as visitors and apply for a student visa after their arrival.  If there are any documents that show the family had taken steps before arriving in NZ (such as payment of fees, obtaining an offer of place etc) then you could PPI on this. Whether we choose to do this or not, would depend on other factors in the application. For example, was applying onshore a deliberate attempt to circumvent an offshore assessment?	ER THIE	
5 mins	Risk assessment  Show slide 39 In pairs, allow 5 mins to answer the questions Ask a pair to answer one (or more) of the questions	Slide 39	

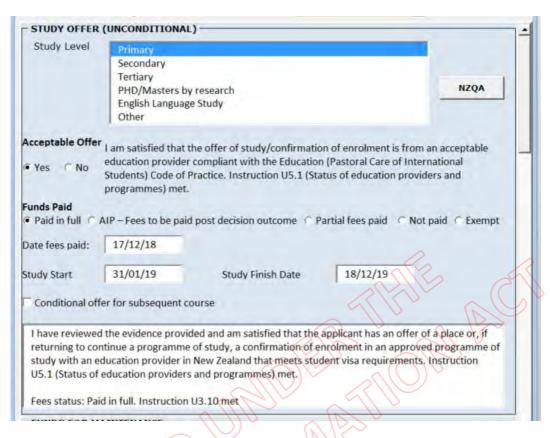
Time	Topic	Resource	Your notes
	<ul><li>Questions:</li><li>Have you identified any risk?</li><li>If so what actions would you take to mitigate it?</li></ul>		
15 mins	<ul> <li>Determining the application</li> <li>Show slide 40 In pairs, allow 10 mins to answer the questions Ask a pair to answer one (or more) of the questions</li> <li>Questions: <ul> <li>Are you satisfied that all of the requirements have been for this application?</li> <li>If not, what requirements have not been met and what would you do next?</li> </ul> </li> <li>Note: YYYYYY is 5 years old and the application is for a student visa to study until 18 December 2019's current visa expires on 31 March 2019. She has not submitted her application for a guardian visa yet. Therefore it appears that YYYYYY currently does not meet immigration instructions U3.30.</li> <li>Please share PPI responses with learners to show them how the matter was resolved.</li> </ul>	Slide 40	

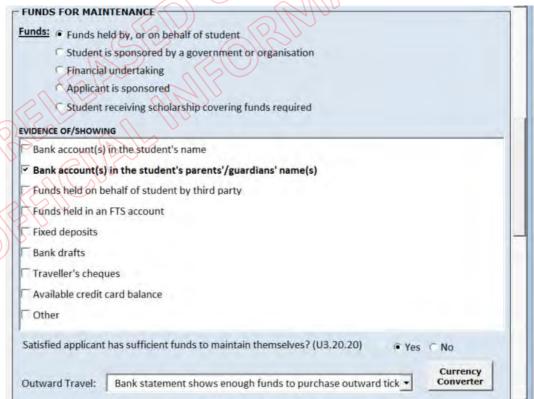
## **Case Study Two: Visa Assessment Tool**

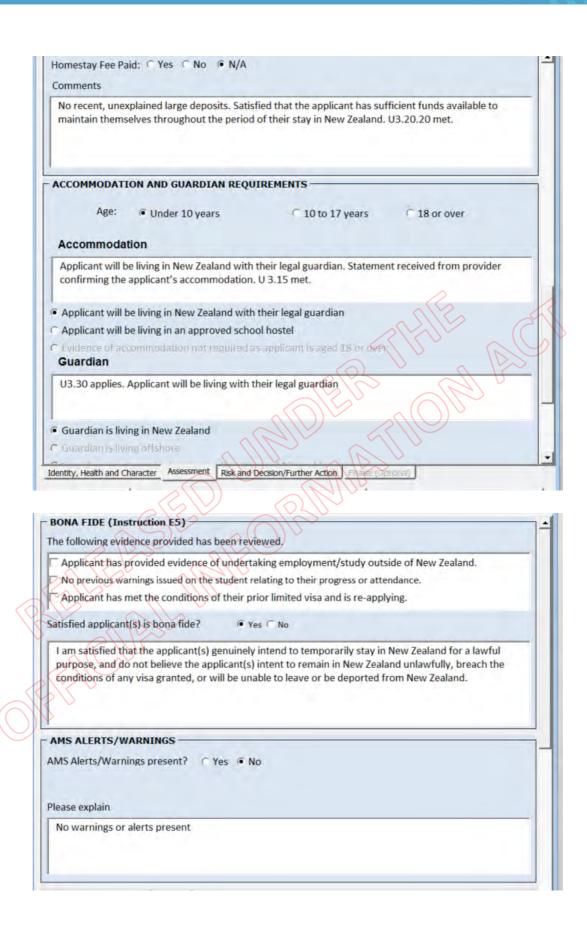
Use the screenshots below to debrief this part of the course for case study two.



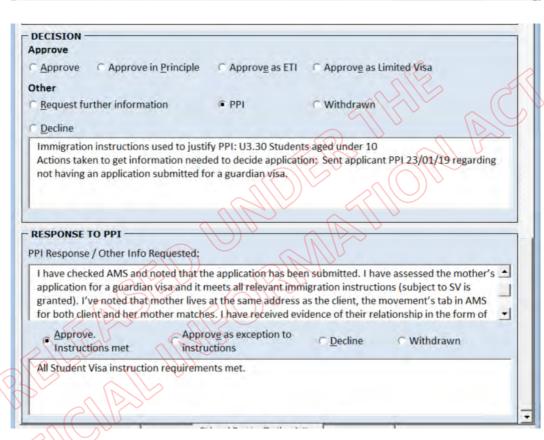








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onsidered and granted	○ Considered and not granted	
	tructions: onsidered and granted	



# **Review day one**

# **Topic outcomes**

By the end of this topic, learners will be able to recall and consolidate the learning from the course so far.

# **Topic resources**

Whiteboard markers

# **Lesson plan**

Time	Topic	Resource	Your notes
15 mins	Use this session as an opportunity to answer any questions learners may have as a result of the day's learning  Ask class to brainstorm on their key learning points from today.  You can use the following topics to help generate ideas.  NZ's education system  Visa types and requirements for students  Offer of study  Funds for maintenance  Guardianship  Provide an overview of tomorrow, ie we will be working on further case studies in pairs.	Whiteboard and markers	

# **Case study three**

# **Topic outcomes**

By the end of this topic, learners will be able to apply the end-to-end process when assessing a Student visa application, where there is greater complexity.

# **Topic resources**

- Facilitator computer and projector
- Participant computers
- Student visa PowerPoint
- Case study three

## **Lesson plan**

<ul><li>Particip</li><li>Student</li></ul>	tor computer and projector pant computers t visa PowerPoint udy three	ER THIE	
Time	Topic	Resource	Your notes
10 mins	Attendance and progress  Show slide 41  Explain that attendance and progress requirements are set out in instructions E3.20c and E3.20d  Explain that we will be look at these requirements in the next two case studies.	Slide 41	Note for Technical Adviser Share tips and provide guidance on how our new IO's can determine acceptable attendance and satisfactory progress.

Time	Торіс	Resource	Your notes
Time 45 mins	Acceptable attendance Show slide 42 Talk to the flowchart and the notes below on attendance and progress  Notes: Attendance and progress Progress and attendance can go hand in hand. You should consider:  How was their attendance?  What is their pass rate?  Have they have failed papers before?  What grades did they receive? Cs? Fails? Incompletes? – did they almost pass or not sit the paper at all?  Are they continuing with the same course? – ie. have they moved to a lower level course/subject – which could possibly make sense if they are not progressing but have been attending.  Is the EP showing support for the student—working with them to form a strategy (Study plan) to ensure they progress etc.	Slide 42	
	REMEMBER the EP had an obligation when offering a place, that they had assessed the student's academic and language abilities and that they were sufficient to undertake the course. They have determined the applicant should be able to successfully complete the course. However, IOs should always be aware that some EPs will enrol people that may not meet the thresholds – usually for financial gain.		

Time	Topic	Resource	Your notes
	<ul> <li>Questions:         <ul> <li>What things should you consider in relation to attendance and progress?</li> <li>What are some acceptable forms of evidence in terms or attendance and progress?</li> <li>Are you satisfied that XXXX meets the requirements for progress?</li> <li>If not what would you do next?</li> </ul> </li> <li>Note to facilitator:         <ul> <li>What is acceptable evidence will vary from provider to provider.</li> <li>Attendance reports and progress (or academic transcripts) vary considerably from EP to EP. Progress is very subjective when it comes to ELS and secondary school. Universities don't take attendance so don't ask for it etc. You won't get progress reports for PhD or Masters by research etc.</li> <li>Primary and intermediate schools – typical to see school reports. Progress is generally accepted. Focus more on attendance.</li> <li>Secondary schools - attendance should be provided and is carefully considered. Some providers report on all absences, some consider justified absences as present, some deem students more than 5-15 mins late as absent even if they show up. Focus is equal on attendance and progress.</li> <li>ELS – usually written subjective teacher reports so would generally accept progress unless it was really poor progress noted. Note that there are levels/stages within the different EL courses (e.g. beginner, intermediate, advanced), so just because a student is continuing in the same programme does not mean</li> </ul> </li> </ul>	ER THE	

