

02 June 2023

Official Information Request No. 8140011832
(Please quote this in any correspondence)

Campbell Larsen
By email – campbell.larsen@gmail.com

Tēnā koe Campbell

Local Government Official Information and Meetings Act 1987

Re: open letter to mobile providers

I refer to your email, which we received on 20 April 2023, requesting copies of correspondence sent and received by the office of Mayor Wayne Brown regarding mobile black spots in Auckland.

Your request and our response are below.

Hi Official Information - this is to request under the Local Government Official Information and Meetings Act 1987 a copy of the open letter sent to the heads of 2degrees, Spark and One (formerly Vodafone) referred to in the RNZ article here: <https://www.rnz.co.nz/news/national/476778/auckland-mayor-calls-for-solution-to-city-s-mobile-black-spots>

Please see attached letter, titled “2degrees Spark NZ and Vodafone NZ re Fixing Mobile Phone Service in Auckland Council Region”

This is to also request copies of any response or replies he received from these organisations/ individuals.

Please see attached letters:

- “From Vodafone”
- “From Spark NZ”
- “From 2degrees”
- “From NZ Telecommunications”

Also this is to request copies of any other correspondence between Mayor Brown and council or CCO staff on the topic of mobile black spots, in particular those communications that relate to Auckland Council bylaws, policies or operations.

Please see attached email “Fixing Mobile Phone Service in Auckland Region”

The decision by Auckland Council to release the information contained in this response was made by **Rose Leonard, Manager Governance Services.**

You have the right to seek an investigation and review of this response by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you have any questions please contact me on 09 301 0101, quoting Official Information Request No. 8140011832.

Ngā mihi

A handwritten signature in blue ink, appearing to read 'Sarah Parry-Crooke', written in a cursive style.

Sarah Parry-Crooke
Senior Privacy & Official Information Business Partner
Governance Services