

21 September 2023

Erika Whittome  
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Tēnā koe Ms Whittome

Thank you for your request of 6 September 2023 on the FYI website, requesting the following information from Mahi Haumarū Aotearoa | WorkSafe New Zealand:

- *You replied that WorkSafe New Zealand had received 23 notifications of COVID-19 since December 2019 to 5 July 2023.*

*I see that 22 of these say "Acknowledged, no further action taken" and 1 says "Referred to Assessment Team". The dates for these notifications started 16Apr2020 and the last one was 19Dec2022.*

*What was the process to investigate these 23 notifications under S199 of the Health and Safety at Work Act 2015?*

Your request has been considered under the Official Information Act 1982 (OIA) and my response is below.

As with all notifications received, WorkSafe looks at multiple factors when deciding whether to [intervene](#). With the notifications related to COVID-19, the following factors were considered:

- the compliance history of the person conducting business or undertaking (PCBU);
- if the PCBU had breached the COVID-19 requirements previously; and
- the PCBUs sector and region.

If a breach about a PCBU was reported for the first time to WorkSafe, we responded by either phoning or emailing the PCBU with links provided to further information on the requirements. However, if it was not the first breach reported about a PCBU, an assessment was recommended on the basis that we held records relating to their compliance history and/or it was a vulnerable sector or region.

I hope this information is of assistance to you. If you require any further information, please contact [ministerial.services@worksafe.govt.nz](mailto:ministerial.services@worksafe.govt.nz).

Nāku noa, nā



Marcus Nalter  
Head of Here Matatū