Time	Topic	Resource	Your notes
	<ul> <li>they are not progressing. Because of this attendance is more the focus.</li> <li>PTEs – can vary depending on the type of qualification and structure of course. Often in paper/unit standard format so credits passed or units passed are often reported. Some have grading systems too. Some include those in progress others only indicate those with a result.</li> <li>ITPs – Institutes of Technology and Polytechnics / Te Pūkenga – don't usually take attendance so not usually requested. Focus is more on progress.</li> <li>Universities - don't take attendance so don't request this. Focus is progress. This is in the form of papers passed. PhD and Masters students often don't have papers throughout their course so they won't be able to provide academic transcripts - generally accepted unless specific information from the school of otherwise is on file (warnings).</li> <li>Call the EP if you have questions.</li> </ul>	ER THIE	

Time	Topic	Resource	Your notes
5 mins	<ul> <li>Hand out case study three</li> <li>Risk rating high / high touch</li> <li>Principle Applicant name: ZZZ ZZZZZ</li> <li>Partnership status: Single</li> <li>Study period: One Academic Year</li> <li>Type of study: Graduate Diploma in IT L7 (120 Credits)</li> <li>Offer of Study: from ZZZZZZZZ</li> <li>Explain that they will work on the case study activities individually; however, they may ask other class members or the facilitator for guidance if they need help at any stage.</li> </ul>	Case study three	Note: Allow time for discussion / an explanation after each set of case study questions in case any learners have come up with different answers
10 mins	Identity, health and character requirements  Show slide 43  Allow pairs 5 mins to answer the questions Ask for a volunteer(s) to report back  Questions:  What information has been provided in relation to ZZZ's identity?  What information has been provided in relation to ZZZ's character?  What information has been provided in relation to ZZZ's health  Is there any information missing?	Slide 43	
10 mins	Study offer – evidence Show slide 44 Allow pairs 5 mins to answer the question	Slide 44	

Time	Topic	Resource	Your notes
	Ask for a volunteer(s) to report back		
	Questions:  Does the application include all required evidence for the offer of place? (U3.5, U3.7)		
10 mins	Study offer – Education providers	ALTHE.	
	Show slide 45	Slide 45	
	Allow pairs 5 mins to answer the question	En COM	
	Ask for a volunteer(s) to report back		
	Questions:		
	Is ZZZZZZZZ an acceptable education provider?		
	What are the reasons for your answer?		
	a light a light		
	Note to facilitator		
	Mention that where schools have NZQA concerns there will be a		
	warning on the EP in AMS.		
5 mins	Tuition Fees		
	Show slide 46	Slide 46	
	In pairs, allow 5 mins to answer the questions		
	Ask for a volunteer(s) to report back		
	Questions:		
	Circle which applies;		
	ZZZ has: paid in full / AIP / paid partial fees / Not paid / exempt		
	What are ZZZ's study start and finish dates?		

Time	Торіс	Resource	Your notes
30 mins	Funds for maintenance Show slide 47 In pairs, allow 15 mins to answer the questions	Slide 47	
	<ul><li>Questions:</li><li>What financial support does ZZZ have in place for his studies?</li><li>What are the reasons for your answer?</li></ul>	THE	
15 mins	Accommodation  Show slide 48 Allow pairs 10 mins to answer the questions Ask for a pair to answer one (or more) of the questions  Questions:  Does ZZZ's application meet these requirements for accommodation?  What are the reasons for your answer?	Slide 48	
20 mins	Education History  Show slide 49  Allow 15 mins to answer the question  Ask a pair to answer the questions  Questions:  What concerns if any, do you have about ZZZ's choice of study given his education history?  What are the reasons for your answer?	Slide 49	
20 mins	Bona fides	Slide 50	CTUDENT VICA LEACHITATED CHIDE LET

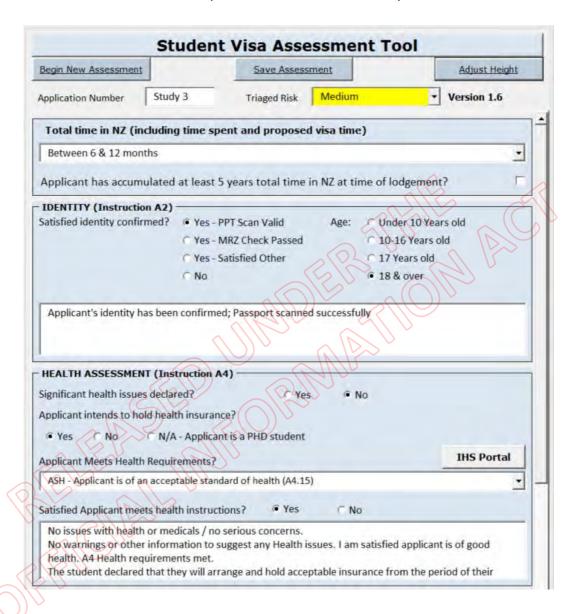
Time	Topic	Resource	Your notes
	Show slide 50 In pairs, allow 15 mins to answer the question Ask a pair to answer the question		
	Question:  Based on the information in the application, do you have any concerns about ZZZ being a "bona fide applicant?" (E5)?	OF THE	
15 mins	Risk assessment  Show slide 51 In pairs, allow 10 mins to answer the questions Ask a pair to answer one (or more) of the questions  Questions:  Have you identified any risk?  If so what actions would you take to mitigate it?	Slide 51	
15 mins	Determining the application  Show slide 52 In pairs, allow 10 mins to answer the questions Ask a pair to answer one (or more) of the questions	Slide 52	
	<ul> <li>Questions:</li> <li>Are you satisfied that ZZZ has met all of the requirements for this visa type?</li> <li>If not, what requirements have not been met and what would you do next?</li> </ul>		

Time	Topic	Resource	Your notes
	<b>Note:</b> Please refer to the case study overview to summarise the outcome of ZZZ's application.		

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# **Case Study Three: Visa Assessment Tool**

Use the screenshots below to debrief this part of the course for case study three.



## **Triaged Risk Level**

Medium

#### **Application Information**

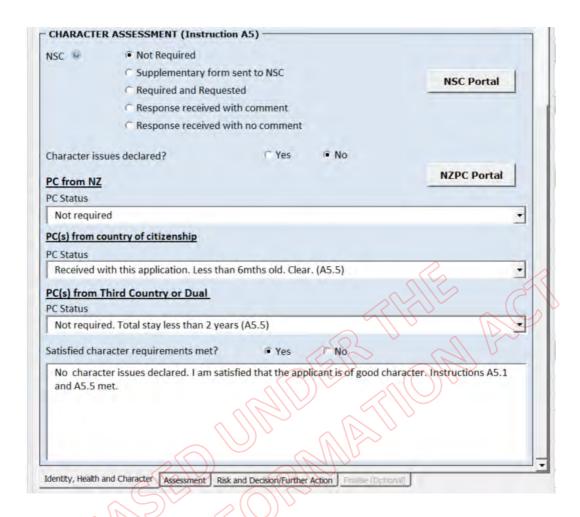
Total Time in New Zealand (From Arrival To End Of Proposed Visa) Between 6 & 12 months

## **Identity Information**

- Age? 18 & over
- Satisfied ID confirmed? Yes PPT Scan Valid
- Identity comments: Applicant's identity has been confirmed; Passport scanned successfully

### **Health (Instruction A4)**

- Significant health issues declared? No
- Applicant intends to hold health insurance? Yes
- Applicant Meets Health Requirements?
   ASH Applicant is of an acceptable standard of health (A4.15)
- Satisfied Applicant meets health instructions? Yes
- Health comments: No issues with health or medicals / no serious concerns.
  - No warnings or other information to suggest any Health issues. I am satisfied applicant is of good health. A4 Health requirements met.
  - The student declared that they will arrange and hold acceptable insurance from the period of their enrolment until the expiry of their student visa. Instruction U3.45 met.



### Character (Instruction A5)

- NSC: Not Required
- Character issues declared? No
- PC from NZ: Not required
- PC(s) from Country of Citizenship: Received with this application. Less than 6mths old. Clear. (A5.5)
- PC(s) from Third Country or Country of Dual Citizenship: Not required. Total stay less than 2 years (A5.5)
- Satisfied character requirements met? Yes
- Character comments: No character issues declared. I am satisfied that the applicant is of good character. Instructions A5.1 and A5.5 met.

Study Level	Primary Secondary			
	Tertiary			
	PHD/Masters b English Langua Other			NZQA
Acceptable Off	education provide Students) Code of	the offer of study/confirms er compliant with the Educa Practice. Instruction U5.1 (	ion (Pastoral Care	of International
	programmes) met			
Funds Paid				
	AIP – Fees to be pa	id post decision outcome	Partial fees paid	○ Not paid ○ Exempt
Funds Paid Paid in full Study Start	AIP – Fees to be pa 23/10/18		Partial fees paid 28/06/19	The state of the s
C Paid in full 6		id post decision outcome( Study Finish Date		The state of the s
C Paid in full 6 Study Start Conditional 6 I have review returning to 6 study with an	23/10/18 offer for subsequent red the evidence proviontinue a programm n education provider in	id post decision outcome( Study Finish Date	28/06/19 he applicant has a f enrolment in an	n offer of a place or, if approved programme of

## Offer of Study (Unconditional)

• **Study Level:** Tertiary

Acceptable Offer: I am satisfied that the offer of study/confirmation of enrolment is from an
acceptable education provider compliant with the Education (Pastoral Care of International Students)
Code of Practice. No AMS alerts/warnings of concern. Instruction U5.1 (Status of education providers
and programmes) met.

