



**Te Tari Taiwhenua
Internal Affairs**

2 October 2023

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Public User

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Tēnā koe,

Your Official Information Act request, reference OIA2324-0160

I am responding to your email of 5 September 2023 to Te Tari Taiwhenua | the Department of Internal Affairs, requesting the following information under the Official Information Act 1982 (the Act):

Can you please provide all documentation that is required by law to be released upon an OIA request of this information regarding but not limiting the request made in September 2023 to the gambling commission to suspend SkyCity's licence, all correspondence with the complainant and/or regarding the complaint that brought forth this application and also if any lines of enquiry were made to validate this complaint and if so it has been validated were any lines of enquiry made as to why the complainant states that the failure of host responsibilities occurred between the dates of August 2017 and February 2021 yet no complaint was made until August/September 2023 which coincidentally is the same time political campaigns are in full swing as is a federal investigation into Skycity. And if these lines of enquiry were made can the results be included in this request. I understand the matter is outstanding currently and if this is the sole reason my request is declined can my request be completed upon the situation coming to an end.? I look forward to your reply.

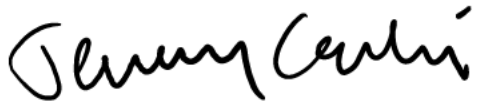
The information that is within scope of your request is currently before the Gambling Commission. I am withholding this information under section 6(c) of the Act, as making this information available before this matter can be considered and decided upon by the Gambling Commission, would be likely to prejudice the maintenance of the law.

I can advise that this matter relates to SkyCity Casino Management not complying with requirements in its SkyCity Auckland host responsibility programme relating to the detection of incidences of continuous play by the customer. The customer's complaint was made to Te Tari Taiwhenua in February 2022.

Under section 15 of the Act, we are required to make a decision on all requests within 20 working days. For this reason, we cannot delay processing this request until the Gambling Commission has considered and concluded this matter.

You have the right, under section 28(3) of the Act, to seek an investigation and review of my decision by the Office of the Ombudsman. The postal address of the Office of the Ombudsman is PO Box 10152, Wellington. Alternatively, you can phone 0800 802 602 or email info@ombudsman.parliament.nz.

Nāku noa, nā

A handwritten signature in black ink, appearing to read 'Jeremy Cauchi', written in a cursive style.

Jeremy Cauchi

Tumuaki | Director Ministerial, Monitoring, and Capability