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Campbell Larsen

By email: campbell.larsen@gmail.com

Ref: H2023031160

Tēnā koe Campbell

## Response to your request for official information

Thank you for your request under the Official Information Act 1982 (the Act) to Manatū Hauora (the Ministry of Health) on 27 August 2023 further information regarding our agency's compliance with legislation, as a follow up to information previously provided to you on this topic (H2023028765 and H2023030056 refers). You requested:

Can I please have copies of all of the reports that are stored electronically (and are thus easily retrievable). A subset such as the 10 years of reports up to the current reporting period is acceptable in the event that it is not possible for some technical reason to provide the rest.

The requested legislative compliance survey reports from 1 July 2013 – 30 June 2021 are attached to this letter as Appendix 1 and have been released to you in full. The 2022/23 report is currently being drafted and is not yet finalised or available for release. The 1 July 2021-30 June 2022 report has been excluded, as this was provided to you in a previous response (H2023020056 refers). Please note, these reports were produced annually from the 2014/15 report, and twice-yearly prior.

Can I please also have confirmation of the reporting years in which each piece of legislation that the Ministry administers has been surveyed (to cover the entire period of reporting unless unachievable for some technical reason).

I am assuming that the Ministry does in fact survey them all. If this is not the case I please have the details of each piece of Ministry administered legislation not addressed in legislative compliance reporting.

The reports set out the legislation included in them. A list of overall legislation administered by Manatū Hauora is publicly available here: <a href="https://www.health.govt.nz/about-ministry/legislation-and-regulation/legislation-ministry-administers">www.health.govt.nz/about-ministry/legislation-and-regulation/legislation-ministry-administers</a>.

I note that emails to complaints @health.govt.nz are generating auto replies from info @health.govt.nz. Why was this email address not supplied as part of the response to H2023031009 which requested, amongst other things, contact details for submitting complaints?

As you have identified, the <a href="mailto:complaints@health.govt.nz">complaints@health.govt.nz</a> email address is referred to the <a href="mailto:info@health.govt.nz">info@health.govt.nz</a> site, which is the generic email address for queries to Manatū Hauora.

That supports the triage process but as previously explained, any complaints that are received are triaged by referral through to the relevant part of Manatū Hauora for review, investigation as appropriate and response.

If you wish to discuss any aspect of your request with us, including this decision, please feel free to contact the OIA Services Team on: oiagr@health.govt.nz.

Under section 28(3) of the Act, you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: <a href="mailto:info@ombudsman.parliament.nz">info@ombudsman.parliament.nz</a> or by calling 0800 802 602.

Please note that this response, with your personal details removed, may be published on the Manatū Hauora website at: <a href="www.health.govt.nz/about-ministry/information-releases/responses-official-information-act-requests">www.health.govt.nz/about-ministry/information-releases/responses-official-information-act-requests</a>.

Nāku noa, nā

Phil Knipe

**Chief Legal Advisor** 

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Appendix 1: List of documents for release

#	Date	Document details	Decision on release
1	1 July 2020- 30 June 2021	Legislative Compliance Reports	Released in full.
2	1 July 2019- 30 June 2020		
3	1 July 2018- 30 June 2019		
4	1 July 2017- 30 June 2018		
5	1 July 2016- 30 June 2017		
6	1 July 2015- 30 June 2016		
7	1 July 2014- 30 June 2015		
8	1 January 2014 – 30 June 2014		
9	1 July 2013 – 31 December 2013		