



Health and Disability Commissioner
Te Toihau Hauora, Hauātanga

2 November 2023

Stephen Davies

By email: fyi-request-24369-0c578460@requests.fyi.org.nz

Tēnā koe Mr Davies

Re: Information request

Our ref: E23HDC01660

Thank you for your email of 9 October 2023 requesting:

“the total number of deaths the Commissioner has been notified of disabled residents under the care of NZ Community Living/NZCL (part of Healthcare NZ group) as part of it's Regional Intellectual Disability Supported Accommodation Service.

We further request a breakdown of these by date received, with outcome if closed, including any recommendations or follow-up actions.”

We have considered your request under the Official Information Act 1982.

Refusal of request

As at 30 October 2023, HDC's database contains **no complaints about NZ Community Living that involved deaths**. Please note, complaint descriptions loaded to HDC's database are based on what is articulated to HDC by the complainant in their original complaint.

Therefore, we refuse your request pursuant to section 18(e) of the Official Information Act, as the document alleged to contain the information requested does not exist or, despite reasonable efforts to locate it, cannot be found.

You may seek a review of this decision from the Office of the Ombudsman.

Nāku iti noa, nā

A handwritten signature in blue ink, appearing to read 'Goodwillie', is written over a light blue circular stamp.

Dr Craig Goodwillie
Senior OIA Advisor