• Start Date: 23/10/2018 Finish Date: 28/06/2019

Date Fees Paid: DD/MM/YYYY

I have reviewed the evidence provided and am satisfied that the applicant has an offer of a place or, if returning to continue a programme of study, a confirmation of enrolment in an approved programme of study with an education provider in New Zealand that meets student visa requirements. Instruction U5.1 (Status of education providers and programmes) met.

Fees status: AIP - Fees to be paid post decision outcome

FUNDS FUR MAIN	TENANCE
Funds: Funds he	ld by, or on behalf of student
	s sponsored by a government or organisation
© Financial	undertaking
○ Applicant	t is sponsored
← Student r	eceiving scholarship covering funds required
EVIDENCE OF/SHOWIN	ug .
Bank account(s)	in the student's name
Bank account(s)	in the student's parents'/guardians' name(s)
Funds held on be	ehalf of student by third party
Funds held in an	FTS account
Fixed deposits	
Bank drafts	
Traveller's chequ	ies
Available credit of	card balance
Other	
Satisfied applicant	has sufficient funds to maintain themselves? (U3.20.20) • Yes No
Outward Travel:	Bank statement shows enough funds to purchase outward tick Converter
Homestay Fee Paid	: CYes CNo ON/A

### **Funds for Maintenance**

- Funds: Funds held by, or on behalf of student
- Satisfied applicant has sufficient funds to maintain themselves? (U3.20.20): Yes
- Outward Travel: Bank statement shows enough funds to purchase outward ticket.
- Evidence of/Showing: Bank account(s) in the student's parents'/guardians' name(s)
- Homestay Fee Paid: N/A

Satisfied that the applicant has sufficient funds available to maintain themselves throughout the period of their stay in New Zealand. U3.20.20 met.

Accommodation			
Evidence of accomm	nodation not required a	s applicant is aged 18 or over	
* Applicant will be liv	ing in New Zealand with	their legal quarrian	
	ing in an approved scho		
Evidence of accomm Guardian	modation not required a	s applicant is aged 18 or over	
Guardian is not requ	uired as the applicant is	aged 10 or older	
Guardian is living in	New Zealand		
			nile d
Guardian is living o		aged 10 or older	PAR O
Guardian is living of Guardian is not req	ffshore uired as the applicant is	aged 10 or older	PHE AC
Guardian is living of Guardian is not req	ffshore uired as the applicant is	current Changing course	or Progressing to higher study
ATTENDANCE AND I	programme of st	current Changing course	
Guardian is living of Guardian is not req ATTENDANCE AND I First time studying in NZ	PROGRESS  Continuing with programme of store  CYES No	current Changing course	

## **Accommodation and Guardian Requirements**

Age: 18 or over

• Accommodation: Evidence of accommodation not required as applicant is aged 18 or over

• Guardian: Guardian is not required as the applicant is aged 10 or older

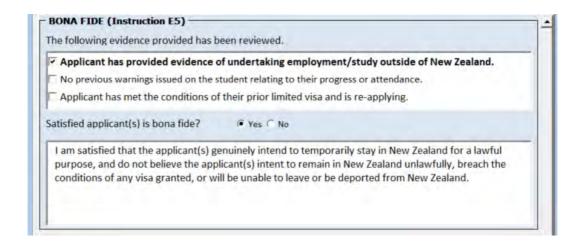
## **Attendance and Progress**

• Study Type: First time studying in NZ

• Acceptable Attendance: N/A

• Acceptable Progress: N/A

First student visa so evidence of attendance and progress studying in New Zealand is not required.



#### Bona Fide (E5)

- Satisfied applicant(s) is bona fide: Yes
- The following evidence has been provided and reviewed:
- Applicant has provided evidence of undertaking employment/study outside of New Zealand.

I am satisfied that the applicant(s) genuinely intend to temporarily stay in New Zealand for a lawful purpose, and do not believe the applicant(s) intend to remain in New Zealand unlawfully, breach the conditions of any visa granted, or will be unable to leave or be deported from New Zealand.

## Offer of Place/Fees/Living Expenses:

Offer of place from \_\_\_\_\_\_ - Auckland to study GRADUATE DIPLOMA IN INFORMATION TECHNOLOGY LEVEL 7

• **Duration:** 12 months from 23.10.2018 to 28.06.2019

• Fees + Living expense: NZ\$18000+NZ\$ 20000= NZD 38000\*INR 48 = INR 1904000

### Academics and English language ability:

- IELTS 6.0 (Verified online genuine https://ielts.ucles.org.uk/ielts-trf/trf/search.do)
- BCA 2018 from Tilak Maharashtra University (verified online genuine http://www.tmv.edu.in/Exam%20Section/Result%20May%202018/BCA%20APRIL%202018.pdf)
- Diploma in Medical Electronics 2015
- Class X- 2011

Work Experience: Never Employed

Partnership Status: Single

## **Evidence of Funds:**

• Education Loan - INR 1483500

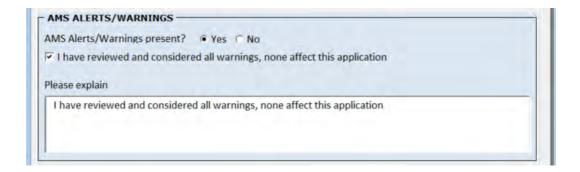
• **FD** - INR 60000

• **FD** - INR 243250

• **Total:** INR 1786750

Source of Income documents provided: Yes Miscellaneous documents submitted: Sop

Immigration History: NA



#### **AMS Alerts/Warnings**

AMS Alerts Warnings Present: Yes

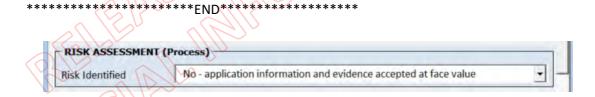
I have reviewed and considered all warnings, none affect this application

\*\*\*\*\*\* Care should be taken when considering this information for release – please contact the writer in the first instance \*\*\*\*\*

Warning on the agent has been noted however it does not affect as the correct contact has been added.

The information warning against the education provider noted however does not affect as the dates provided on the offer of place is in line with the duration of the course.

Risk has been noted however it does not affect as the necessary checks have been performed as mentioned below basis which the application will be approved.



#### Risk (Process)

- Risk Identified: Yes
- Verification Activities: EXTRACT FROM RISK AND VERIFICATION INFORMATION FORM:
   A risk has been identified in this application and verification has been undertaken in response to this risk. Details below.

• Risk area: Bona Fide/Intention Concerns

Risk specific: Suspected intentions do not match stated intention

Check 1: Online database searches
 Outcome 1: No concerns identified
 Check 2: Online database searches
 Outcome 2: No concerns identified
 Check 3: Telephone interviews
 Outcome 3: No concerns identified

Check 4: N/AOutcome 4: N/A

"Details:"

IELTS - 6.0 (Verified online genuine - https://ielts.ucles.org.uk/ielts-trf/trf/search.do)

BCA - 2018 from Tilak Maharashtra University (verified online genuine - http://www.tmv.edu.in/Exam%20Section/Result%20May%202018/BCA%20APRIL%202018.pdf)

#### **Telephonic Interview**

Called the applicant on #08879496327 on 29/09/2018 at 11:38 am

Applicant was interviewed to gauge his genuine intent to study in NZ. Applicant answered security questions correctly and confirmed that it was the right time to talk.

Applicant during the course of the interview was prompt with his answers. Applicant could reciprocate to all the questions that were asked. Applicant could provide details around his previous qualification including subjects he studied. He was able to give detailed information around the project he submitted for the last year.

He also mentioned that after completing Diploma he took admission to study Bio Medical Engineering. However he dropped the programme as he was not too keen on it and got a direct admission for BCA two year course as he had completed Diploma and it was a lateral programme. When asked questions around the course selected to study in New Zealand he could justify his rationale behind choosing the respective course. Applicant had decent research around the course that he has chosen and was well versed with the course contents. He was able to relate to the skills that he could gain with its benefits and how it could help him achieve his career pathway. Hence I am satisfied with the selection of the course.

Satisfied risk acceptable (if applicable)? Yes

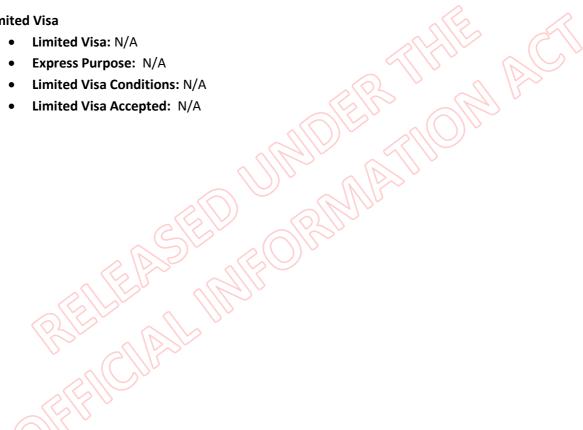


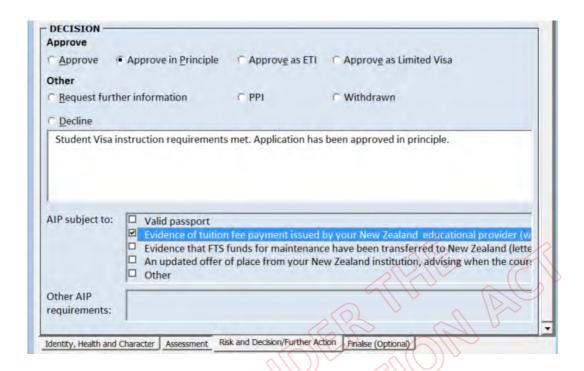
#### **Exception to Instructions**

**Exception to instructions:** N/A



#### **Limited Visa**





#### **Decision**

Approve in Principle
 Student Visa instruction requirements met. Application has been approved in principle.

