Te Whatu Ora Health New Zealand

4 September 2023

Monica

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Tēnā koe Monica

Your request for Official information, reference: HNZ00027444

Thank you for your email on 6 August 2023, asking for the following under the Official Information Act 1982 (the Act):

I would like to receive all information regarding the response by District Health boards to "Continuity of Care and Safe Follow up of Patient Investigations: Letter of Expectations" by the Council of Medical Colleges.

[...]

Questions:

- 1) Was there a formal response to the Council of Medical Colleges? If so, can I please see a copy.
- 2) Was there any correspondence between DHBs (or to each DHB from a central source?
- 3) What action was implemented following this letter in 2021?
- 4) Under Health NZ, are all expectations set out in this letter being met?

On 8 August 2023, Te Whatu Ora contacted you to advise that we would need to confirm your eligibility under section 12 of the Act. We followed up on 25 August 2023, advising that we still had not received confirmation of your eligibility under the Act.

Because we have not received this information, we are refusing your request under section 18(g) of the Act, on the basis that your request is not an official information request and therefore we do not hold the information.

You are welcome to resubmit your request with evidence of confirmed eligibility. However, please note that it will be considered a new request and will provide a decision no later than 20 working days after the day on which your request is received.

How to get in touch

If you do wish to follow up on this matter, you can contact us at hnzOlA@health.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Nāku iti noa, nā

Michael Cleary

Acting OIA Manager Government Services

TeWhatuOra.govt.nz

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