

RUAPEHU DISTRICT COUNCIL

Private Bag 1001, Taumarunui 3946, New Zealand Telephone +64 7 895 8188 • Fax +64 7 895 3256 Email info@ruapehudc.govt.nz Website www.ruapehudc.govt.nz

29 November 2023

Barry Murphy fyi-request-24608-f4b0b4cd@requests.fyi.org.nz

Dear Mr Murphy

OFFICIAL INFORMATION REQUEST

I refer to your official information request dated 31 October 2023 Number of complaints received regarding Teitei Drive. This response also relates to request dated 13 September Q1 complaints regarding the Teitei Drive development and supplementary question dated 10 October 2023 also provide the count of complaints in total council has received (just for council) for the past 12 months.

Ruapehu District Council has received many of enquiries from the public in relation to the Teitei Drive development, via Facebook, emails and in person meetings. Due to the substantial amount of work that would be required to research, manually check and collate what could be considered as a complaint, we are refusing your request under section 17(f) of the LGOIMA.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely

Maggie Flonk
INFORMATION MANAGEMENT MANAGER