#### **Final Assessment**

• Rationale:

U3.5 Offer of place -

Acceptable offer of place from to study GRADUATE DIPLOMA IN INFORMATION TECHNOLOGY LEVEL 7

E5 Bona fides -

PA has completed his BCA - 2018 from Tilak Maharashtra University. Moreover applicant has submitted IELTS with his application with an overall score of 6.0

The student has shown clear reasons in SOP for pursuing the course. PA demonstrated satisfactory knowledge about the proposed course.

#### • Verification/Credibility of Documents:

The highest qualification and IELTS has been verified as genuine.

There is no major gap in education and the course selected shows career progression.

Applicant was also being interviewed and was able to provide plausible answers pertaining to the course selected.

Relation between student and sponsor is established. He is being sponsored by his father. The applicant has shown majority of the funds in the form of an education loan with an acceptable security which will be verified at the disbursal stage. Given there is no concern with the funds shown hence it would be accepted moreover will make FTS as an AIP requirement to ensure continual availability of funds.

#### • Recommendation/Decision:

Based on the assessment above, I am satisfied that, under E5, the applicant is a bona fide student who will abide by the visa conditions. Ok to approve for multiple entries visa

#### • AIP Pending:

Evidence of tuition fee payment issued by your New Zealand educational provider (which includes your name and date of birth and/or application number)

Evidence that FTS funds for maintenance have been transferred to New Zealand (letter or certificate from the New Zealand appointed bank)

An updated offer of place from your New Zealand institution, advising when the course you have paid for will begin and when it will finish.

Loan disbursement Letter

#### DO NOT DELETE THIS LINE #VATINterimTHPBSD4

#### **PPI Response / Further Information Section**

N/A -- Section has not been used.

#### Administration Section (Optional)

#### **Work Rights**

- Work Rights Granted? WORK RIGHTS GRANTED (U13)
- Secondary School Up to 20 hours per week (U13.10) N/A
- Secondary School Christmas/New Year vacation period (U13.10) N/A
- 20 hours per week (U13.15.1) Yes
- To fulfil course requirements (U13.5) N/A
- Full time during Christmas/New Years vacation period (U13.15.5) Yes
- Full time during scheduled vacations (U13.15.10) Yes
- Masters/PHD Unlimited work rights (U13.15.15) N/A
- Comments:

#### **Applicant Advised:**

- Applicant advised of decision by AIP letter sent to applicant/representative
- **Documents to be returned by N/A Online Application.**
- Original documents returned: N/A Online Application

## **Case study four**

### **Topic outcomes**

By the end of this topic, learners will be able to apply the end-to-end process when assessing a Student visa application, where there is greater complexity.

### **Topic resources**

- Facilitator computer and projector
- Participant computers
- Student visa PowerPoint
- Case study four

Topic resources  • Facilitator computer and projector  • Participant computers  • Student visa PowerPoint  • Case study four  Lesson plan			
Time 5 mins	Hand out case study four  Risk rating high / high touch Principal Applicant name: AAAAA AAAA Partnership status: Single Study period: One Academic Year Type of study: Graduate Diploma in Applied Management (120 Credits) Offer of Study: from AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA	Resource  Case study four	Note: Allow time for discussion / an explanation after each set of case study questions in case any learners have come up with different answers

Time	Topic	Resource	Your notes
10 mins	Identity, health and character requirements  Show slide 53  Allow pairs 5 mins to answer the questions  Ask for a volunteer(s) to report back	Slide 53	
	<ul> <li>Questions:</li> <li>What information has been provided in relation to AAAAA's identity?</li> <li>What information has been provided in relation to AAAAA's character?</li> <li>What information has been provided in relation to AAAAA's health</li> <li>Is there any information missing?</li> </ul>	ER THIE	
10 mins	Study offer – evidence  Show slide 54  Allow pairs 5 mins to answer the question  Ask for a volunteer(s) to report back  Questions:  Does the application include all required evidence for the offer of place? (U3.5, U3.7)	Slide 54	
10 mins	Study Offer – Education providers  Show slide 55  Allow pairs 5 mins to answer the question	Slide 55	

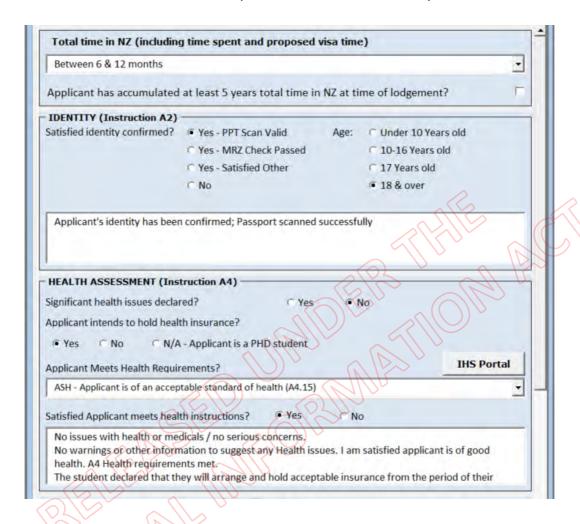
Time	Topic	Resource	Your notes
	Ask for a volunteer(s) to report back  Questions:  Is AAAAAAAAAA AAAAAA an acceptable education provider?  What are the reasons for your answer?		
10 mins	Tuition Fees  Show slide 56 In pairs, allow 10 mins to answer the questions Ask for a volunteer(s) to report back  Questions:  Circle which applies; AAAAA has; paid in full / AIP / paid partial fees / Not paid / exempt  What are AAAAA's study start and finish dates?	Slide 56	
30 mins	Funds for maintenance  Show slide 57 In pairs, allow 15 mins to answer the questions  Questions:  What financial support does AAAAA have in place for his studies?  What are the reasons for your answer?	Slide 57	
15 mins	Accommodation  Show slide 58  Allow pairs 10 mins to answer the questions	Slide 58	

Time	Topic	Resource	Your notes
	Ask for a pair to answer one (or more) of the questions  Questions:  Does AAAAA's application meet these requirements for accommodation?  What are the reasons for your answer?		~
20 mins	Bona fides  Show slide 59 In pairs, allow 10 mins to answer the question Ask a pair to answer the question  Question: Based on the information in the application, do you have any concerns about AAAAA being a "bona fide applicant?" (E5)?	Slide 59	
20 mins	Risk assessment  Show slide 60 In pairs, allow 10 mins to answer the questions Ask a pair to answer one (or more) of the questions  Questions:  Have you identified any risk?  If so what actions would you take to mitigate it?	Slide 60	
20 mins	Determining the application Show slide 61	Slide 61	

Time	Topic	Resource	Your notes
	In pairs, allow 15 mins to answer the questions Ask a pair to answer one (or more) of the questions		
	<ul> <li>Questions:         <ul> <li>Are you satisfied that AAAAA has met all of the requirements for this visa type?</li> <li>If not, what requirements have not been met and what would you do next?</li> </ul> </li> <li>Note: Please refer to the case study overview to summarise the outcome of AAAAA's application.</li> </ul>	ER THIE	
	REILEASEID REINE ORIENTE ORIEN	Mon	

## **Case Study Four: Visa Assessment Tool**

Use the screenshots below to debrief this part of the course for case study four.



#### **Triaged Risk Level**

High

#### **Application Information**

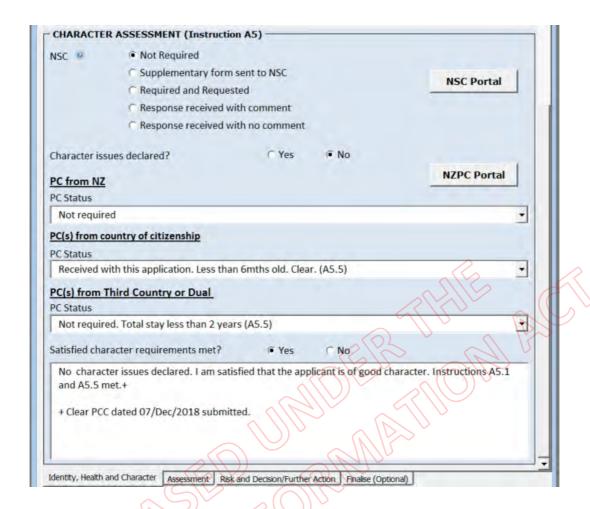
Total Time in New Zealand (From Arrival To End Of Proposed Visa) Between 6 & 12 months

#### **Identity Information**

- Age? 18 & over
- Satisfied ID confirmed? Yes PPT Scan Valid
- Identity comments: Applicant's identity has been confirmed; Passport scanned successfully

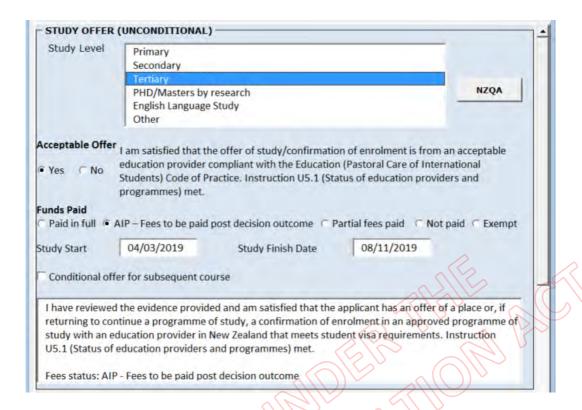
#### **Health (Instruction A4)**

- Significant health issues declared? No
- Applicant intends to hold health insurance? Yes
- Applicant Meets Health Requirements?
   ASH Applicant is of an acceptable standard of health (A4.15)
- Satisfied Applicant meets health instructions? Yes
- Health comments: No issues with health or medicals / no serious concerns.
  - No warnings or other information to suggest any Health issues. I am satisfied applicant is of good health. A4 Health requirements met.
  - The student declared that they will arrange and hold acceptable insurance from the period of their enrolment until the expiry of their student visa. Instruction U3.45 met.



