

9 February 2015

David Nicholas  
<mailto:fyi-request-2420-06f8c08a@requests.fyi.org.nz>

Dear Mr Nicholas

### Official Information Act 1982 request

On 20 January 2015 you asked ACC for information under the Official Information Act 1982 (the Act). ACC is unable to complete this request as we are still awaiting the additional information from you in regards to your original request of 10 July 2014.

As previously advised in ACC's responses on 11 July 2014, 1 October 2014 and 8 December 2014, section 12 of the Act provides that any person may make a request where they are:

- a) a New Zealand citizen; or
- b) a permanent resident of New Zealand; or
- c) a person who is in New Zealand; or
- d) a body corporate which is incorporated in New Zealand; or
- e) a body corporate which is incorporated outside New Zealand but which has a place of business in New Zealand.

ACC requires proof of a postal address to establish compliance with section 12. This is because the information you requested on 10 July 2014 potentially impacts on a third party.

An original of any one of the following items is acceptable for the purposes of establishing compliance with section 12, provided it is on letterhead and shows your name and address:

- A recent bill from the company who supplies your power, gas, water, phone or internet services
- Council rates notice
- A statement from any bank
- Insurance policy document
- A letter from the Electoral Office
- Anything from a government agency that includes your name and address

ACC will not provide any information requested under the Act until you have provided the evidence to show compliance with section 12 of the Act. Once ACC is satisfied that the requirements of section 12 have been met, ACC will acknowledge the request and begin to consider its decision under the Act. The 20 working days for making a decision on your request will begin from the day ACC receives confirmation of your postal address.

Please email [Government\\_Services@acc.co.nz](mailto:Government_Services@acc.co.nz) if you have any questions regarding this letter. We will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you are not happy with ACC's decision to establish compliance with section 12, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman  
PO Box 10 152  
WELLINGTON 6143

Yours sincerely

**Government Services**