#### Character (Instruction A5)

- NSC: Not Required
- Character issues declared? No
- PC from NZ: Not required
- PC(s) from Country of Citizenship: Received with this application. Less than 6 months old. Clear. (A5.5)
- PC(s) from Third Country or Country of Dual Citizenship: Not required. Total stay less than 2 years (A5.5)
- Satisfied character requirements met? Yes
- Character comments: No character issues declared. I am satisfied that the applicant is of good character. Instructions A5.1 and A5.5 met.



#### Offer of Study (Unconditional)

• Study Level: Tertiary

Acceptable Offer: I am satisfied that the offer of study/confirmation of enrolment is from an
acceptable education provider compliant with the Education (Pastoral Care of International
Students) Code of Practice. No AMS alerts/warnings of concern. Instruction U5.1 (Status of
education providers and programmes) met.

• Start Date: 04/03/2019 Finish Date: 08/11/2019

Date Fees Paid: DD/MM/YYYY

I have reviewed the evidence provided and am satisfied that the applicant has an offer of a place or, if returning to continue a programme of study, a confirmation of enrolment in an approved programme of study with an education provider in New Zealand that meets student visa requirements. Instruction U5.1 (Status of education providers and programmes) met.

Fees status: AIP - Fees to be paid post decision outcome

Funds: Funds held by, or on behalf of student  Student is sponsored by a government or organisation  Financial undertaking  Applicant is sponsored  Student receiving scholarship covering funds required	
<ul> <li>○ Financial undertaking</li> <li>○ Applicant is sponsored</li> </ul>	
○ Applicant is sponsored	
C Student receiving scholarship covering funds required	
EVIDENCE OF/SHOWING	
Bank account(s) in the student's name	
Bank account(s) in the student's parents'/guardians' name(s)	
Funds held on behalf of student by third party	
Funds held in an FTS account	
Fixed deposits	
□ Bank drafts	$\mathcal{C}_{\alpha}$
Traveller's cheques	
Available credit card balance	
Other	0
Satisfied applicant has sufficient funds to maintain themselves? (U3.20.20)	Yes • No
	Currency
Outward Travel: Does not have outward ticket, or currently have access to suffice	Converter
Homestay Fee Paid: ← Yes ← No ♠ N/A	
Comments	

#### **Funds for Maintenance**

- Funds: Funds held by, or on behalf of student
- Satisfied applicant has sufficient funds to maintain themselves? (U3.20.20): No
- Outward Travel: Does not have outward ticket, or currently have access to sufficient funds.
- Evidence of/Showing: Bank account(s) in the student's parents'/guardians' name(s)
- Homestay Fee Paid: N/A

Satisfied that the applicant has sufficient funds available to maintain themselves throughout the period of their stay in New Zealand. U3.20.20 met.

- **Course:** Graduate Diploma in Applied Management (Level 7).
- EP:
- Campus:
- Fees + Living expenses: NZD19,261 + NZD20,000 = NZD39,261 = INR19,67,451

#### **Funds submitted**

• Mother's fixed deposit from : INR7,00,000.

• Mother's 04 fixed deposits from : INR12,26,601.

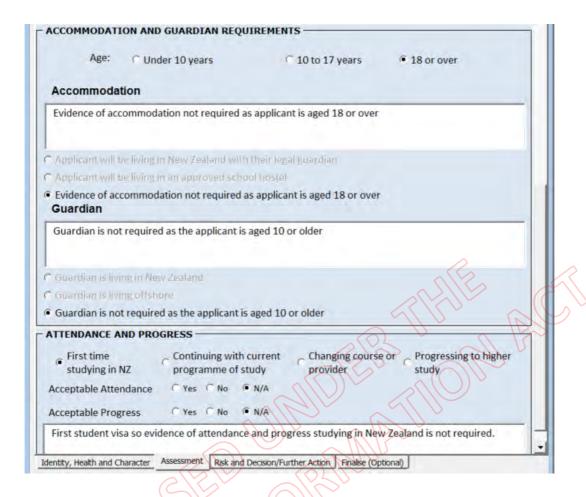
• Mother's savings account from : INR42,849.

#### **Concerns identified**

• Funds from are independently unverifiable and therefore I am unable to ascertain that these funds are from a genuine source and will be easily available to PA, during the entire duration of his stay in NZ.

Therefore, total remaining acceptable funds from are INR7,42,849 only.

- Shortfall of funds: INR8,23,438.
- Given the above funds calculation, it is noted that the available and acceptable funds submitted with the application are not sufficient to cover the cost of PA's stay and study in NZ.



#### **Accommodation and Guardian Requirements**

- Age: 18 or over
- Accommodation: Evidence of accommodation not required as applicant is aged 18 or over
- Guardian: Guardian is not required as the applicant is aged 10 or older

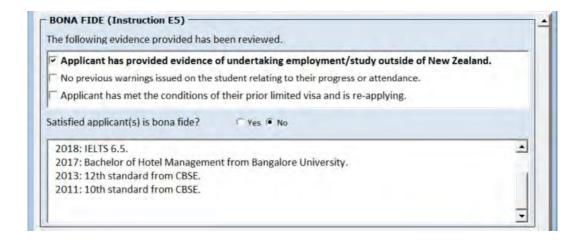
#### **Attendance and Progress**

Study Type: First time studying in NZ

Acceptable Attendance: N/A

Acceptable Progress: N/A

First student visa so evidence of attendance and progress studying in New Zealand is not required.



#### Bona Fide (E5)

- Satisfied applicant(s) is bona fide: No
- The following evidence has been provided and reviewed:
- Applicant has provided evidence of undertaking employment/study outside of New Zealand.

I am not satisfied the applicant(s) is Bona Fide because: Detailed explanation provided in the rationale of this application.

#### Academics:

- **2018:** IELTS 6.5.
- 2017: Bachelor of Hotel Management from Bangalore University.
- 2013: 12th standard from CBSE.
- 2011: 10th standard from CBSE.

	sent? • Yes • No
I have reviewed and cor	nsidered all warnings, none affect this application
ease explain	
There is an active warnin	ng against the Agent. However, since this application is lodged under the Student
	ent is an Education Agent, this warning does not impact this application.

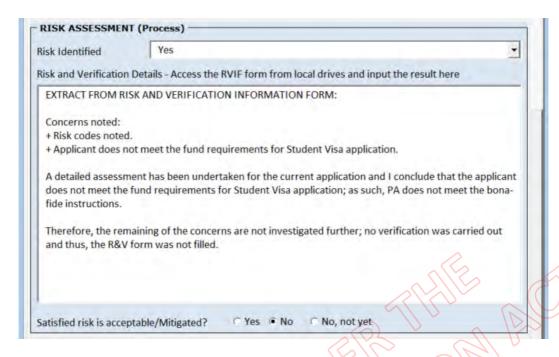
#### **AMS Alerts/Warnings**

• AMS Alerts Warnings Present: Yes

\*\*\*\*\*Care should be taken before releasing the following information. Please contact the writer of this warning in the first instance.\*\*\*\*

There is an active warning against the Agent. However, since this application is lodged under the Student visa category and the Agent is an Education Agent, this warning does not impact this application.

RELEASED DINA



#### Risk (Process)

Risk Identified: Yes
 Verification Activities: \*\*\*\*\*\*Care should be taken before releasing the following information. Please contact the writer of this warning in the first instance.\*\*\*\*\*

#### **Concerns noted:**

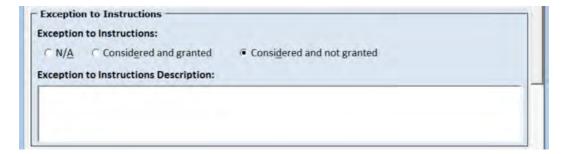
- Risk codes noted.
- Applicant does not meet the fund requirements for Student Visa application.

A detailed assessment has been undertaken for the current application and I conclude that the applicant does not meet the fund requirements for Student Visa application; as such, PA does not meet the bona-fide instructions.

Therefore, the remaining of the concerns are not investigated further; no verification was carried out and thus, the R&V form was not filled.

Satisfied risk acceptable (if applicable)? No

CASE STUDY THREE



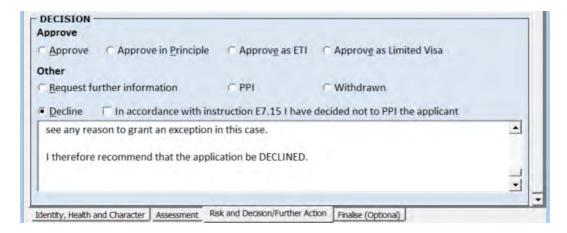
#### **Exception to Instructions**

• Exception to instructions: Considered and not granted



#### **Limited Visa**

- Limited Visa: Considered and not offered to applicant
- Express Purpose:
- Limited Visa Conditions:
- Limited Visa Accepted:



#### **Decision**

Declined - E7.15 Applies

I have not sought comment from the applicant prior to making the decision to decline this application as the information I am basing my decision on is not PPI, according to instructions E7.15.

Immigration instructions used to justify Decline: U3.1 b (ii), U3.20 and E5.

My final assessment is based on the information submitted with the application.

In deciding this application, I have taken into consideration all information, factors and other circumstances that applicant has provided in support of the student visa application. The onus is on the applicants to provide information and documents with the application to show that the requirements set out in immigration instructions are met.

The applicant has provided evidence of funds from	
in his mother's name.	
The funds shown from	are in the form of 04 fixed
deposits. Funds from	are not independently verifiable.
Since the veracity of the submitted funds cannot be	e established, I cannot be satisfied that
the funds will be available to the applicant during h	is stay in NZ.

Based on the funds calculation (detailed in the Funds section of the assessment), it is noted that the remaining available and acceptable funds submitted with the application are not sufficient to cover the cost of PA's stay and study in NZ.

To meet the funds requirement, it is the onus of the applicant to provide evidence that would satisfy Immigration New Zealand that applicant would have access to sufficient funds for maintenance in New Zealand throughout the period of his planned stay.

Based on the documents submitted and the assessment above, I am unable to determine PA's financial stability and sustainability.

Therefore at this stage, I am not satisfied that the applicant can be considered as a genuine and bona fide entrant to New Zealand, who would abide by the conditions of temporary student visa.

I have considered the option of issuing a visa on bond or an LV. However, a bond and LV do not appear to be sufficient to mitigate the risks of the case.

Applicant does not meet the relevant immigration instructions and he has not raised any matters or consideration of an exception. However, I have considered an exception to instructions but cannot see any reason to grant an exception in this case.

I therefore recommend that the application be DECLINED.

Student Visa instructions not met. EXPLANATION: I have considered all the circumstances of the application and concluded that an exception to instructions is not justified (E7.10(b)).

#### DO NOT DELETE THIS LINE #VATInterimTHPBSD4

#### **PPI Response / Further Information Section**

N/A -- Section has not been used.

#### Administration Section (Optional)

#### **Work Rights**

- Work Rights Granted? WORK RIGHTS Not Eligible
- Secondary School Up to 20 hours per week (U13.10) N/A
- Secondary School Christmas/New Year vacation period (U13.10) N/A
- 20 hours per week (U13.15.1) N/A
- To fulfil course requirements (U13.5) N/A
- Full time during Christmas/New Year vacation period (U13.15.5) N/A
- Full time during scheduled vacations (U13.15.10) N/A
- Masters/PHD Unlimited work rights (U13.15.15) N/A
- Comments:

#### **Applicant Advised**

Applicant advised of decision by Decision Letter

## **Review day two**

## **Topic outcomes**

By the end of this topic, learners will be able to recall and consolidate the learning from the course so far.

## **Topic resources**

Topic re Whiteboard	d markers	RATHE ACT		
Time	Topic	Resource	Your notes	
30 mins	Use this session as an opportunity to answer any questions they may have as a result of the day's learning Do class brainstorm on their key learnings from today.  Provide an overview of tomorrow's learning, ie learners will begin to work on the case study activities individually, but they can ask other class members or the facilitator for guidance if they need help at any stage.	Whiteboard and markers		

## Day three - Live applications with TA - session one

## **Topic outcomes**

By the end of this topic, learners will be able to apply the end-to-end process when assessing a Student visa application.

## **Topic resources**

- Participant computers
- Live applications

<ul> <li>Topic resources</li> <li>Participant computers</li> <li>Live applications</li> </ul> Lesson plan			
Time	Topic	Resource	Your notes
6 hrs 45 mins	Note: TA may wish to select a live application and demonstrate the end to end process of assessing the application.  Hand out applications to individuals, pairs or to groups of three Explain that learners can raise their hand at any time to ask questions of the TA or the facilitator.  Explain that each time leaners get to a point of wanting to make a determination in AMS they are to stop. Explain that this is crucial as the learners do not yet have the authority to make such decisions.  If learners get to a point that they have determined that further information is required, write a bullet list of required information, and show it to the TA. Once approved the TA will put the file aside. Provide the learners with a new application to work on.	Live applications	Note: Organise the class to work individually, in pairs or in threes. This will depend on the confidence and skill levels of the learners, and the size of the class.  If the class is larger, then you may want to organise into threes so that the TA has the ability to have oversight over all applications being processed.

## **Review day three**

### **Topic outcomes**

By the end of this topic, learners will be able to articulate any questions from the live application session and to gain clarity before moving to the next live session with the TA.

## **Topic resources**

Topic resources  • Whiteboard markers		ER THE	
Lesson p	olan		
Time	Topic	Resource	Your notes
15 mins	Ask each individual/pair/ group to tell the class:  about their application  what they saw  what they did  about any key learnings	Whiteboard and markers	

## Day four - Live applications with TA – session two

## **Topic outcomes**

By the end of this topic, learners will be able to apply the end-to-end process when assessing a Student visa application.

### **Topic resources**

- Facilitator computer and projector
- Participant computers
- Live applications

<ul> <li>Facilitator computer and projector</li> <li>Participant computers</li> <li>Live applications</li> </ul> Lesson plan			
Time	Topic	Resource	Your notes
6 hrs 45 mins	Hand out applications  Explain that learners can raise their hand at any time to ask questions of the TA or the facilitator.  Explain that each time leaners get to a point of wanting to make a determination in AMS they are to stop and seek approval from the TA before proceeding. Explain that this is crucial as the learners do not yet have the authority to make such decisions.  If learners get to a point that they have determined that further information is required, write a bullet list of required information, and show it to the TA. Once approved the TA will put the file aside. Provide the learners with a new application to work on.	Live applications	Note: Organise the class to work individually, in pairs or in threes. This will depend on the confidence and skill levels of the learners, and the size of the class.  If the class is larger, then you may want to organise into threes so that the TA has the ability to have oversight over all applications being processed.

## **Review day four**

## **Topic outcomes**

By the end of this topic, learners will be able to articulate any questions from the case studies and live application sessions before the course finishes.

## **Topic resources**

Whiteboard markers

Time	Topic	Resource Your notes
15 mins	Ask each individual/pair/group to tell the class:      about their applications     what they identified     what they did     any key learning points  Ask the class if they have any questions before the course finishes	Whiteboard and markers



# Student visa



## **Course overview**

- Course structure
- Topics covered
- Breaks
- H&S emergency procedures







## Student Visa purpose and objectives

- Student Visa Objectives (<u>U1</u>)
- Four types of providers in NZ:



**School** 



Institute of Technology and Polytechnic



Private Training Establishment



University

Go to: <a href="https://www.studyinnewzealand.govt.nz/why-nz">https://www.studyinnewzealand.govt.nz/why-nz</a>

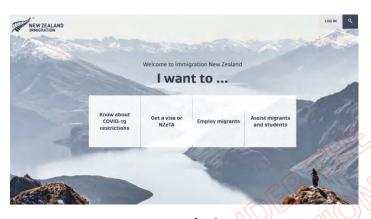




## How does a student know which visa to apply for?



**Education Agent** 



**INZ** website

**INZ Contact Centre** 



**ENZ** website



Approach the provider

Go to: <a href="https://www.immigration.govt.nz/new-zealand-visas">https://www.immigration.govt.nz/new-zealand-visas</a>





## **Overview of Student visas**

- Types international and domestic students
- Most common fee paying international students
- Some primary, secondary and tertiary students are deemed domestic but still need a visa
- Students attending for no more than 3 months (or 1 term) can do so on a Visitor Visa
- Temporary visa holders can study for up to 3 months in a 12 month period without needing to vary their conditions





## **Education System**

Write some key words to describe the role of each of the following:

NZQA	Education NZ	MoE

Choose three education organisations and write some key words to describe each one:

12 Class	





## Tools used by employers + education providers

- VisaView verify that student holds a valid visa, conditions of the visa and the date of expiry
- INZ provides visa decision data to most of the large providers
- Provider Direct allows some providers to process the majority of an application on INZ's behalf







Visa types	Criteria	Length of stay and activities	Further notes
Fee-paying student Visa			
Exchange Student Visa		ER THE ACT	
		ORINATINO ORINATINO	
Pathway Student Visa	RELEVER		
	OFFINE		





## Assessing an application

## Once you have received an application:

- 1. Global Process Manual
- 2. Use the Visa Assessment Tool
- 3. Use the Operations Manual
- 4. Use the Team (Sharepoint) site





## **U3 Student Visa requirements - overview**

- Have an offer of a place or confirmation of enrolment
- Have paid tuition fees or sufficient funds to pay them
- Meet accommodation requirements if under 18yrs
- Fulfil the purpose and met the conditions for temporary visas
- Have the means to maintain themselves
- Agree to hold acceptable insurance
- Have funds for outward travel
- Not be on a Guardian visa
- Have a guardian if under 10 years





## Offer of place requirements

### Offer of a place (U3.5)

#### Must show:

- Programme name and duration
- Provider satisfied that programme is appropriate for student and they have English proficiency and capability
- Tuition fees international, domestic, exempt
- Full-time or part-time
- Scheduled vacations





## **Education provider obligations**

Provider declares: That they have assessed and are satisfied that the programme is appropriate for the student's expectations, and that the prospective student has the English language proficiency and academic capability.

- School students no language requirements
- University students language requirements assessed by university
- ITP and PTE students NZQA sets language entry criteria

If someone does not meet the required level - we may have bona fide concerns





### **NZQA Rule 18**

English language requirements for PTE and ITP Students

For programmes that are not English language, students

must present IELTS or equivalent unless they have a

qualification from NZ, Australia, Canada, Ireland, SA, UK or

US





## Offshore applications – what's different?

- Evidence of payment is not required until after the application has been approved in principle (AIP) (<u>U3.10</u>)
- You may not need to PPI an applicant before declining the application - only when decline is not based on potentially prejudicial information (<u>E7.15.1</u>)





### **Student Visa Assessment Tool**

Provides a structure to follow and links to other systems that may be needed when checking applicant requirements

Load Tool Copy Assessment Clear Assessment Save Assessment  Application Number: Triaged Risk Level:  APPLICATION INFORMATION  Total Time In New Zealand (From Arrival To End Of Proposed Visa)  IDENTITY INFORMATION  Age? Satisfied ID confirmed? Identity comments:  HEALTH (INSTRUCTION A4)  Significant health issues declared? Applicant intends to hold health insurance? Applicant Meets Health Requirements? Satisfied Applicant meets health instructions? Health comments:  CHARACTER (INSTRUCTION A5)  NSC: Character issues declared? PC from NZ: PC(s) from Country of Citizenship: PC(s) from Third Country or Country of Dual Citizenship: Satisfied character requirements met?						
Application Number:  Triaged Risk Level:  APPLICATION INFORMATION  Total Time In New Zealand (From Arrival To End Of Proposed Visa)  IDENTITY INFORMATION  Age? Satisfied ID confirmed? Identity comments:  HEALTH (INSTRUCTION A4)  Significant health issues declared? Applicant intends to hold health insurance? Applicant Meets Health Requirements? Satisfied Applicant meets health instructions? Health comments:  CHARACTER (INSTRUCTION A5)  NSC: Character issues declared? PC from NZ: PC(s) from Country of Citizenship: PC(s) from Third Country or Country of Dual Citizenship:	Visa Assessment					
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APPLICATION INFORMATION  Total Time In New Zealand (From Arrival To End Of Proposed Visa)  IDENTITY INFORMATION  Age? Satisfied ID confirmed? Identity comments:  HEALTH (INSTRUCTION A4)  Significant health issues declared? Applicant intends to hold health insurance? Applicant Meets Health Requirements? Satisfied Applicant meets health instructions? Health comments:  CHARACTER (INSTRUCTION A5)  NSC: Character issues declared? PC from NZ: PC(s) from Country of Citizenship: PC(s) from Third Country or Country of Dual Citizenship:	Application Number:					
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PC(s) from Country of Citizenship: PC(s) from Third Country or Country of Dual Citizenship:	Character issues declared?					
PC(s) from Third Country or Country of Dual Citizenship:	PC from NZ:					
· · · · · · · · · · · · · · · · · · ·	PC(s) from Country of Citizenship:					
Satisfied character requirements met?	PC(s) fron	n Third Country	or Country of Dual Ci	tizenship:		
	Satisfied	character requir	ements met?			







## Identity, health and character

- What info's been provided in relation to XXXX's:
  - identity?
  - character?
  - health?
- Is there any information missing?







## U3.5 Study offer – evidence

Unless otherwise specified, to study a course that's longer than three months, applicants must have:

- an Offer of Place (U3.5)
- a Confirmation of Enrolment (U3.7) if returning to study

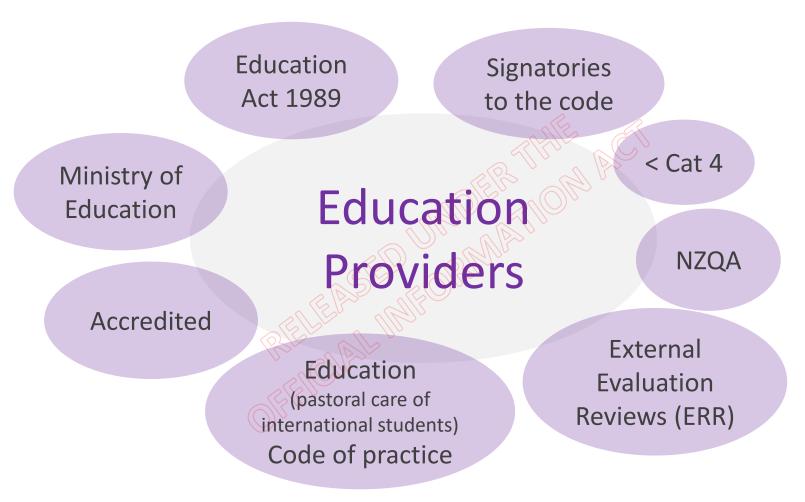
- What evidence is needed for an Offer of Place?
- What evidence is needed for a Confirmation of Enrolment?
- Does the application include all required evidence?







# **Study Offer - Education providers**



Always check for warnings on Education Providers as their status can change quickly.







### **Study Offer – Education Providers**

- What are the requirements for schools? (<u>U5.5</u>)
- How would you check if XXXX's study offer is from an acceptable education provider?









### **Tuition fees**

### What if there's no evidence of fee payment?

- Onshore ask Education Provider if fees have been paid, how much has been paid and on what date. Get a receipt.
- Offshore contact the applicant and request a receipt or AIP.

- Which instruction gives details about students who are exempt from providing evidence of fee payment?
- Circle which applies: XXXX's fees have been: paid in full / AIP
   / paid partial fees / not paid / exempt
- What are XXXX's start and finish dates for his school year?







### **Funds for maintenance**

The **Funds Transfer Scheme** is a secure way for students to transfer funds to support themselves while studying in New Zealand.

#### Consider:

- Are the funds are from a genuine source?
- Are the funds genuinely available for maintenance?
- How long have the funds been held?
- Can the student access the funds?







### **Funds for maintenance**

- What are some acceptable types of evidence for maintenance funds?
- Does XXXX have sufficient funds?
- What are the reasons for your answer?







### Accommodation

- What are the evidence requirements for accommodation?
   (<u>U3.15</u>)
- How does XXXX's application meet these requirements?







## Guardianship

Guardianship requirements are covered in instructions (<u>U3.30.a</u> and <u>V3.100</u>).

Some students want their guardian to accompany them - even when not required. Adult students cannot have a guardian.

- If XXXX wanted his mother to join him, could she apply to come to New Zealand as his guardian?
- What are the reasons for your answer?







### **Bona Fides**

#### **Question:**

Based on the information in the application, do you have any concerns about XXXX being a "bona fide applicant"?







# Risk assessment

- Have you identified any risk?
- If so, what actions would you take to mitigate it?









# **Determining an application**

#### **Question:**

What is your decision in relation to the visa application?



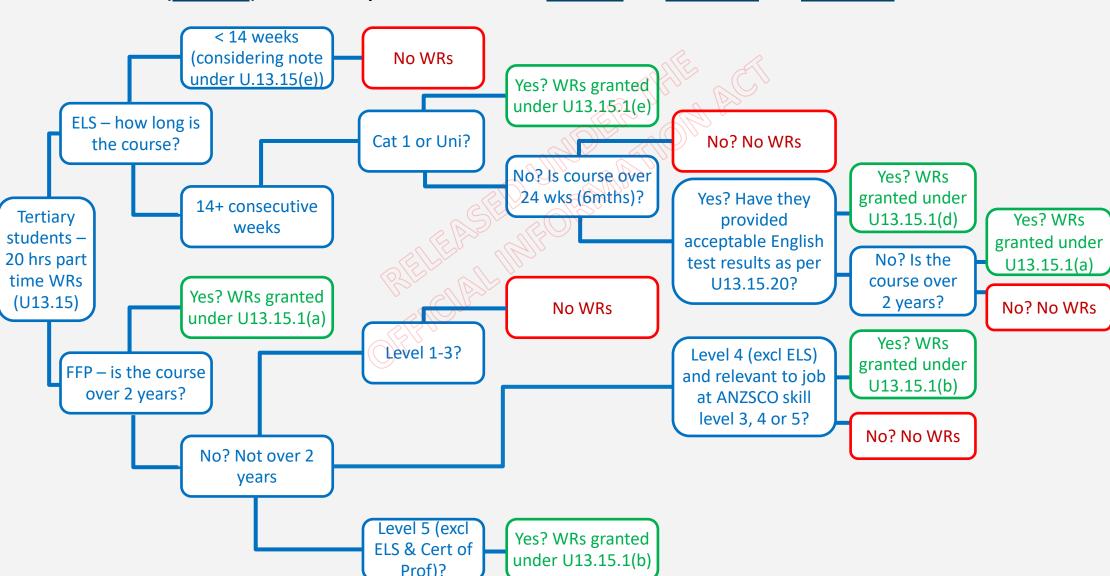






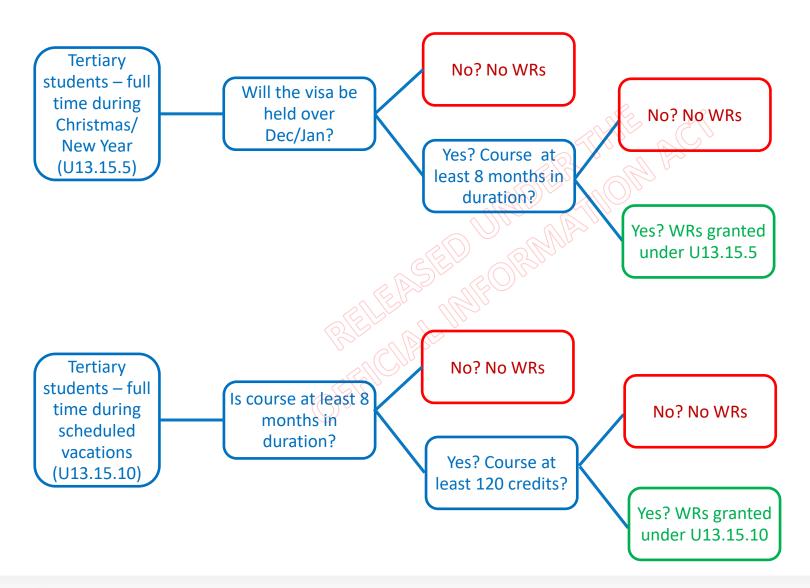
## Work rights

You may grant visa conditions allowing a student to work if they are aged 16 or over (U13.1), and requirements at U13.5 or U13.10 or U13.15 are met.





## Work rights









## Work rights

- What age do holders of student visas have to be to be able to work? (U13.1)
- Up until what age do students require parental consent to work? (U13.10)
- What are the work types that you are not allowed to do on a student visa? (U13.1)
- What are the requirements for granting work conditions to a secondary school student?
- Has XXXX met these conditions?







## Identity, health and character

- How does YYYYYY meets the definition of 'dependant child' (E4.1.10)?
- What evidence is requirements for 'dependent children' (E4.5.10)?
- What evidence is required for this application in relation to custody (<u>E4.1.15</u>)?
- What information has been provided in relation to YYYYYY's identity, character and health?
- Is there any information missing?







# U3.5 Study offer – evidence

#### **Question:**

Does the application include all the required evidence for

the offer of place?







# Study offer - Education providers

- Is Albany School an acceptable education provider?
- What are the reasons for your answer?







### **Tuition fees**

- Circle which applies:
  - YYYYYY's fees have been:
    - o paid in full
    - o AIP
    - o paid partial fees
    - o not paid
    - o exempt
- What are YYYYYY's study start and finish dates?





### **Funds for maintenance**

- Are you satisfied that there are sufficient funds to cover YYYYYY's stay in New Zealand?
- What are the reasons for your answer?









### **Accommodation**

- Does YYYYYY's application meet these requirements for accommodation?
- What are the reasons for your answer?







## Guardianship

- Complete these statements:
  - Student visas will only be granted to students aged under 10 who are enrolled in any provider if they will be living in New Zealand with their legal guardian (see <u>U3.30.1</u>) unless....
  - Visas for students aged under 10 are subject to the condition that
- Are you satisfied that Jang-mi can meet the responsibilities of a legal guardian?
- What are the reasons for your answer?







### **Bona Fides**

- Based on the information in the application, do you have any concerns about YYYYYY being a "bona fide applicant"?
- Are you satisfied that YYYYYY meets U6.1b?







### **Risk assessment**

- Have you identified any risk?
- If so what actions would you take to mitigate it?









## Determining an application

- Are you satisfied that all of the requirements have been met for this application?
- If not, what requirements have not been met and what would you do next?







## Attendance and progress

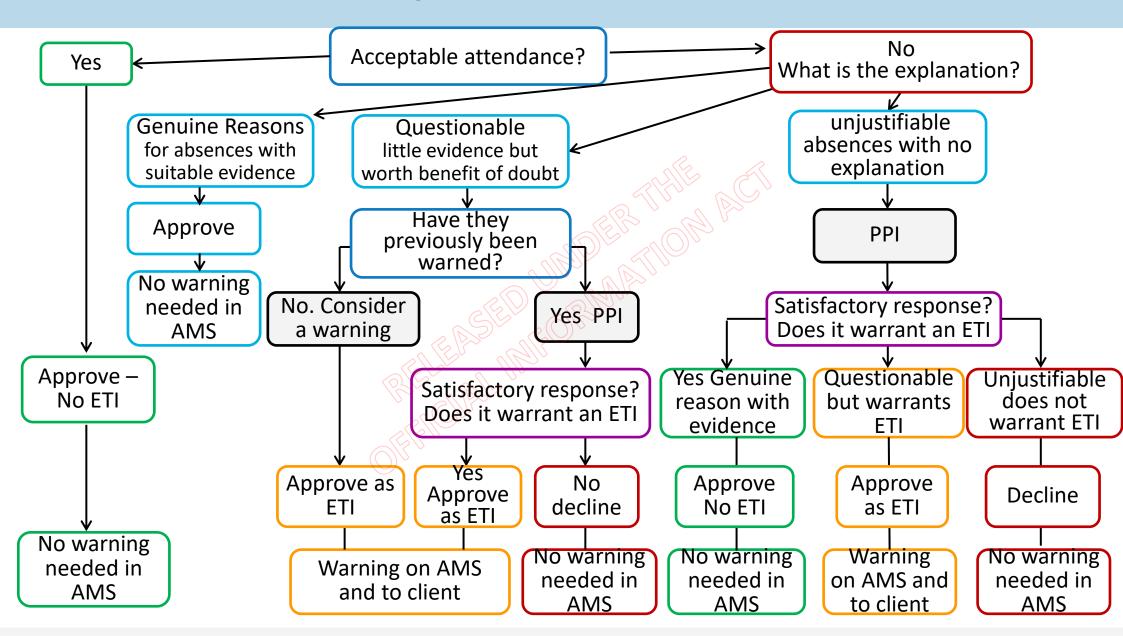
- Attendance (E3.20c) need to attend course at all times OR provide genuine reasons for not attending with evidence to support their claims.
- Progress (E3.20d) expected to make satisfactory progress. Primarily determined by the education provider that assesses against its academic progress policies.

**Tip:** Ask your Technical Adviser how they would determine acceptable attendance and satisfactory progress.



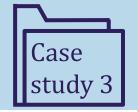


## Acceptable attendance







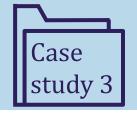


## Identity, health and character

- What information has been provided in relation to ZZZ's identity?
- What information has been provided in relation to ZZZ's character?
- What information has been provided in relation to ZZZ's health?
- Is there any information missing?







# U3.5 Study offer – evidence

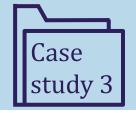
#### **Question:**

Does the application include all required evidence for the

offer of place?







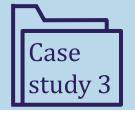
# **Study offer - Education providers**

- Is NorthTec an acceptable education provider?
- Is the programme of study approved?
- What are the reasons for your answer?









### **Tuition fees**

#### **Questions:**

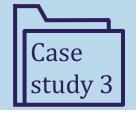
Circle which applies

ZZZ's fees have been:

- o paid in full
- o AIP
- o paid partial fees
- o not paid
- o exempt
- What are ZZZ's study start and finish dates?







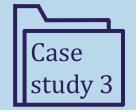
### **Funds maintenance**

- What financial support does ZZZ have in place for his studies?
- What are the reasons for you answer?









## **Accommodation**

- Does ZZZ's application meet the requirements for accommodation?
- What are the reasons for your answer?





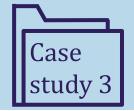


# **Education History**

- What concerns if any, do you have about ZZZ's choice of study given his education history?
- What are the reasons for your answer?





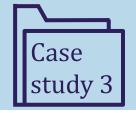


### **Bona Fides**

- Based on the information in the application, do you have any concerns about ZZZ being a "bona fide applicant"?
- What are the reasons for your answer?







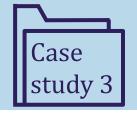
## **Risk assessment**

- Have you identified any risk?
- If so, what actions would you take to mitigate it?









# **Determining an application**

- Are you satisfied that ZZZ has met all of the requirements for this visa type?
- If not, what requirements have not been met and what would you do next?







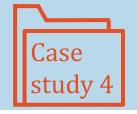


# Identity, health and character

- What information has been provided in relation to AAAAA's identity?
- What information has been provided in relation to AAAA's character?
- What information has been provided in relation to AAAA's health
- Is there any information missing?







# U3.5 Study offer – evidence

#### **Question:**

Does the application include all required evidence for the

offer of place?







# **Study offer - Education providers**

- Is Wellington Institute of Technology an acceptable education provider?
- What are the reasons for your answer?







## **Tuition fees**

#### **Questions:**

Circle which applies

AAAAA's fees have been:

- o paid in full
- o AIP
- o paid partial fees
- o not paid
- o exempt
- What are AAAAA's study start and finish dates?





### **Funds maintenance**

- What financial support does AAAAA have in place for his studies?
- What are the reasons for your answer?









## **Accommodation**

- Does AAAAA's application meet the requirements for accommodation?
- What are the reasons for your answer?





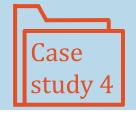


### **Bona Fides**

- Based on the information in the application, do you have any concerns about AAAAA being a "bona fide applicant"?
- What are the reasons for your answer?







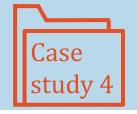
## **Risk assessment**

- Have you identified any risk?
- If so, what actions would you take to mitigate it?









# Determining an application

- Are you satisfied that AAAAA has met all of the requirements for this visa type?
- If not, what requirements have not been met and what would you do next?





